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Executive Summary

Survey Background

The 2024 Quality of Life Survey provided residents the opportunity to rate the quality of life in the City of Eden Prairie, as well as the quality of service delivery and overall workings of local government. The survey also permitted residents to provide feedback to the government on what is working well and what is not, and to share their priorities for community planning and resource allocation.

Surveys were mailed to 2,500 randomly selected resident households in December 2024. A total of 483 surveys were completed, yielding a response rate of 19%. In addition to the scientific, random sample, a link to an online “opt-in” survey was publicized through various channels, including the Eden Prairie website and social media. This opt-in survey was identical to the scientific survey and open to all Eden Prairie residents. A total of 842 online surveys were completed, yielding a total count of 1,325 survey responses.

Survey results were weighted so that respondent gender, age, housing unit type (attached or detached), housing tenure (rent or own), race, and ethnicity were represented in proportions reflective of the entire adult population of the City. The margin of error is plus or minus three percentage points around any given percentage point reported for the entire sample.

Because Eden Prairie has administered resident surveys before, some comparisons could be made between 2024 responses and those from 2023, 2020, 2018, 2016, and 2014. Eden Prairie also elected to have its results compared to those of other jurisdictions around the nation, in Minnesota, and those in the North Central region with populations over 15,000. Comparisons are made possible through a national benchmark database created and maintained by Polco/National Research Center (NRC). This database contains resident perspectives gathered in resident surveys from over 500 jurisdictions.

Key Findings

Eden Prairie continues to be a highly desirable place to live.

- Eden Prairie residents continue to rate their quality of life highly, with 90% awarding excellent or good marks in 2024. Almost no respondents felt their quality of life was poor. This rating was higher than national and regional peer benchmarks and similar to the state benchmarks.
- Residents also assessed other aspects related to quality of life in the City. At least 9 in 10 survey participants gave high marks to Eden Prairie and their neighborhoods as a place to live, and to the City as a place to raise children. Meanwhile 8 in 10 respondents praise the City as a place to work. When differences were significant, females and residents ages 55 or older, were generally more positive about aspects of quality of life than other residents.
- About 9 in 10 residents stated they were very or somewhat likely to remain in Eden Prairie for the next five years and would recommend living in and conducting business in the City to someone who asks. Over 8 in 10 respondents said they would recommend visiting Eden Prairie. These rates were on par with previous years, and when comparisons were available, these scores were comparable with peers nationwide, in Minnesota and regionally.

City services continue to be highly rated.

- When asked to rate the overall quality of Eden Prairie services, about 9 out of 10 residents rated these services as excellent or good. This rating is on par with previous years and ranks higher than national, regional and Minnesota comparisons.
- About two-thirds of respondents felt they received excellent or good value for City services considering the property taxes paid. This was on par with ratings in previous years. Residents' reviews for the value of services were similar to Minnesota and regional communities, but were higher than the national benchmark.
- Residents were asked their opinion on the quality of 33 individual services provided to them by the City of Eden Prairie. At least 9 in 10 respondents positively rated seven services including: fire services, Fire Department response time, Hennepin Healthcare Emergency Medical Service response time, police services, park maintenance, the overall customer service by Eden Prairie employees, water and sewer services and trail maintenance.
- Most other services were rated highly by at least 7 in 10 residents. The lowest-rated services, traffic signal timing and assessing services, were still rated as excellent or good by about two thirds of residents.
- Two services received lower ratings in 2024 compared to 2023: assessing services (-9 points) and planning services (-6 points); while five services showed increases: police services (+7 points), crime prevention (+6 points), City streets as a whole (+4 points), street repair (+4 points) and streets in your neighborhood (+4 points).

Eden Prairie's customer service is viewed positively.

- In 2024, nearly two-thirds of residents indicated they had contacted a City service department 12 months prior to the survey. Almost 1 in 4 residents stated they had reached out to the Police Department and the Community Center, while 1 in 5 reached out to General Information. Other departments contacted by at least 1 in 10 residents were the recreation, utilities and water, building inspections and utility billing departments. Residents contacted various departments at about the same rates as they did in 2023.
- Of the respondents who had contacted a City employee, about 9 in 10 were pleased with all aspects of the interaction, including the employee's courtesy, knowledge, responsiveness, follow-up, and overall customer service. While courtesy, knowledge, responsiveness and overall customer service have remained stable over time, follow-up decreased from 2020 to 2024. Impressions of City employees were on par with national, regional, and Minnesota benchmarks, with the exception of overall customer service which was higher than national comparison communities.

Awareness of sustainability strategies has increased since 2023.

- Survey respondents were asked to indicate their level of familiarity with several sustainability strategies. About three-fourths of residents stated that they were at least somewhat familiar with composting food scraps, switching from gasoline-powered vehicles to electric vehicles, and replacing/improving mechanical equipment to reduce energy consumption.
- Meanwhile, 7 in 10 said they were familiar with completing a home energy audit to identify energy savings opportunities in their homes, and about 6 in 10 said the same regarding using on-site solar to provide electricity or heat to their homes.
- Most awareness ratings were similar to 2023, except switching to electric vehicles, completing home energy audits, and switching to electric heating and cooking, which have increased.

Survey Background

The City of Eden Prairie contracted with Polco/National Research Center (NRC) to conduct a community-wide resident survey. The primary goal of the survey was to assess the attitudes and opinions of residents by:

- Evaluating City programs and services.
- Determining general perceptions of the quality of life in the City.
- Identifying issues facing the City.
- Setting benchmarks for future surveys.

The Eden Prairie Quality of Life Survey serves as a consumer report card for Eden Prairie by providing residents with the opportunity to rate the quality of life in the City, as well as the community's amenities, service delivery and their satisfaction with local government. Residents also provide feedback on what is working well and what is not and communicate their priorities for community planning and resource allocation.

Focus on quality-of-service delivery helps the council, staff, and the public to set priorities for budget decisions and lays the groundwork for tracking community opinions about the core responsibilities of Eden Prairie City government, helping to assure maximum service quality over time.

This type of survey gets at the key services that local government controls to create a quality community. It is akin to private sector customer surveys that are used regularly by many corporations to monitor where there are weaknesses in product or service delivery before customers defect to competition or before other problems from dissatisfied customers arise.

This is the 10th iteration of the Eden Prairie Quality of Life Survey since the baseline study conducted in 2006. The 2023, 2020, 2018, 2016, and 2014 surveys were conducted by mail and online; all iterations prior to the 2014 survey were conducted by phone.

Survey Administration

A postcard was mailed to 2,500 Eden Prairie households, selected at random, notifying residents that they had been chosen to participate in the survey. A survey followed in the mail after one week, followed by another a week later. There were 483 respondents to the mailed questionnaire (with 17 undeliverable addresses), yielding a response rate of 19%. In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized through various channels including the Eden Prairie website and social media. This opt-in survey was identical to the scientific survey and open to all Eden Prairie residents. Both surveys were available in English, Spanish, and Somali. A total of 842 online surveys were completed, yielding a total count of 1,325 survey responses. The margin of error is plus or minus three percentage points around any given percentage for all respondents.

Survey results were weighted so that respondent gender, age, housing unit type (attached or detached), housing tenure (rent or own), race, and ethnicity were represented in the proportions reflective of the entire City. More information about the survey methodology can be found in Appendix F: Survey Methodology.

How the Results Are Reported

For the most part, the full set of frequencies or the “percent positive” are presented in the body and narrative of the report. The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “strongly support” and “somewhat support,” etc.).

On many of the questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix B: Complete Survey Frequencies and is discussed in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted a single response does not total exactly 100%, it is due to the customary practice rounding values to the nearest whole number.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). The margin of error for this survey is generally no greater than plus or minus three percentage points around any given percent reported for the entire sample (N=1,325).

Comparison of Results Over Time and By Subgroups

Results from the surveys from 2014, 2016, 2018, 2020 and 2023 are presented when comparisons to 2024 were available. Where differences in ratings from 2023 to 2024 are four percentage points or greater, they can be considered significantly higher or lower.

Selected survey results were compared by geographic location of a respondent’s home, race and ethnicity, presence of children in the home, respondent length of residency, age, gender, housing unit type (attached or detached), housing unit tenure (rent or own) and income. These crosstabulations are summarized and presented in tabular form in Appendix D: Responses to Selected Survey Questions by Respondent Characteristics. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion.

Comparing Survey Results to Other Communities

Polco’s database of comparative resident opinion comprises resident perspectives gathered in citizen surveys from approximately 500 communities whose residents evaluated their services. Communities to which Eden Prairie was compared can be found in Appendix E: Detailed Benchmark Comparisons. National benchmark comparisons, Minnesota benchmark comparisons and comparisons to communities in the North Central region with populations over 15,000 have been provided when similar questions on the Eden Prairie survey are included in Polco’s database, and there were at least five communities in which the question was asked.

Where comparisons for quality ratings were available, Eden Prairie’s results were generally noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much,” (for example, “much lower” or “much higher”). These labels

come from a comparison of Eden Prairie's rating to the benchmark where a rating is considered "similar" if it is within the standard margin of error (10 points or less on the 100-point scale); "higher" or "lower" if the difference between Eden Prairie's rating and the benchmark is greater than 10 points but 20 points or less; and "much higher" or "much lower" if the difference between Eden Prairie's rating and the benchmark is more than twice the standard margin of error (greater than 20 points). Comparisons for a number of items on the survey are not available in the benchmark database. These items are excluded from the benchmark tables.

Quality of Life and Community

The City of Eden Prairie Quality of Life Survey included questions related to the overall quality of community life, covering topics such as Eden Prairie as a place to live, work, visit, and retire. Survey respondents were also asked how likely they would be to remain in the community and recommend it to others.

Quality of Life

Eden Prairie residents continue to rate their quality of life highly, with 90% awarding excellent or good marks in 2024. Almost no respondents felt their quality of life was poor. This rating was higher than national and regional peer benchmarks and similar to the state benchmarks (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons). The rating is on par with previous years.

The survey results were compared by geographic location of residency and selected respondent demographic characteristics. Females and survey participants ages 55 and older, gave higher evaluations to the overall quality of life in Eden Prairie than males and those ages 54 and less (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 1: Overall Quality of Life in Eden Prairie, 2024

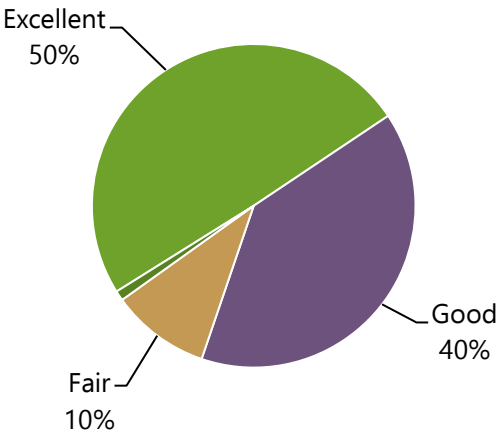
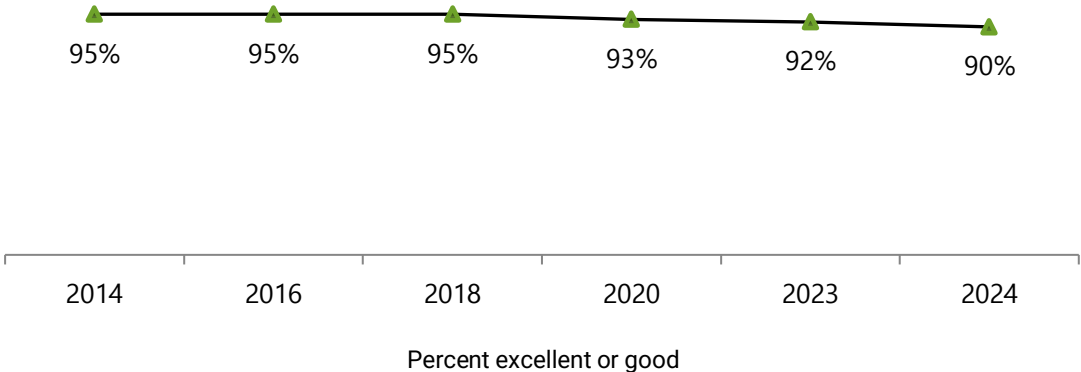


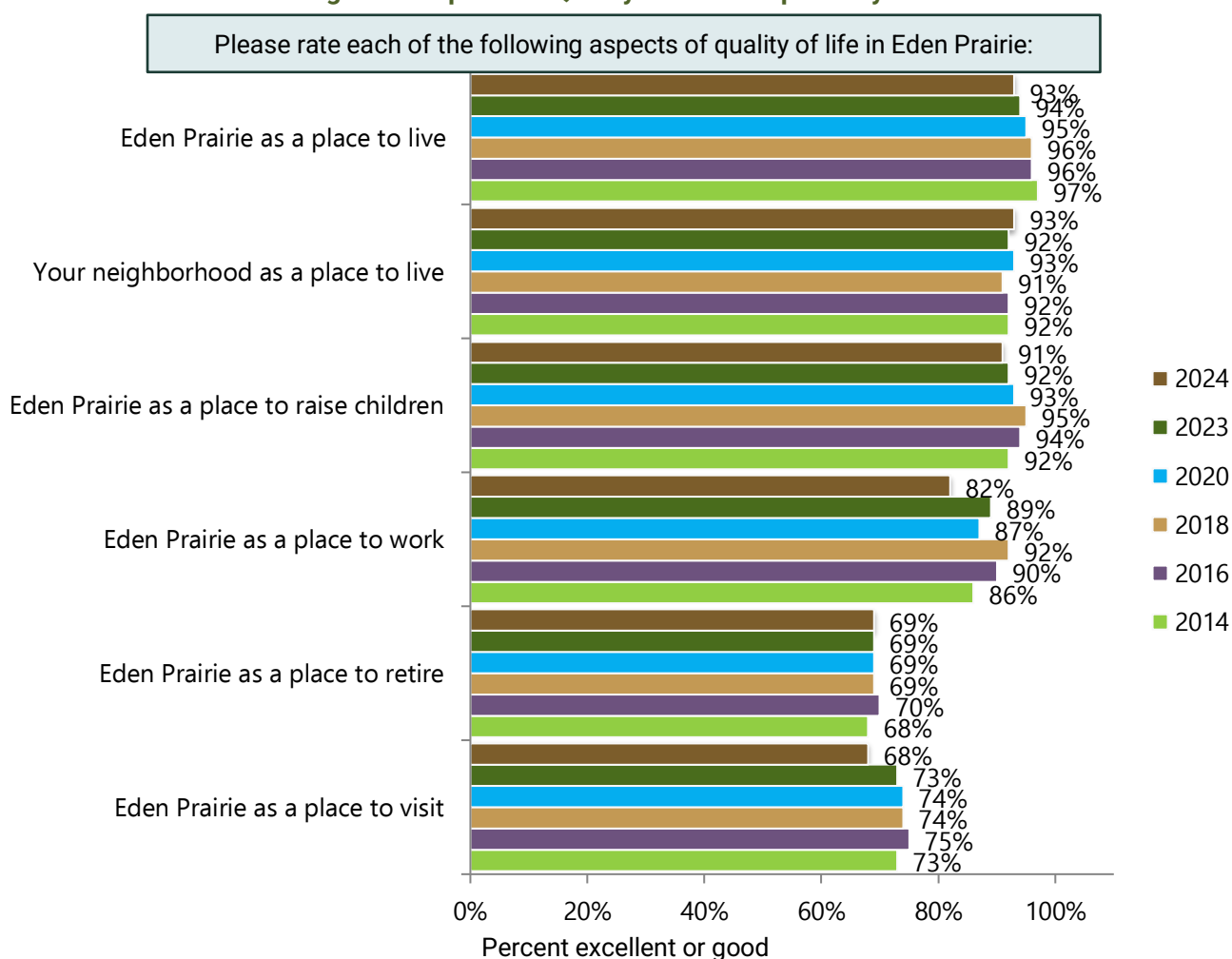
Figure 2: Overall Quality of Life Compared by Year



Residents also assessed other aspects related to quality of life in the City. At least 9 in 10 survey participants gave high marks to Eden Prairie and their neighborhoods as a place to live, and to the City as a place to raise children. Meanwhile 8 in 10 respondents praise the City as a place to work. Finally, at least two-thirds of respondents were pleased with the City as a place to visit and retire. All community ratings were similar to the reviews given in previous years except for the City as a place to work and to visit (which were lower in 2024 than in 2023). In comparative terms, all aspects related to quality of life in the City were either similar or higher than national and both peer comparison groups (see Figure 4 on the following page).

When differences were significant, females and residents ages 55 or older, were generally more positive about aspects of quality of life than other residents. Residents living in northwestern Eden Prairie were most satisfied with their neighborhood as a place to live than residents living in other quadrants of the City (for additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 3: Aspects of Quality of Life Compared by Year



When asked about Eden Prairie as a place to work, 36% of residents said, "don't know." The full set of responses, including "don't know," can be found in *Appendix B: Complete Survey Frequencies*.

Figure 4: Aspects of Quality-of-Life Benchmarks

Please rate each of the following aspects of quality of life in Eden Prairie:	National benchmark	Minnesota benchmark	Regional benchmark
Eden Prairie as a place to live	Similar	Similar	Similar
Your neighborhood as a place to live	Similar	Similar	Similar
Eden Prairie as a place to raise children	Higher	Similar	Higher
Eden Prairie as a place to work	Higher	Higher	Higher
Eden Prairie as a place to visit	Similar	Similar	Similar
Eden Prairie as a place to retire	Similar	Similar	Similar
Overall quality of life in Eden Prairie	Higher	Similar	Higher

About 9 in 10 residents stated they were very or somewhat likely to remain in Eden Prairie for the next five years and recommend living in and conducting business in the City to someone who asks. Over 8 in 10 respondents said they would recommend visiting Eden Prairie. These rates were on par with previous years, and when comparisons were available, these scores were comparable with peers nationwide, in Minnesota and in regional municipalities.

Residents identified as White tended to be more likely to recommend conducting business in Eden Prairie than other residents (for additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

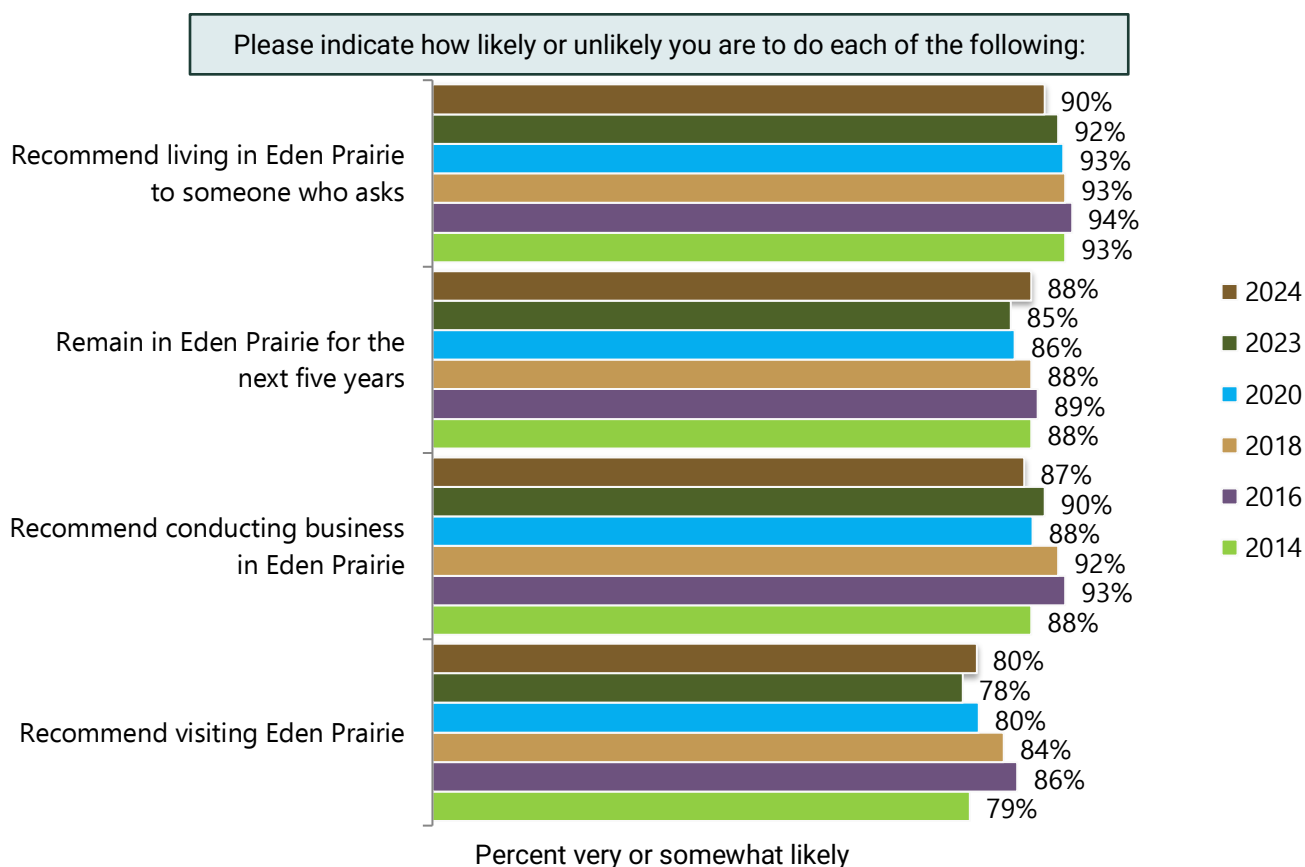
Figure 5: Residential Stability Compared by Year

Figure 6: Residential Stability Benchmarks

Please indicate how likely or unlikely you are to do each of the following:	National benchmark	Minnesota benchmark	Regional benchmark
Recommend living in Eden Prairie to someone who asks	Similar	Similar	Similar
Remain in Eden Prairie for the next five years	Similar	Similar	Similar

Community Characteristics

Between 8 and 9 in 10 residents gave high marks to nearly all aspects of desirable community characteristics, including the overall feeling of safety in the City, the quality of the overall natural environment, the overall image or reputation of Eden Prairie, the health and wellness opportunities in the City, the overall opportunities for education and enrichment, the overall economic health, the overall ease of getting to the places you usually have to visit, and the overall “built environment” of Eden Prairie. Lastly, about two-thirds of respondents positively rated the sense of community. All reviews for these characteristics have remained stable over time, except for the overall ease of getting to places, which decreased from 86% in 2023 to 82% in 2024 (see [Figure 8](#) in next page).

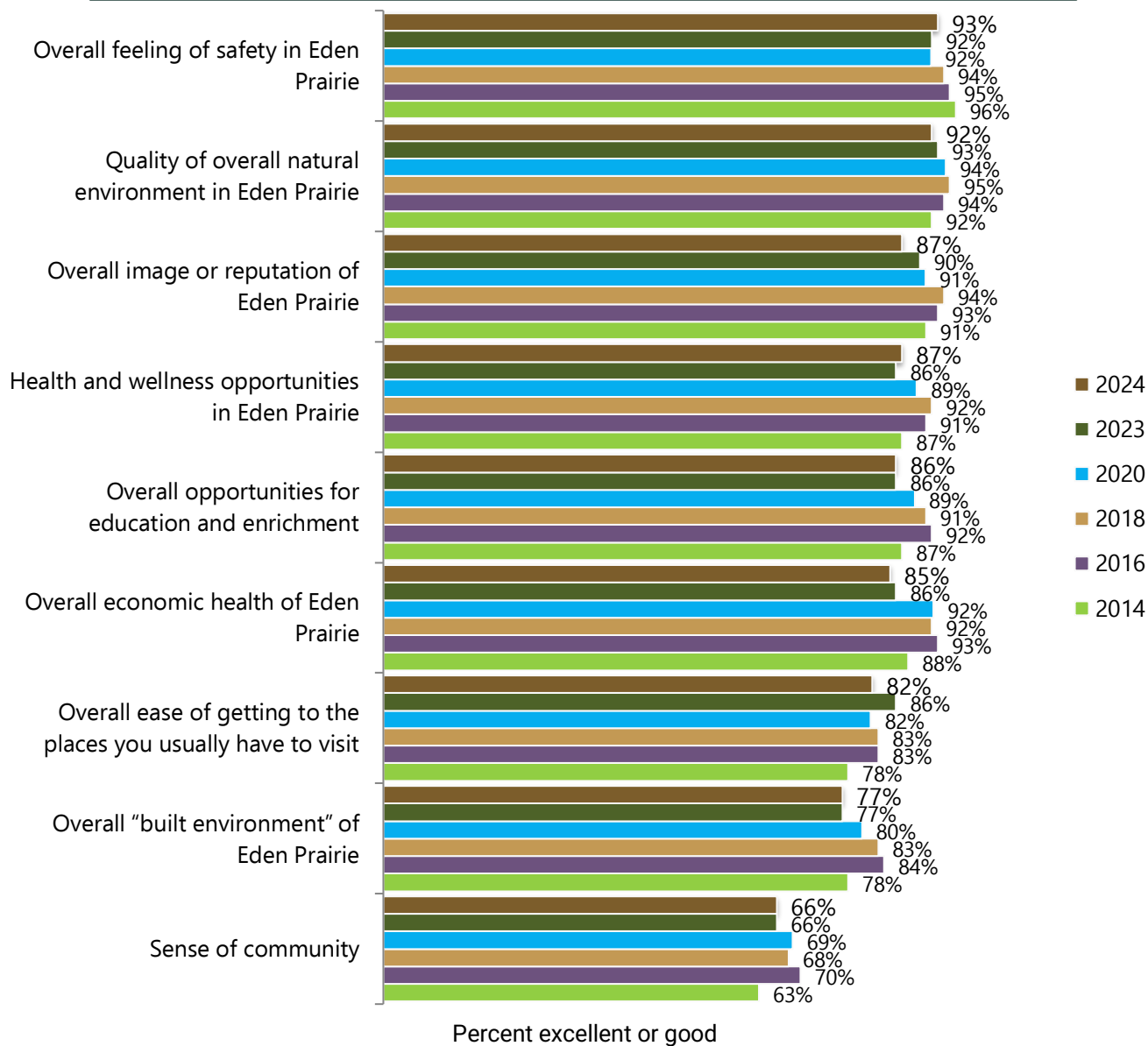
As in 2023, nearly all aspects were rated higher than all three sets of benchmark comparisons (see [Figure 7](#)). Comparisons by demographic differences revealed that residents over the age of 54 years old were generally more likely to rate these aspects more positively (see [Appendix D: Responses to Selected Survey Questions by Respondent Characteristics](#)).

Figure 7: Overall Community Characteristics Benchmarks

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	National benchmark	Minnesota benchmark	Regional benchmark
Overall feeling of safety in Eden Prairie	Higher	Higher	Higher
Overall ease of getting to the places you usually have to visit	Much higher	Higher	Higher
Quality of overall natural environment in Eden Prairie	Higher	Higher	Higher
Overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems)	Higher	Similar	Higher
Health and wellness opportunities in Eden Prairie	Higher	Similar	Higher
Overall opportunities for education and enrichment	Much higher	Higher	Higher
Overall economic health of Eden Prairie	Higher	Higher	Higher
Sense of community	Similar	Similar	Similar
Overall image or reputation of Eden Prairie	Higher	Higher	Higher

Figure 8: Ratings of Overall Community Characteristics Compared by Year

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:



Residents were also asked to evaluate several individual characteristics of the community. Among the highest rated aspects were air quality, cleanliness, the overall appearance of Eden Prairie and the availability of paths and walking trails, with at least 9 in 10 respondents rating each positively. At least 8 in 10 residents gave high marks to fitness opportunities, ease of public parking, ease of travel by car and recreational opportunities.

Several ratings declined from 2023 to 2024, including the availability of preventive health services and the availability of affordable quality health care (both down by 7 points), opportunities for residents to provide input into City decision-making (6 points down) and public places where people want to spend time (4 points down). On the other hand, the rating of ease of travel by public transportation in Eden Prairie improved from 37% in 2023 to the current 42%.

Eden Prairie residents gave ratings that were either similar or higher compared to benchmark communities across the nation, in Minnesota, and in the region with similar population sizes (see Figure 10).

White residents and respondents who do not have children at home were more likely to rate Eden Prairie's community characteristics more positively than their counterparts (for additional comparisons, please see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 9: Ratings of Individual Community Characteristics Compared by Year

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent excellent or good)	2024	2023	2020	2018	2016	2014
Air quality	94%	93%	94%	96%	97%	95%
Cleanliness of Eden Prairie	93%	92%	95%	95%	97%	97%
Overall appearance of Eden Prairie	92%	92%	93%	95%	96%	96%
Availability of paths and walking trails	91%	93%	92%	93%	92%	92%
Fitness opportunities	89%	90%	92%	93%	93%	92%
Ease of public parking	87%	86%	91%	91%	89%	86%
Ease of travel by car in Eden Prairie	85%	86%	86%	82%	82%	77%
Recreational opportunities	85%	84%	90%	92%	91%	89%
Public places where people want to spend time	79%	83%	85%	87%	88%	88%
Traffic flow on major streets	73%	74%	75%	69%	71%	68%
Availability of affordable quality food	73%	73%	83%	82%	83%	78%
Availability of preventive health services	72%	79%	86%	86%	87%	81%
Ease of walking in Eden Prairie	70%	68%	79%	77%	78%	74%
Availability of affordable quality health care	69%	76%	82%	83%	84%	80%
Variety of housing options	66%	66%	74%	75%	76%	74%
Opportunities for residents to provide input into City decision-making	62%	68%	69%	69%	65%	58%
Availability of affordable quality mental health care	54%	56%	68%	70%	75%	66%
Ease of travel by public transportation in Eden Prairie	42%	37%	46%	50%	51%	41%
Availability of affordable quality housing	39%	41%	47%	51%	56%	55%

At least 30% of respondents said "don't know" when rating the ease of travel by public transportation in Eden Prairie, the availability of affordable quality mental health care and the availability of affordable quality housing. The responses presented in the body of the report are for those who had an opinion. The full set of responses, including "don't know" can be found in Appendix B: Complete Survey Frequencies.

Figure 10: Individual Community Characteristics Benchmarks

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	National benchmark	Minnesota benchmark	Regional benchmark
Traffic flow on major streets	Higher	Similar	Similar
Ease of public parking	Much higher	Higher	Higher
Ease of travel by car in Eden Prairie	Higher	Similar	Similar
Ease of travel by public transportation in Eden Prairie	Similar	Similar	Similar
Ease of walking in Eden Prairie	Similar	Similar	Similar
Availability of paths and walking trails	Higher	Higher	Higher
Air quality	Higher	Similar	Higher
Cleanliness of Eden Prairie	Higher	Higher	Higher
Overall appearance of Eden Prairie	Higher	Higher	Higher
Public places where people want to spend time	Higher	Higher	Higher
Variety of housing options	Higher	Similar	Similar
Availability of affordable quality housing	Higher	Similar	Similar
Fitness opportunities (including exercise classes and paths or trails, etc.)	Higher	Higher	Higher
Recreational opportunities	Higher	Higher	Higher
Availability of affordable quality food	Higher	Similar	Similar
Availability of affordable quality health care	Higher	Similar	Similar
Availability of preventive health services	Higher	Similar	Similar
Availability of affordable quality mental health care	Higher	Similar	Similar
Value of City services considering the property taxes you pay	Higher	Similar	Similar

Neighborhood Issues

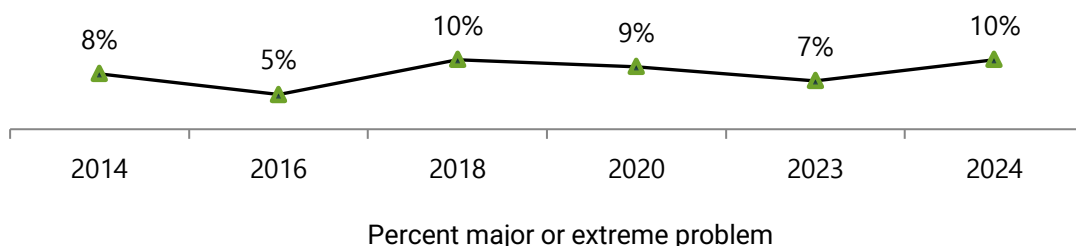
Airport Noise

Residents' views of how much of a problem airport noise was in their neighborhood have remained stable since 2018. About 1 in 10 residents felt that noise from the airport was a major or extreme problem in 2024.

Homeowners, survey participants living in a detached housing unit, those earning \$50,000 or more, and those living in the southern half of Eden Prairie were more likely to view airport noise as more of a problem than their counterparts (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 11: Airport Noise Compared by Year

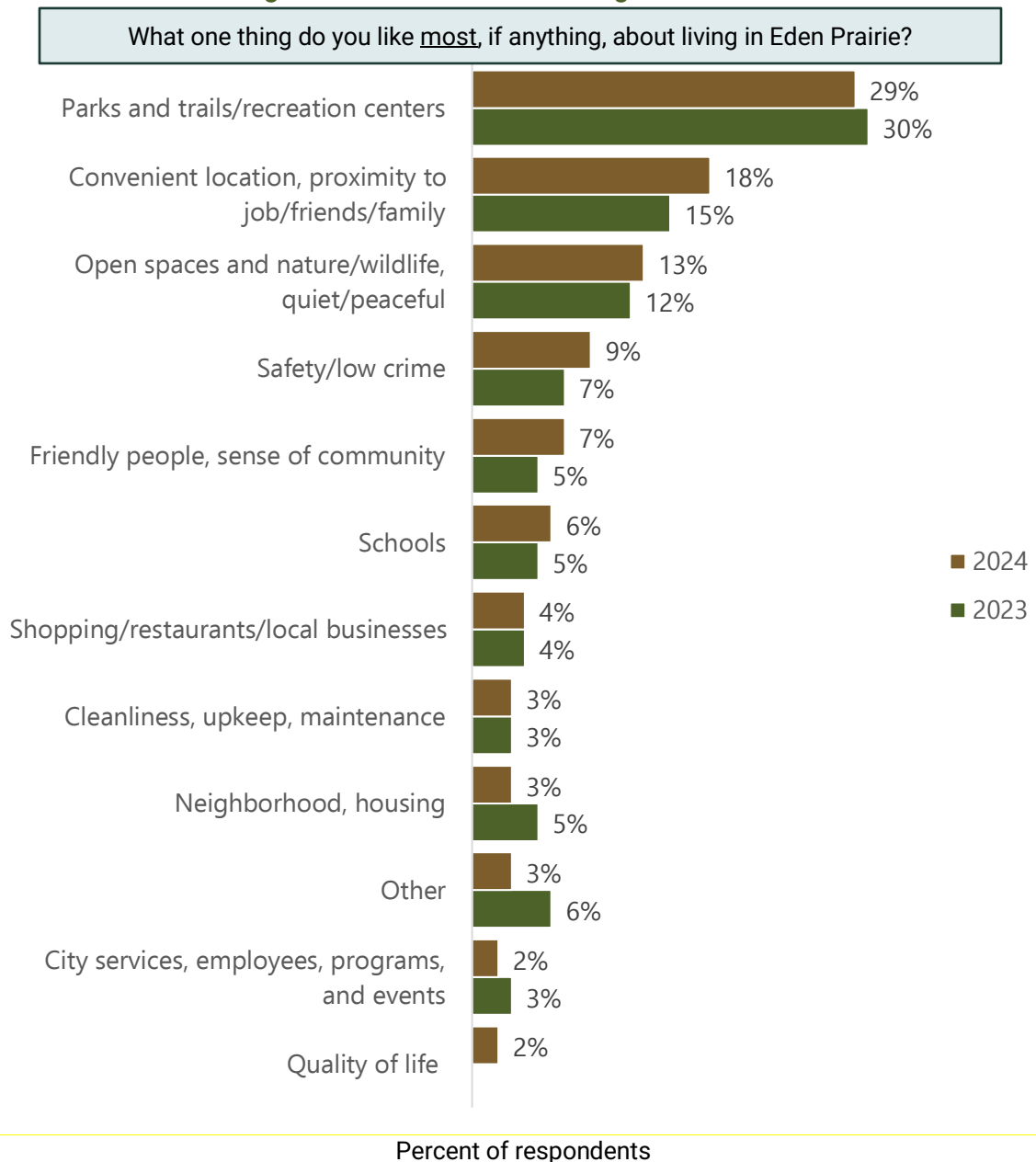
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:



Living in Eden Prairie

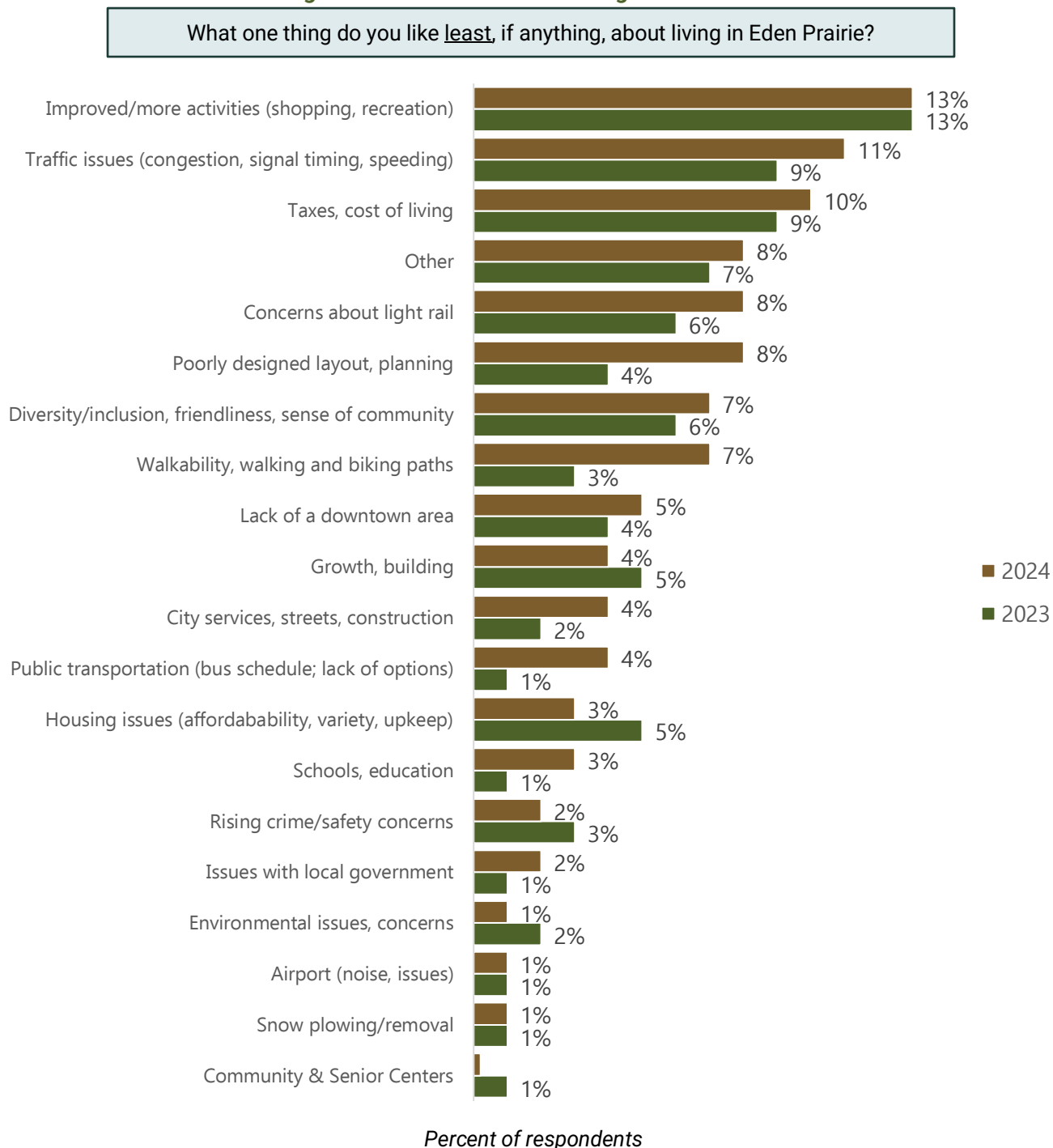
When asked to choose their favorite thing about living in Eden Prairie, 1,162 respondents provided an answer. Of these, 29% of individuals were pleased with the parks, trails, and recreation centers, in Eden Prairie, while 18% regarded the location of the community and proximity to their job or to loved ones as a perk. About 13% of residents also praised open spaces, nature and wildlife, and the quiet/peaceful aspects of Eden Prairie. The responses were similar to the ones given by respondents in 2023 (for a full index of written responses, see *Appendix C: Verbatim Responses to Open-Ended Questions*.)

Figure 12: Like Most about Living in Eden Prairie



Community members were also asked for their thoughts on what they liked least, if anything, about living in Eden Prairie. Of the 1,113 respondents who provided insight, 13% felt there was a need for additional or improved access to activities, shopping, dining, recreation, and parks. Additionally, 13% mentioned public transportation and concerns about the light rail (almost twice the percentage from 2023), while about 1 in 10 felt that traffic issues and taxes/cost of living were the biggest concerns (for the full set of written responses, see *Appendix C: Verbatim Responses to Open-Ended Questions*.)

Figure 13: Like Least about Living in Eden Prairie



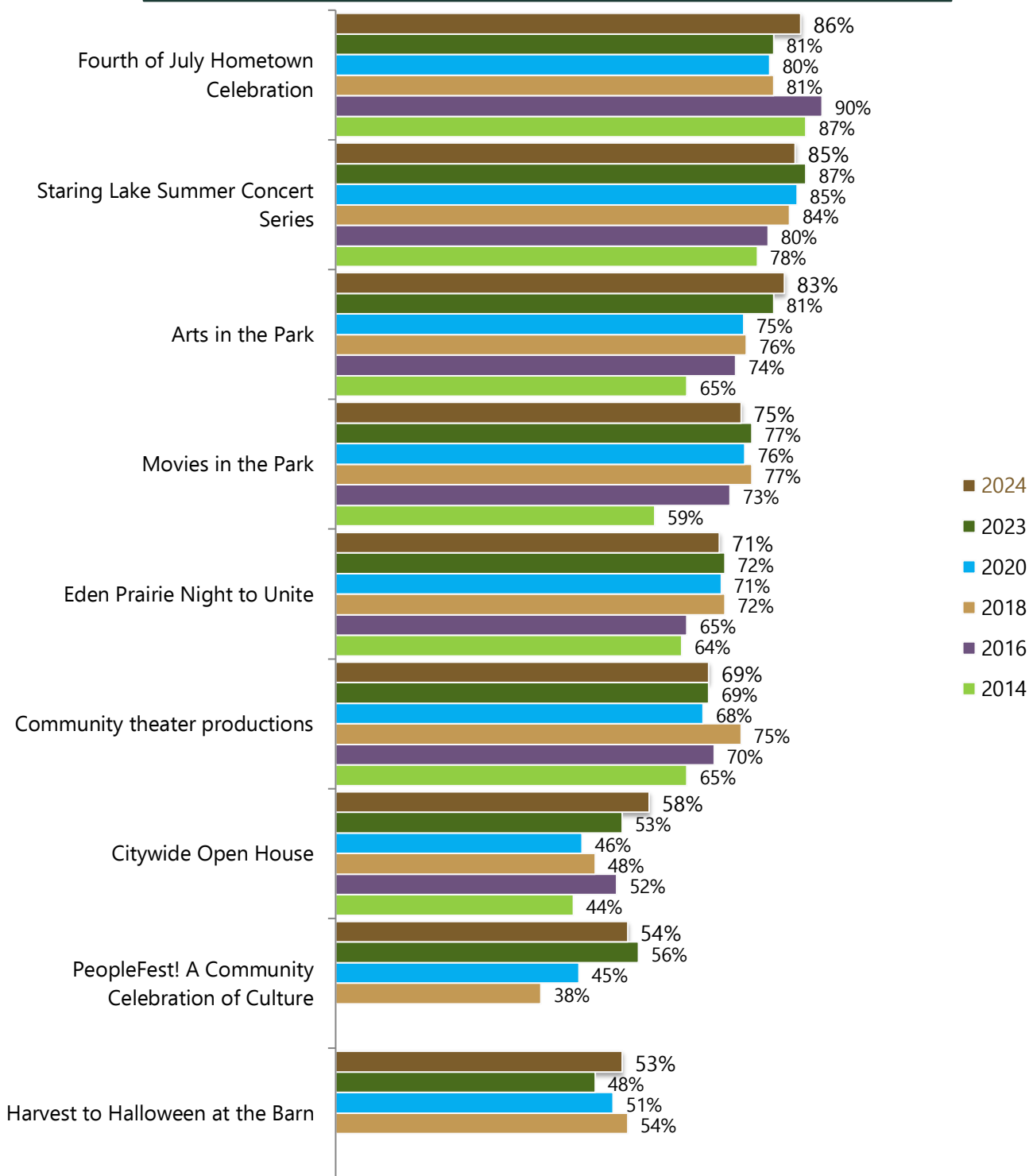
Community Engagement

As in previous years, survey participants were asked about their levels of familiarity with and engagement in a number of community activities (see Figure 14 on the following page). Around 9 in 10 residents reported they had participated in and/or were familiar with the Fourth of July Hometown Celebration, while 8 in 10 said the same regarding the Staring Lake Summer Concert Series, Arts in the Park, and Movies in the Park. About 7 in 10 had familiarity with Eden Prairie Night to Unite and community theater productions. Finally, more than half of community members had heard of or attended the Citywide Open House, PeopleFest!, and Harvest to Halloween at the Barn. Compared to 2023, respondents in 2024 were more likely to have heard of or attended the Fourth of July Hometown Celebration, Citywide Open House and Harvest to Halloween at the Barn.

In terms of differences between subgroups, younger residents (18-34), those who had lived in the community for less than six years, those who lived in attached housing or rented their homes, those identifying non-white, and survey participants who lived in the northeast quadrant of the City reported lower levels of engagement or awareness for nearly all community activities and events in Eden Prairie than their counterparts (for more detail, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 14: Familiarity with Events Compared by Year

How familiar are you, if at all, with each of the following events in Eden Prairie?



Percent I am aware but have not participated or I have participated

Prior to 2023, "Harvest to Halloween at the Barn" was "Fall Harvest Celebration."

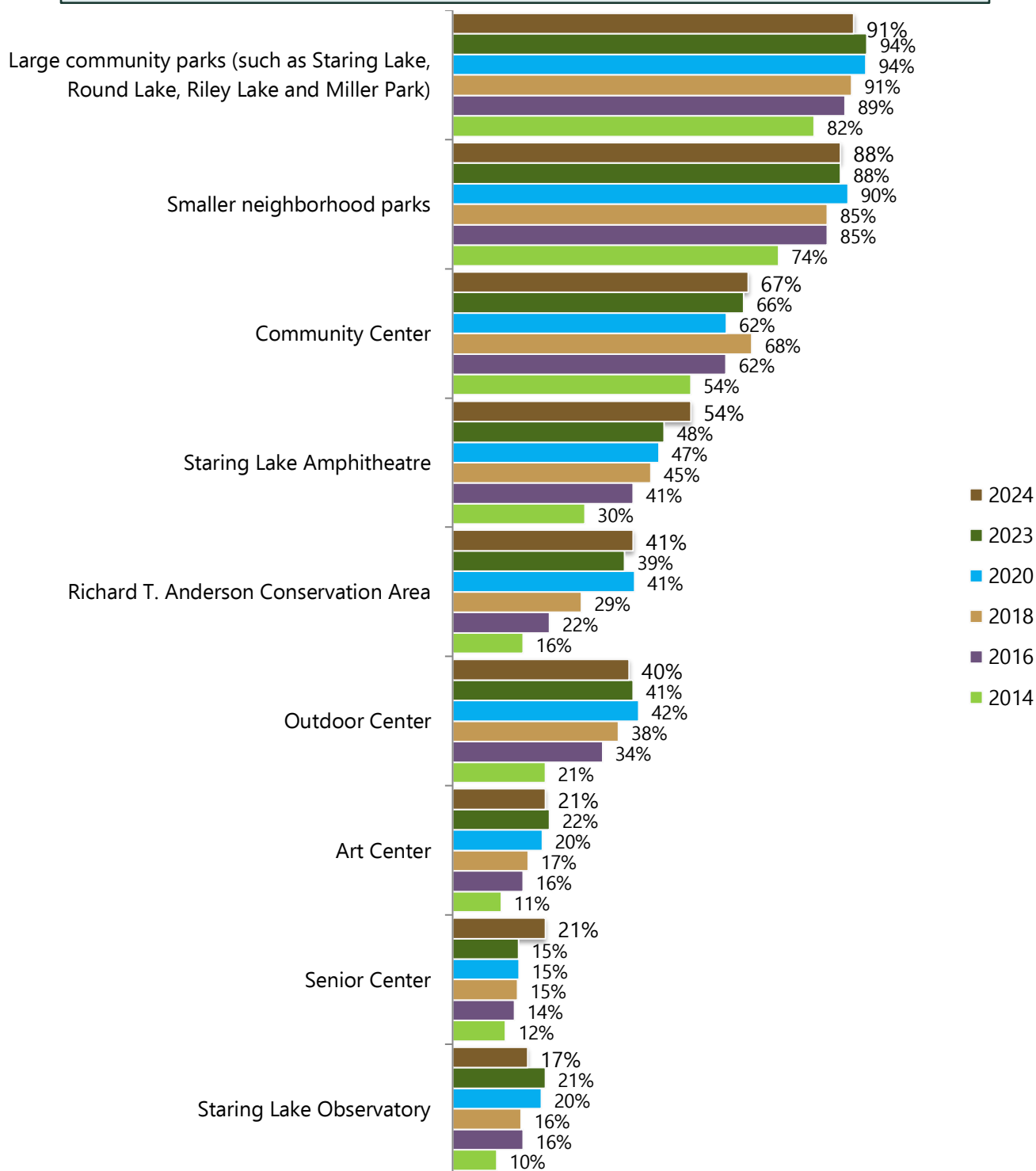
Survey participants were also asked how many times they or other household members had used a number of parks and recreation amenities in the past two years (see Figure 15 on the following page). Among the most frequently used recreational opportunities were large community parks and smaller neighborhood parks, which were used by about 9 in 10 respondents. About two-thirds of respondents reported the use of the Community Center, while about half used the Staring Lake Amphitheatre. About 4 in 10 residents reported the use of the Richard T. Anderson Conservation Area and the Outdoor Center. The least used amenities were the Senior Center, Art Center and Staring Lake Observatory with about 2 out of 10 reporting use in the past two years.

Most rates of use were consistent with previous years; however, residents were more likely to have used the Staring Lake Amphitheatre and Senior Center in 2024 than in 2023. On the other hand, usage of the Staring Lake Observatory slightly decreased in the last year.

Overall, residents who had children, had a household income of at least \$100,000, lived in detached housing, had lived in Eden Prairie for at least 6 years or were homeowners, reported higher rates of utilization for most parks and recreation amenities. On the other hand, residents living in the eastern half of Eden Prairie tended to report lower rates of utilization than their counterparts in the western half (for a complete review of differences based on characteristics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 15: Use of Parks and Recreation Amenities Compared by Year

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?



Percent at least once in the last 12 months

Prior to 2020, the timeframe in the question stem was 12 months instead of two years.

Residents were also asked to rate several parks and recreation amenities. Virtually all respondents rated the large community parks as excellent or good while about 9 in 10 praised each Parks and Recreation Department amenity positively. All ratings remained on par with 2023, except for ratings of the Richard T. Anderson Conservation Area and the Staring Lake Observatory, which slightly decreased in positive ratings in 2024.

Figure 16: Quality of Parks and Recreation Amenities Compared by Year

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent excellent or good)	2024	2023	2020	2018	2016	2014
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	97%	96%	97%	96%	97%	98%
Smaller neighborhood parks	93%	95%	96%	91%	95%	95%
Richard T. Anderson Conservation Area	90%	95%	93%	92%	92%	85%
Staring Lake Observatory	90%	95%	91%	92%	89%	94%
Staring Lake Amphitheatre	92%	94%	95%	93%	92%	92%
Outdoor Center	90%	92%	93%	90%	89%	89%
Community Center	90%	91%	94%	93%	93%	91%
Art Center	87%	90%	89%	90%	85%	78%
Senior Center	89%	87%	83%	86%	84%	90%

At least 30% of respondents said “don’t know” when rating the quality of the following amenities: Senior Center (76%), Outdoor Center (56%), the Staring Lake Amphitheatre (38%), Staring Lake Observatory (76%), Richard T. Anderson Conservation Area (57%), and Art Center (72%). The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in Appendix B: Complete Survey Frequencies.

City Government

The City of Eden Prairie Quality of Life Survey included several questions aimed at measuring government performance, City services, interactions with City employees and support for the municipal liquor stores.

Quality and Value of City Government Services

When asked to rate the overall quality of Eden Prairie services, about 9 out of 10 residents rated these services as excellent or good. This rating is on par with previous years. This measure was higher than national, regional and Minnesota comparisons (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons).

Survey respondents who were homeowners, had a higher household income (\$100,000 a year or more), lived in detached houses, lived in Eden Prairie for at least 6 years, were ages 55 or older, or were White or Asian were more pleased with the overall quality of services compared to other residents (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 17: Overall Quality of City Services, 2024

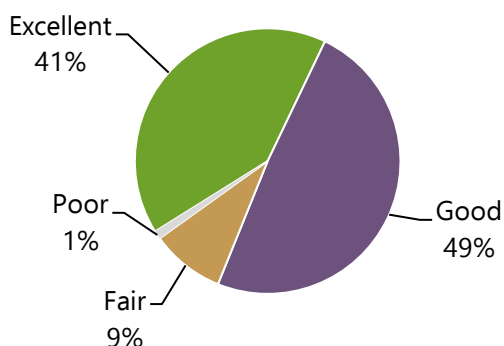
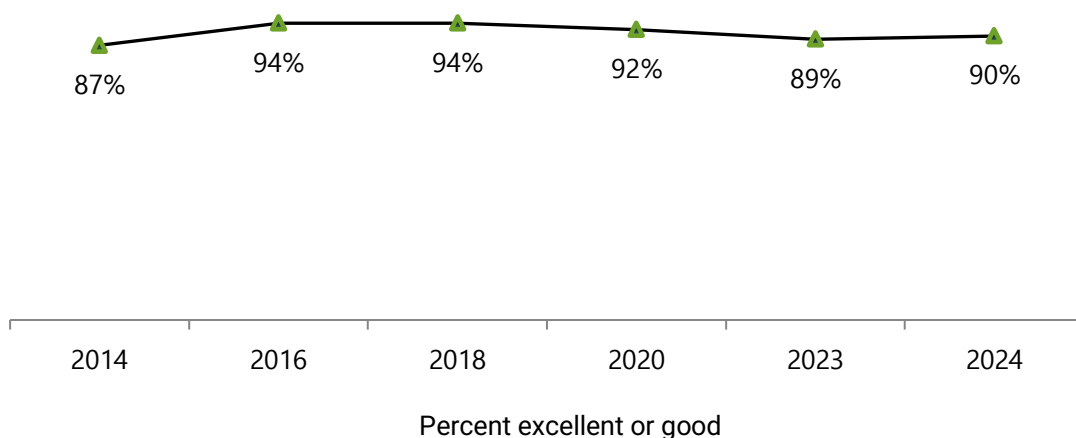


Figure 18: Overall Quality of City Services Compared by Year



About two-thirds of respondents felt they received excellent or good value for City services considering the property taxes paid. This was on par with ratings in previous years. Residents' reviews for the value of services were similar to Minnesota and regional communities but were higher than the national benchmarks (see *Appendix E: Detailed Benchmark Comparisons*).

Figure 19: Value of City Services, 2024

Please rate the value of City services considering the property taxes you pay:

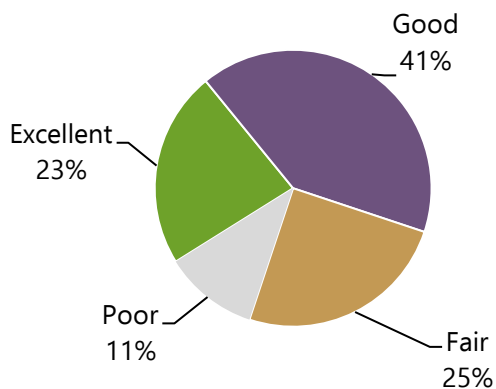
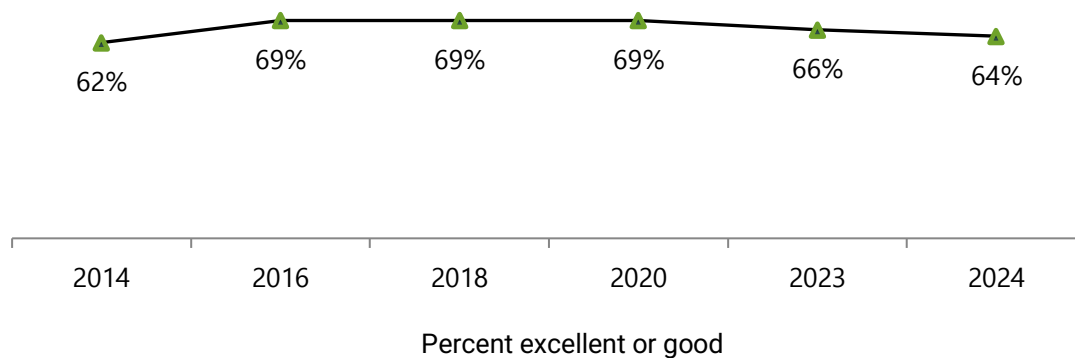


Figure 20: Value of City Services Compared by Year



Residents were asked their opinion on the quality of 33 individual services provided to them by the City of Eden Prairie (see Figure 21 below). At least 9 in 10 respondents positively rated fire services, Fire Department response time, Hennepin Healthcare Emergency Medical Service response time, police services, park maintenance, the overall customer service by Eden Prairie employees, water and sewer services and trail maintenance. The vast majority of other services were rated highly by at least 7 in 10 residents. The lowest-rated services, traffic signal timing and assessing services, were still rated as excellent or good by about two-thirds of residents.

Two services received lower ratings in 2024 compared to 2023: assessing services (-9 points) and planning services (-6 points); while five services showed increases: police services (+4 points), crime prevention (+6 points), City streets as a whole (+4 points), street repair (+4 points) and streets in your neighborhood (+4 points).

Where comparisons were available, Eden Prairie services were similar, higher, and in some cases much higher than national, regional, and Minnesota benchmarks. (See *Appendix E: Detailed Benchmark Comparisons* for more information.)

Figure 21: Quality of City Services Compared by Year and Benchmarks

Please rate the quality of each of the following services in Eden Prairie: (Percent excellent or good)	2024	2023	2020	2018	2016	2014	National benchmark	Minnesota benchmark	Regional benchmark
Fire services	97%	96%	98%	98%	96%	95%	Similar	Similar	Similar
Fire Department response time	95%	97%	98%	96%	93%	93%	NA	NA	NA
Hennepin Healthcare EMS (ambulance) response time	95%	94%	95%	96%	94%	99%	NA	NA	NA
Police services	94%	90%	92%	94%	94%	93%	Higher	Higher	Higher
Park maintenance	93%	95%	95%	95%	97%	94%	Higher	NA	NA
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	90%	90%	92%	92%	93%	86%	NA	NA	NA
Water and sewer services	90%	90%	90%	92%	92%	87%	NA	NA	NA
Trail maintenance	90%	89%	93%	94%	94%	95%	NA	NA	NA
Crime prevention	89%	85%	87%	90%	92%	93%	Higher	Higher	Higher
Recreation centers or facilities	88%	86%	91%	92%	94%	93%	Higher	Higher	Higher
Recreation services (i.e., recreation programs and classes, etc.)	88%	86%	91%	92%	92%	90%	NA	NA	NA
Preservation of natural areas such as open space, parklands and wetlands	88%	85%	91%	90%	90%	90%	Much higher	Higher	Higher
Storm drainage	88%	85%	88%	85%	84%	83%	Higher	Similar	Similar
Snow removal on City streets (excludes 494, 62 and County roads)	87%	86%	83%	85%	89%	85%	Higher	Similar	Higher
City streets as a whole	87%	83%	87%	87%	89%	82%	Higher	NA	NA
Streets in your neighborhood	87%	80%	85%	85%	87%	83%	NA	NA	NA

Please rate the quality of each of the following services in Eden Prairie: (Percent excellent or good)	2024	2023	2020	2018	2016	2014	National benchmark	Minnesota benchmark	Regional benchmark
Street sweeping on City streets (excludes 494, 62 and County roads)	85%	88%	87%	87%	88%	82%	Higher	Similar	Higher
Senior programs and services	85%	86%	89%	89%	88%	92%	Higher	Much higher	Much higher
Emergency management (services that prepare the community for natural disasters or other emergency situations)	83%	85%	91%	87%	87%	78%	Higher	Similar	Higher
Animal control	82%	83%	85%	85%	87%	85%	Higher	Similar	Similar
Drinking water	80%	81%	84%	83%	84%	82%	Similar	Similar	Similar
Street repair	80%	74%	75%	79%	79%	74%	Much higher	Higher	Much higher
Building inspections	79%	81%	85%	85%	82%	76%	Higher	NA	NA
City engineering services	77%	79%	85%	83%	85%	81%	NA	NA	NA
Asphalt trails in your neighborhood	77%	78%	82%	82%	87%	82%	NA	NA	NA
Utility billing	76%	78%	83%	85%	86%	79%	Similar	Similar	Similar
Economic development	76%	78%	81%	83%	89%	79%	Higher	Similar	Higher
Street lighting	76%	77%	78%	77%	80%	75%	Similar	Similar	Similar
Housing and community services	72%	72%	81%	81%	82%	81%	NA	NA	NA
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	72%	69%	74%	76%	77%	76%	NA	NA	NA
City planning services	70%	76%	79%	76%	81%	76%	Much higher	Higher	Higher
Assessing services	65%	74%	80%	80%	79%	68%	NA	NA	NA
Traffic signal timing	64%	65%	66%	66%	67%	58%	Similar	Similar	Similar

At least 30% of respondents said “don’t know” when rating the following services: Fire Department response time (54%), Hennepin Healthcare EMS response time (59%), animal control (59%), senior programs and services (66%), planning services (57%), assessing services (61%), building inspections (59%), engineering services (64%), housing and community services (60%), economic development (31%) and emergency management (51%). The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in Appendix B: Complete Survey Frequencies.

Contact with City Departments

In 2024, nearly two-thirds of residents indicated they had contacted a City service department 12 months prior to the survey. Almost 1 in 4 residents stated they had reached out to the Police Department and the Community Center, while 1 in 5 reached out for General Information. Other departments contacted by at least 1 in 10 residents were recreation, utilities and water, building inspections and utility billing. Residents contacted various departments at about the same rates as they did in 2023.

Figure 22: Contact with City Departments Compared by Year

With which of the following departments have you had contact (email, in-person or phone) in the last 12 months? (Percent of respondents)	2024	2023	2020	2018	2016	2014
Police	25%	23%	22%	28%	28%	24%
Community Center	24%	24%	21%	32%	28%	19%
General information	18%	15%	16%	15%	17%	12%
Recreation	16%	17%	14%	19%	15%	14%
Utilities and Water	15%	17%	12%	12%	12%	15%
Building Inspections	10%	11%	12%	12%	12%	14%
Utility Billing	10%	10%	9%	13%	12%	12%
Fire	9%	8%	6%	6%	6%	7%
Senior Center	9%	6%	5%	7%	6%	6%
Park Maintenance	7%	7%	5%	5%	7%	4%
Street Maintenance	7%	6%	5%	8%	5%	6%
Art Center	6%	5%	4%	5%	4%	3%
Outdoor Center	5%	7%	3%	9%	5%	3%
City Manager	5%	5%	4%	4%	4%	1%
Planning/Economic Development	5%	4%	4%	3%	3%	1%
Environmental Services	5%	2%	3%	3%	2%	4%
Assessing	4%	5%	3%	4%	6%	4%
City Clerk	4%	4%	5%	5%	6%	3%
Engineering	4%	4%	3%	3%	3%	2%
Housing and Community Services	2%	2%	2%	3%	2%	2%
Human Resources	2%	0%	0%	0%	0%	0%
Communications	1%	1%	2%	2%	2%	1%
Other	5%	4%	6%	4%	3%	2%
I have not contacted the City	35%	36%	38%	30%	33%	42%

Total may exceed 100% as respondents could select more than one answer.

Of the respondents who had contacted a City employee, about 9 in 10 were pleased with all aspects of the interaction, including the employee's courtesy, knowledge, responsiveness, follow-up, and overall customer service. While courtesy, knowledge, responsiveness and overall customer service have remained stable over time, follow-up decreased from 2020 to 2024. Impressions of City employees were on par with national, regional, and Minnesota benchmarks, except for overall customer service which was higher than national comparison communities (see Figure 24).

Figure 23: Impressions of City Employee(s) Compared by Year

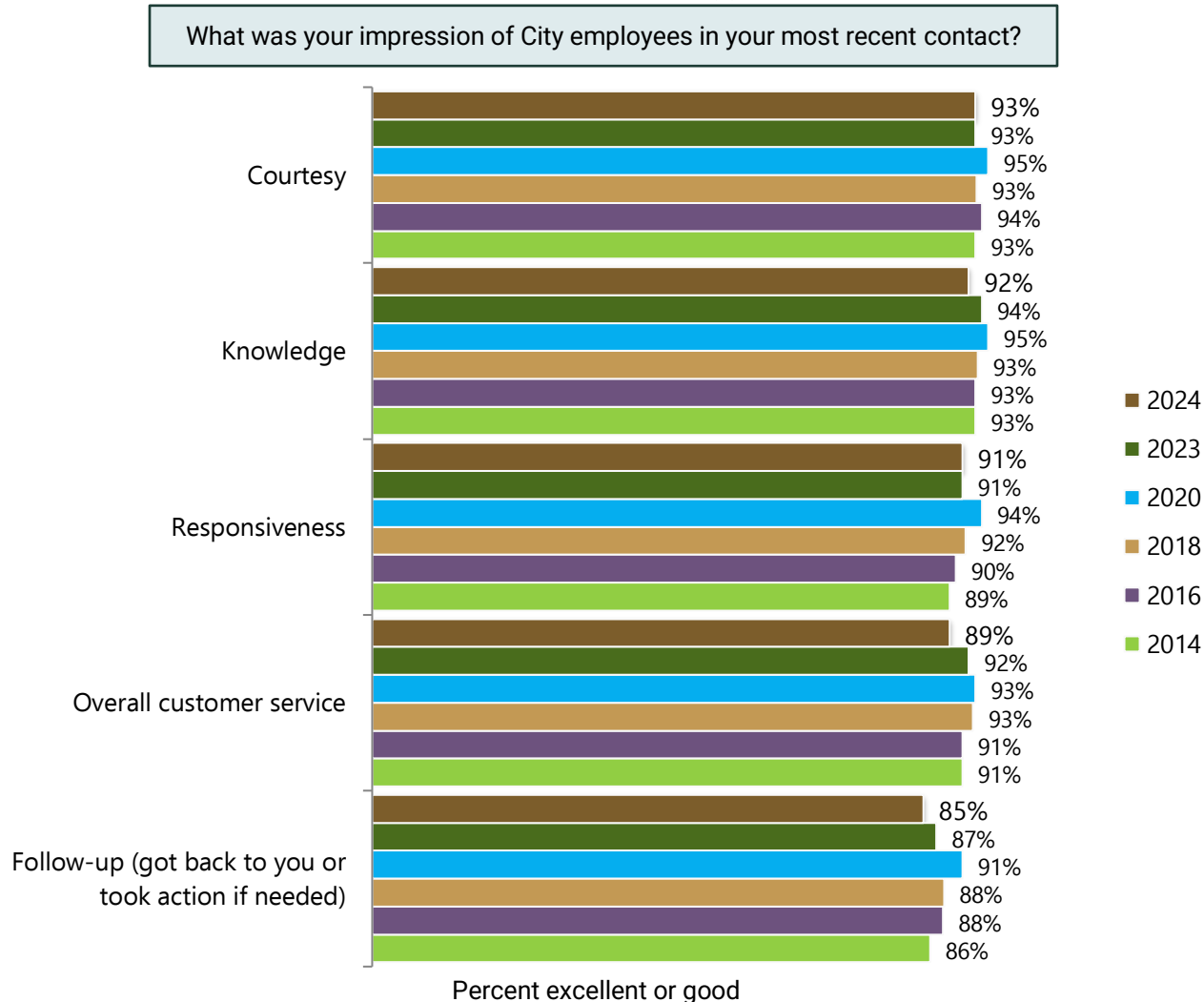


Figure 24: Impressions of City Employee(s) Benchmarks

What was your impression of City employees in your most recent contact?	National benchmark	Minnesota benchmark	Regional benchmark
Knowledge	Similar	Similar	Similar
Courtesy	Similar	Similar	Similar
Responsiveness	Similar	Similar	Similar
Overall customer service	Higher	Similar	Higher

Safety

In order to participate in and contribute to their community, residents must have a sense of personal safety in their environment, as well as confidence in the quality of government services provided to keep the community safe.

Feelings of Safety and Problems

More than 9 in 10 respondents felt at least good about the overall feeling of safety in the Eden Prairie community, which was on par with ratings given since 2023 (see [Figure 8](#) on page 15). This rating was higher than national, regional and Minnesota comparisons.

Respondents also provided their perceptions of safety in and around Eden Prairie. About 9 in 10 participants reported they felt secure in their neighborhood, in parks and open space, on paths or walking trails, at Eden Prairie Center mall and in retail parking lots. Moreover, respondents' feelings of safety have remained stable since 2023, apart from feeling safe at Eden Prairie Center mall, which increased from 2023 to 2024.

Compared to their peers, residents gave similar assessments to their feelings of safety in their neighborhoods and in the City's parks and open space compared to national, state, and regional averages (see [Figure 26](#) on the following page).

Residents who have lived in the City for 5 or less years felt safer than residents who have lived in the City longer (see [Appendix D: Responses to Selected Survey Questions by Respondent Characteristics](#)).

Figure 25: Feelings of Safety Compared by Year

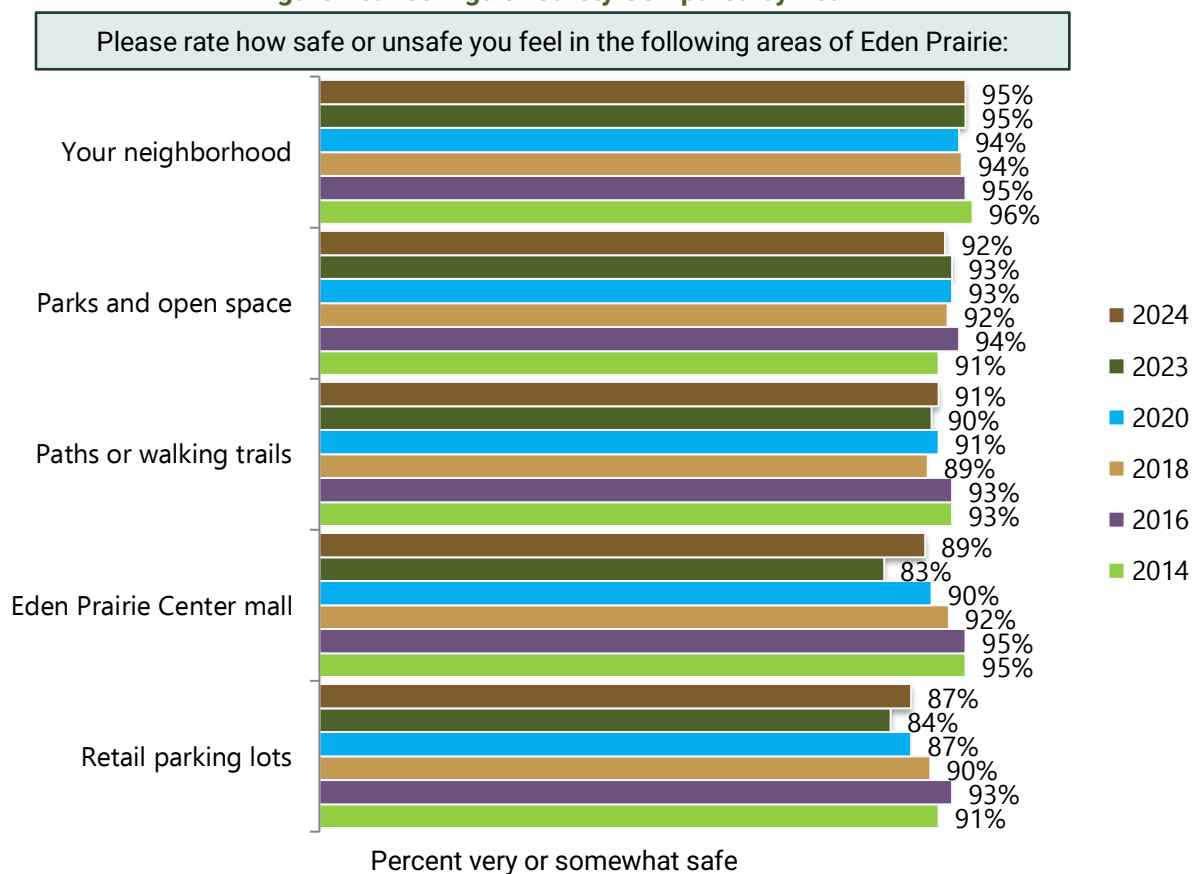


Figure 26: Feelings of Safety Benchmarks

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	National benchmark	Minnesota benchmark	Regional benchmark
Your neighborhood	Similar	Similar	Similar
Parks and open space	Similar	Similar	Similar

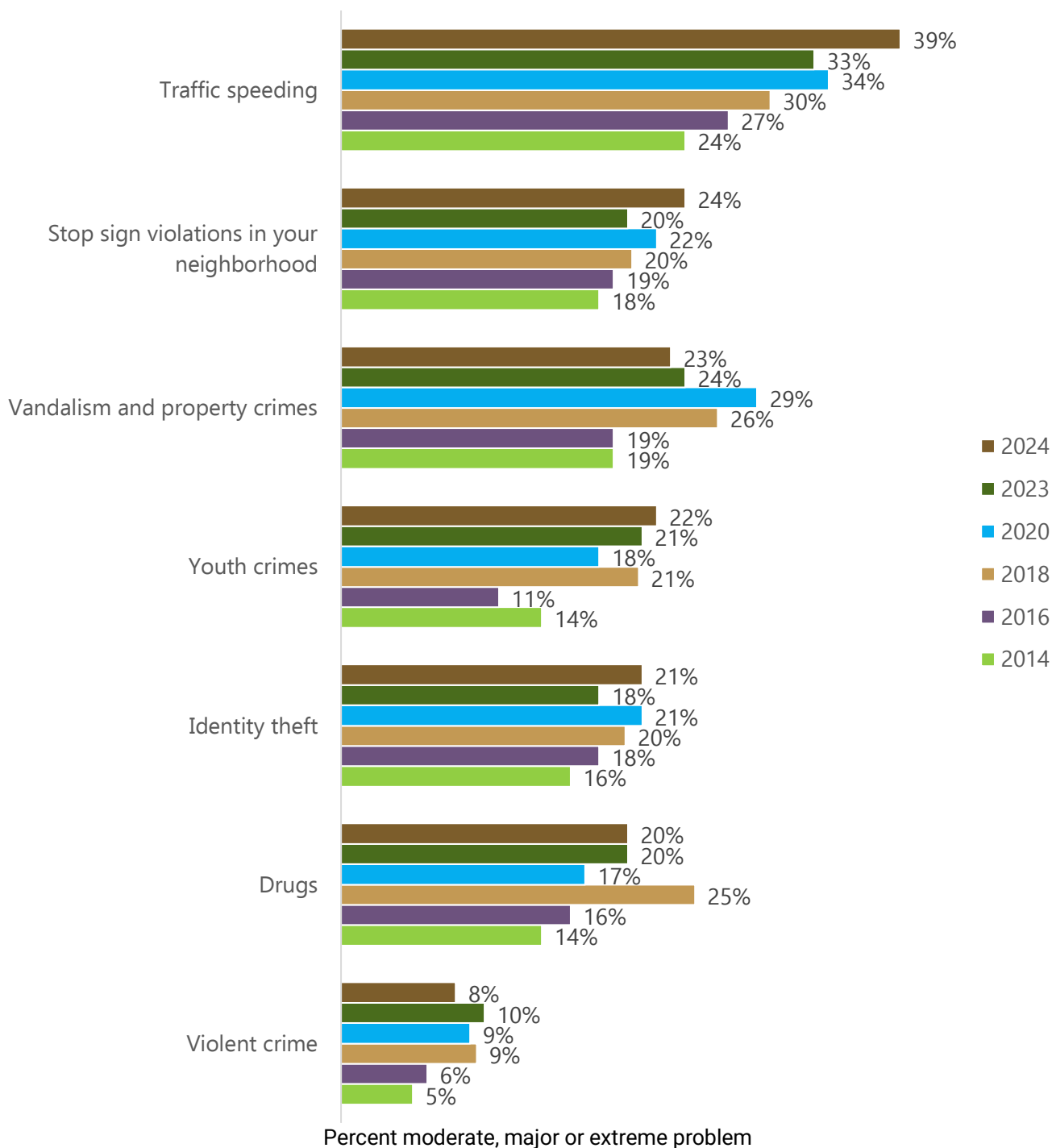
Survey participants were also asked about their perceptions of potential problems or issues in the community. About 4 in 10 residents indicated that traffic speeding was at least a moderate problem, while one-quarter felt the same about stop sign violations. About 2 in 10 regarded vandalism and property crimes, drugs, youth crimes, and identity theft as moderate, major, or extreme problems. Very few respondents perceived violent crime as at least a moderate problem.

Ratings for potential problems in Eden Prairie were on par with impressions in previous iterations of the survey, except for traffic speeding and stop sign violations which more residents indicated to be at least a moderate problem in 2024 compared to 2023.

Survey participants who were over the age of 54, longer term residents (more than 5 years in Eden Prairie), homeowners, lived in detached housing, or did not have children generally viewed most of these issues as more of a problem than their counterparts (for additional differences, please see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 27: Problems in Community Compared by Year

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie:



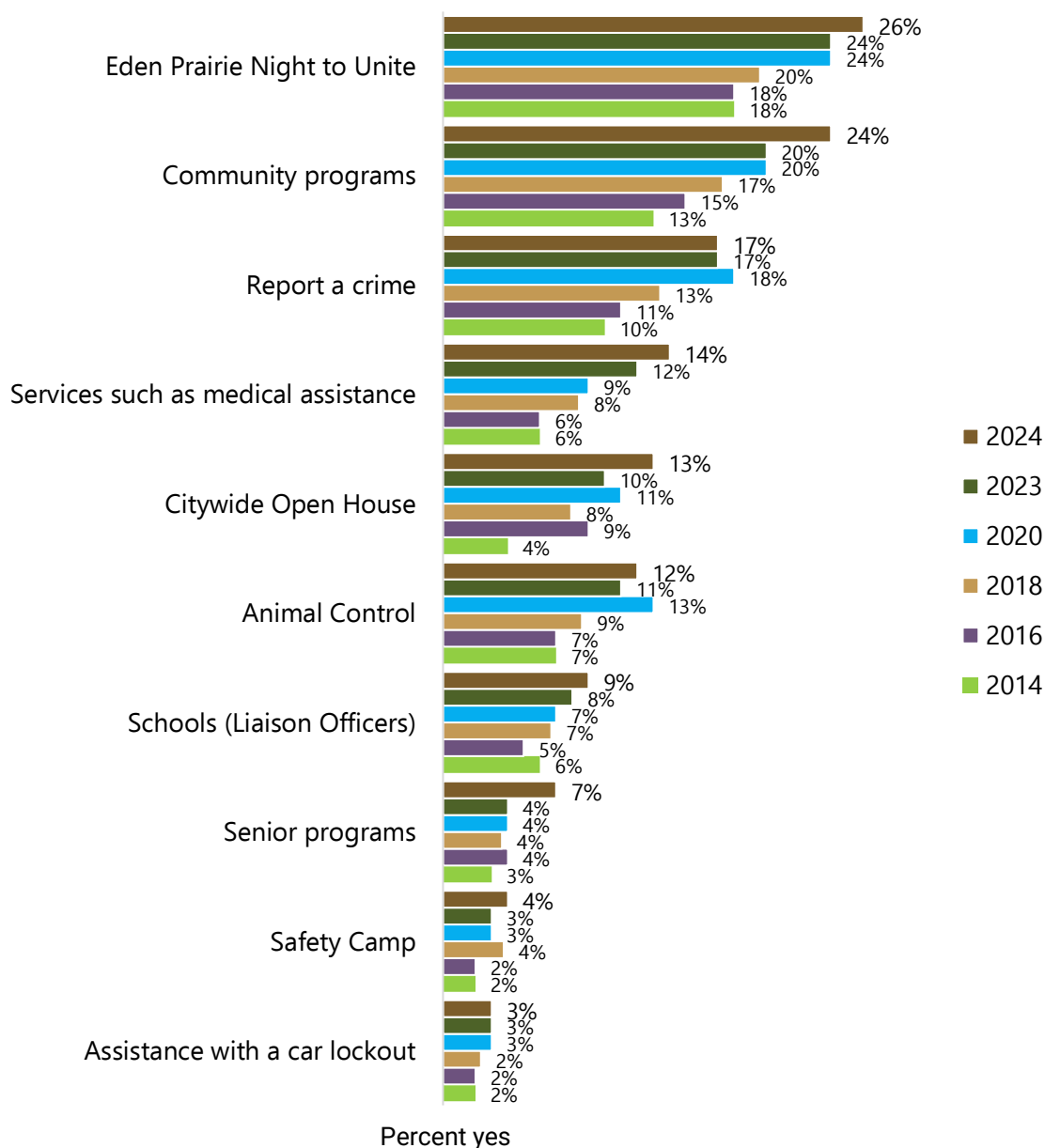
Almost 40% of respondents said "don't know" when rating identity theft services. The responses presented in the body of the report are for those who had an opinion. The full set of responses, including "don't know" can be found in Appendix B: Complete Survey Frequencies.

Police Department

Residents count on a community's police department to ensure their safety and help in a variety of ways. Eden Prairie survey participants were most likely to have contact with the Police Department during Eden Prairie Night to Unite (26%), through community programs (24%) or to report a crime (17%). Between 1 and 2 in 10 individuals had reached out to enlist services such as medical assistance, animal control, or attended the Citywide Open House. While slightly fewer interacted with officers in a different capacity, such as liaison officers, Safety Camp or senior programs. All residents' rates of contact were mostly comparable to past years.

Figure 28: Contact with Police Department Compared by Year

Have you had contact with the Eden Prairie Police Department within the last 12 months through any of the following?

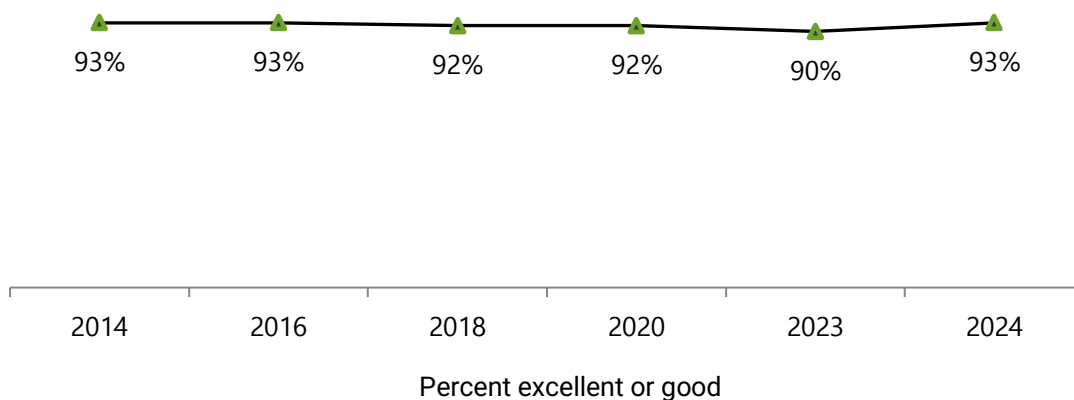


Residents who had contact with the Eden Prairie Police Department were pleased overall, with at least 9 in 10 residents rating their contact as excellent or good.

Thirty percent of respondents said “don’t know” when asked to give their impressions of their contact with the Police Department. The full set of responses, including “don’t know” can be found in Appendix B: Complete Survey Frequencies.

Figure 29: Quality of Contact with Police Department Compared by Year

Overall, how would you rate your contact with the Eden Prairie Police Department?



Information Sources

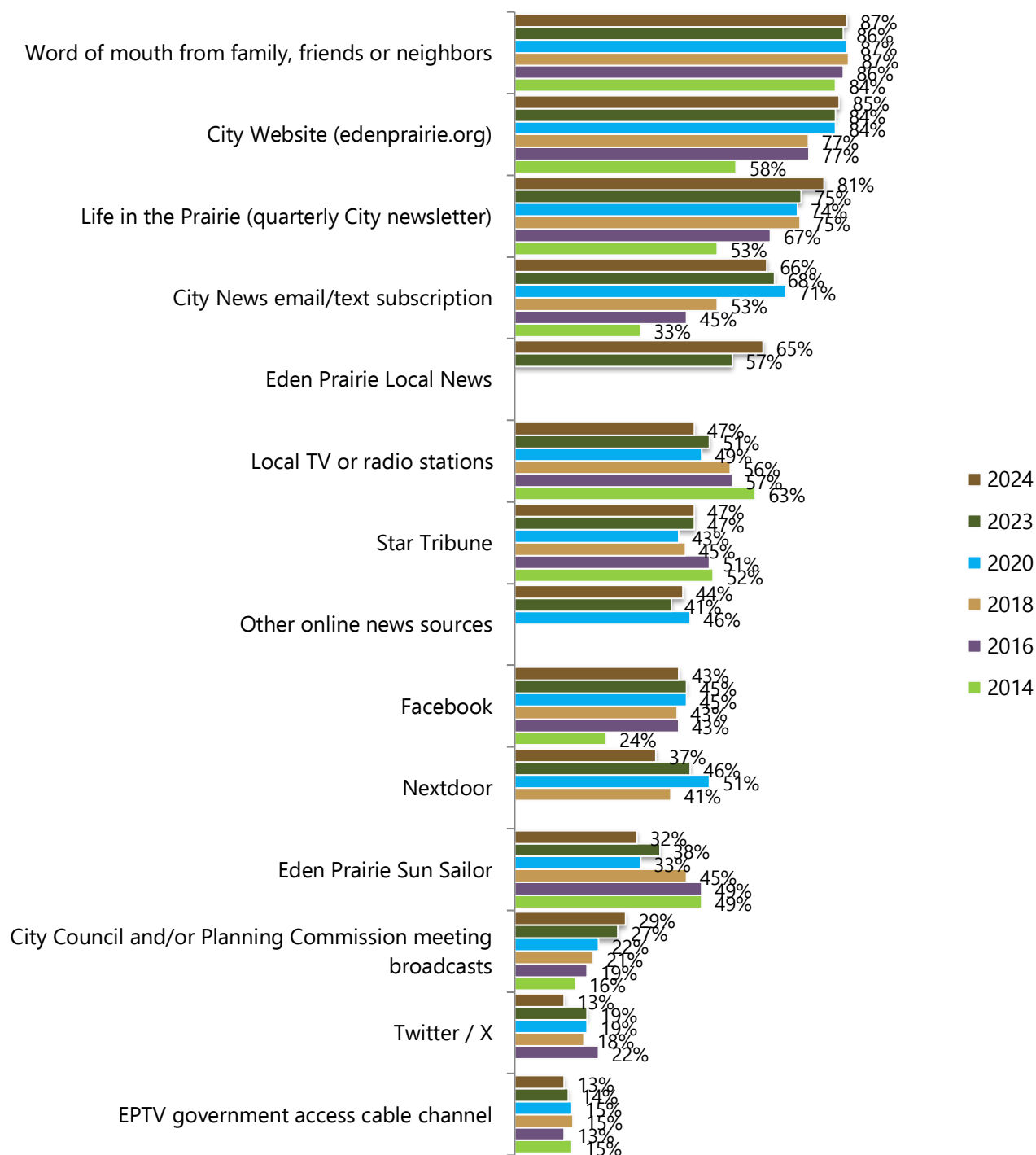
As in previous years, word of mouth remained the most frequently used source of information about City government and its activities with 87% of residents selecting it as a major or minor source for obtaining information. Other popular choices for receiving information included the City's website (85%), the Life in the Prairie newsletter (81%), and the City News email/text subscription (66%).

Residents' use of various information sources was similar to 2023, apart from Life in the Prairie newsletter and Eden Prairie Local News, which increased from 2023 to 2024. Use of Nextdoor and other online news sources decreased from 2023 to 2024 (see Figure 30 on the following page).

Respondents who were ages 55 and older and did not have children in the home, were less likely than their counterparts to utilize online-based information sources such as the City website, Facebook, and Twitter/X. Residents who identified as Asian were more likely than their counterparts to indicate sources such as the City website, Facebook, and Twitter/X as major or minor sources for information (for more differences, please refer to *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 30: Information Source Preference Compared by Year

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:



Percent major or minor source

"Eden Prairie Local News" was added as a new item in 2023. Prior to 2020, Eden Prairie Sun Sailor was Eden Prairie Sun Current. Other online news sources was new in 2020. Prior to 2016, "Life in the Prairie (quarterly City newsletter)," "Facebook" was "City Facebook page," and "City Council and/or Planning Commission meeting broadcasts" was "telecasts."

About 8 in 10 residents reported that they read the Life in the Prairie newsletter, mailed quarterly to all households. Of these respondents, 83% gave excellent or good reviews of the newsletter. While the rating of quality was on par with 2023, more respondents reported reading the newsletter in 2024 than 2023.

Females, those over the age of 54, those who have lived in Eden Prairie more than 5 years and those identifying as Hispanic, were more likely to read the newsletter. Homeowners and those over the age of 54 were more likely to rate the quality of the newsletter as excellent or good compared to their counterparts (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 31: Quarterly Newsletter Readership by Year

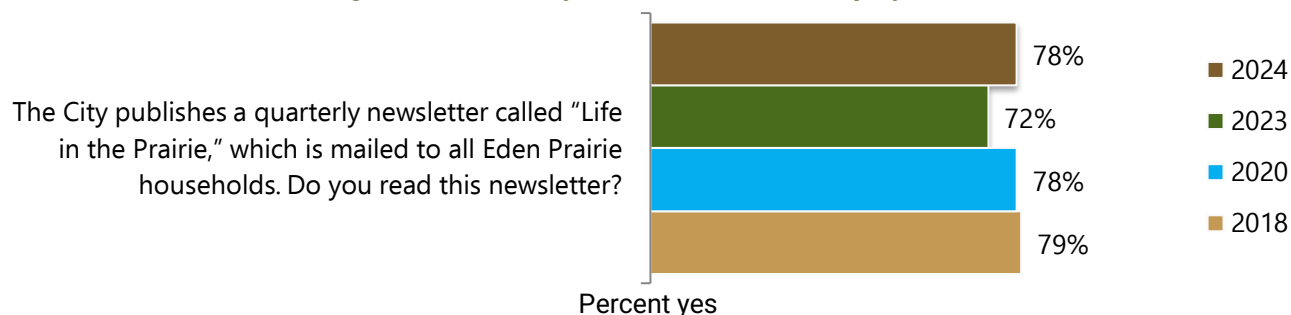
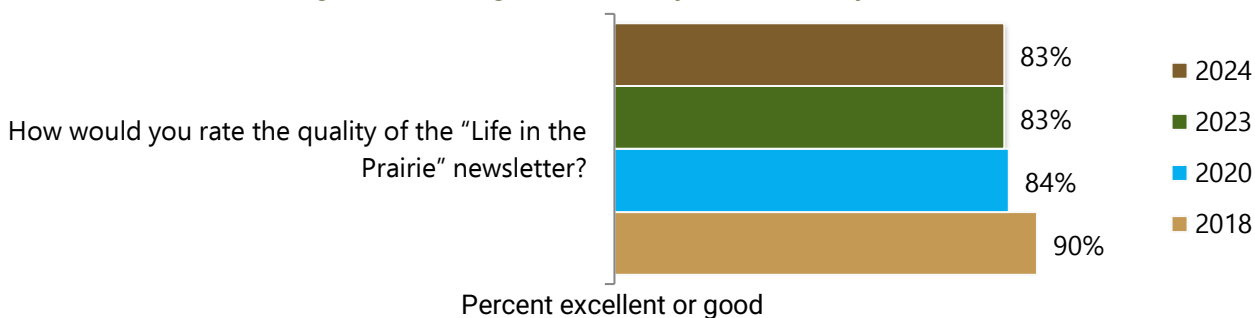


Figure 32: Ratings for Quarterly Newsletter by Year



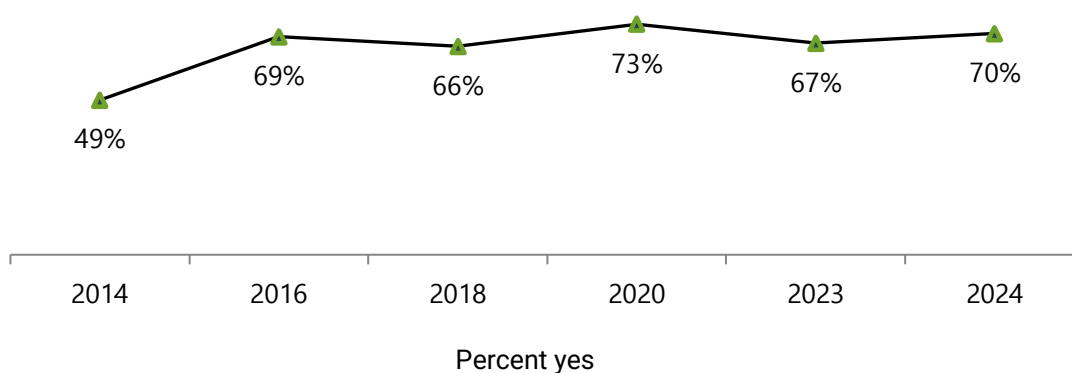
City Website

In 2024, 7 in 10 residents reported that they had accessed the City's website in the 12 months prior to the survey. This was mostly on par with ratings since 2016.

Residents under the age of 55, those with children, homeowners and those with a household income of \$50,000 or more were more likely to have visited the website (for more comparisons see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 33: Visited City Website Compared by Year

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?

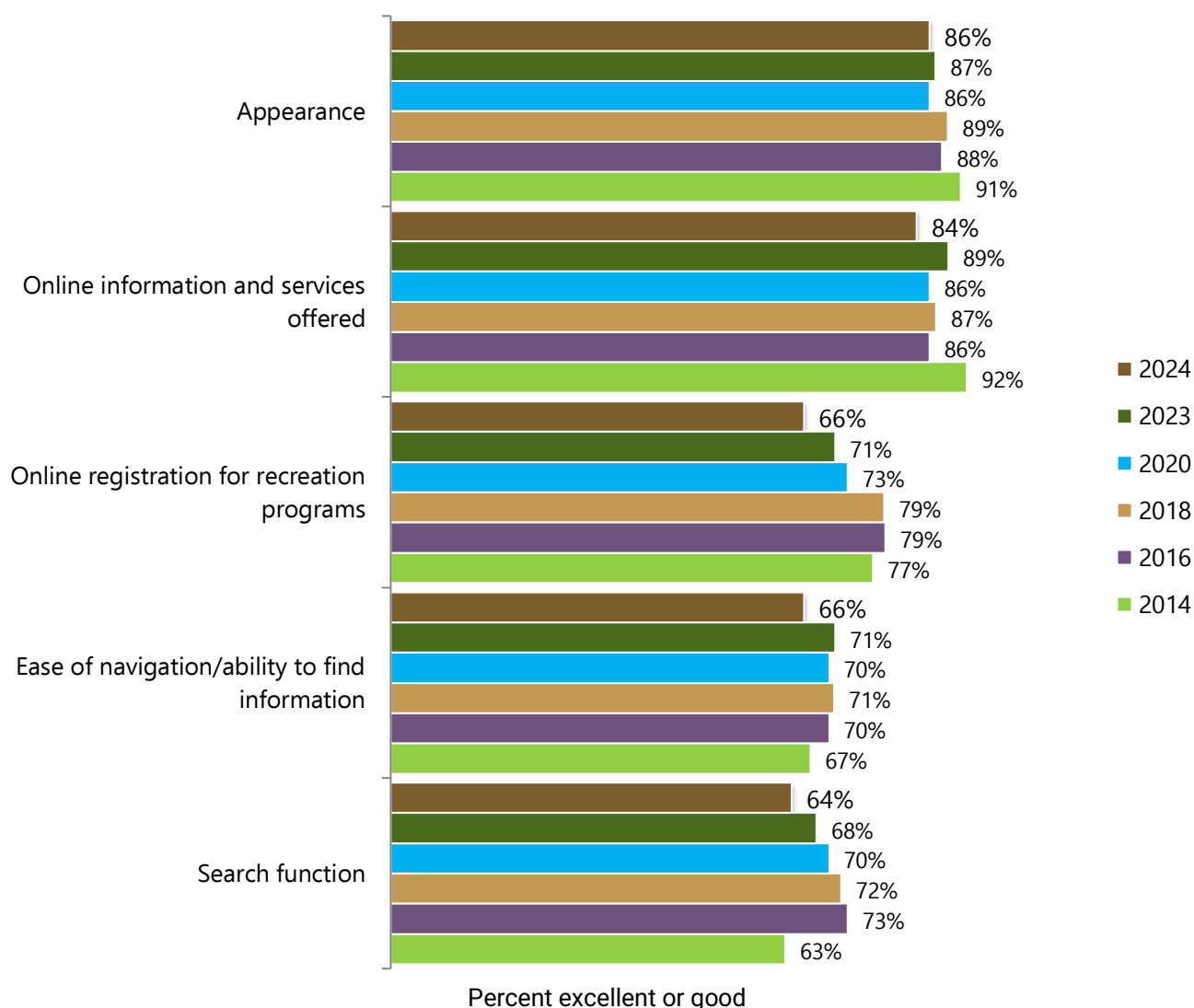


Residents who had used the website were also asked to evaluate performance measures. Nearly 9 in 10 respondents rated the appearance and the online information and services offered as excellent or good. About 8 in 10 participants positively rated the information and services offered, while two thirds praised the online registration for recreation programs, the ease of navigation/ability to find information, and the search function.

Community members over the age of 35, men, those who have lived in the City for more than 20 years, and those dwelling in the southeastern part of the City were more likely to positively rate aspects of the City website, including the ease of navigation and search function (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 34: Aspects of City Website Compared by Year

Please rate the following aspects of the Eden Prairie website.



About 34% of respondents said "don't know" when rating the quality of online registration for recreation programs (see *Appendix B: Complete Survey Frequencies*).

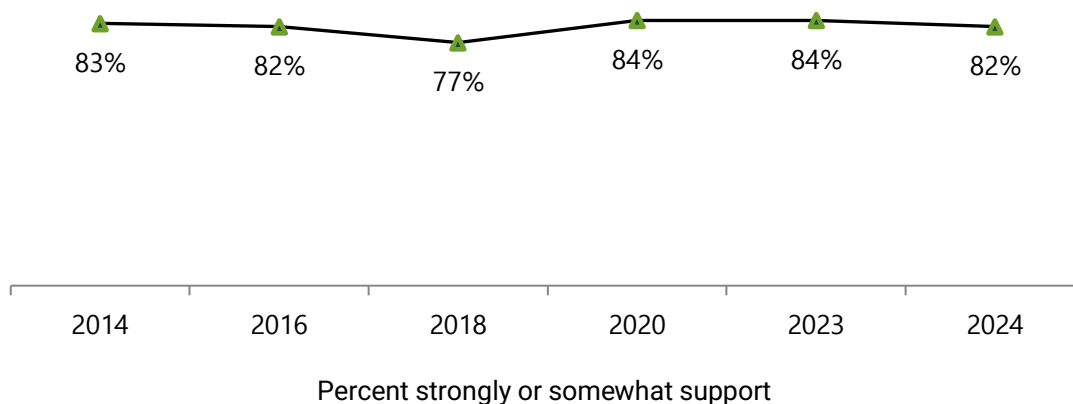
Municipal Liquor Stores

A vast majority of survey participants continue to be supportive of the City operating three municipal liquor stores for the purpose of funding capital and public improvement projects. This rating is on par with previous years.

Shorter term residents, women, and those identifying as White were more supportive of municipal owned liquor stores than their counterparts (for more detail, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 35: Level of Support for Municipal Owned Liquor Stores Compared by Year

The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?

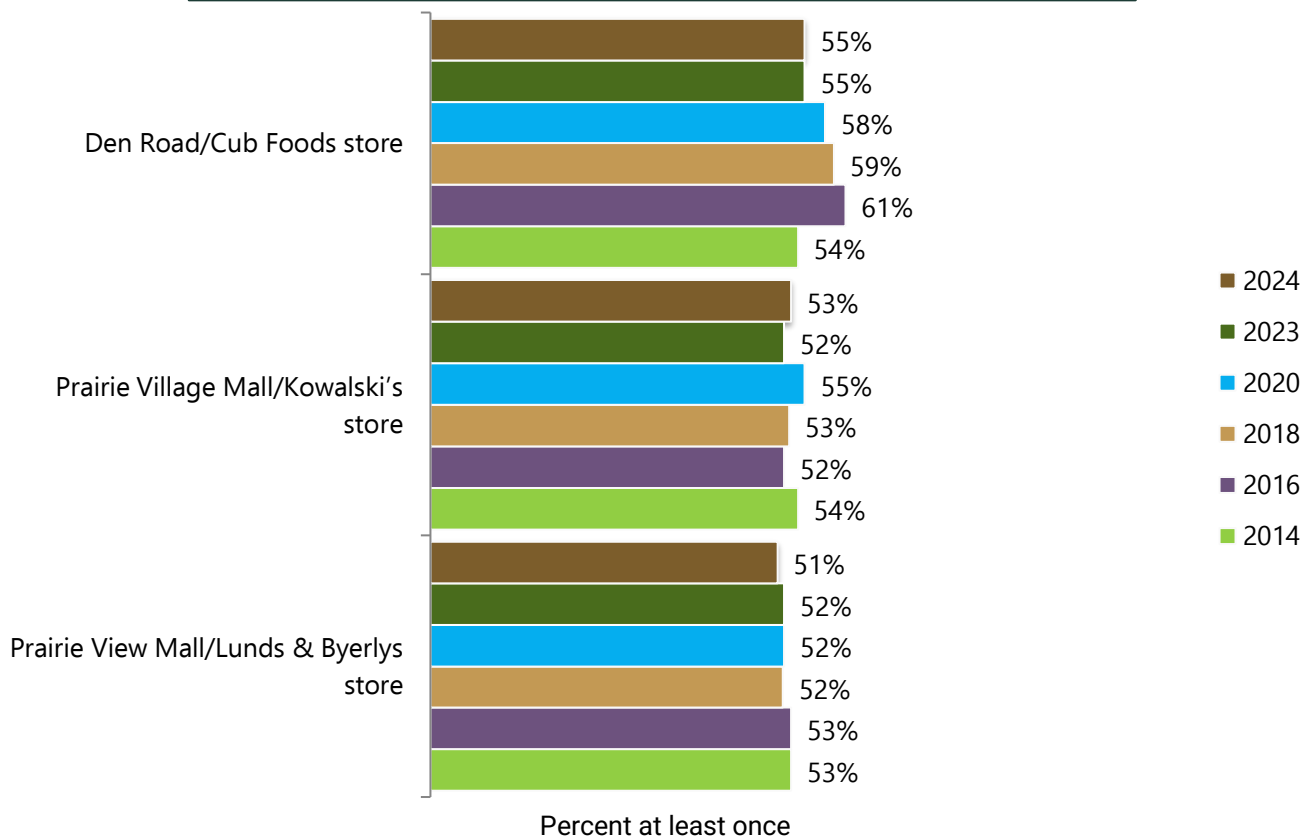


Prior to 2016, this question was worded "The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$1 million to capital and public improvement efforts in Eden Prairie. To what extent do you support the City continuing to operate its municipal liquor stores?"

More than half of Eden Prairie community members have visited one of the three stores at least once in the year prior to the survey, a rate on par with previous years.

Figure 36: Frequency of Visiting Municipal Liquor Stores Compared by Year

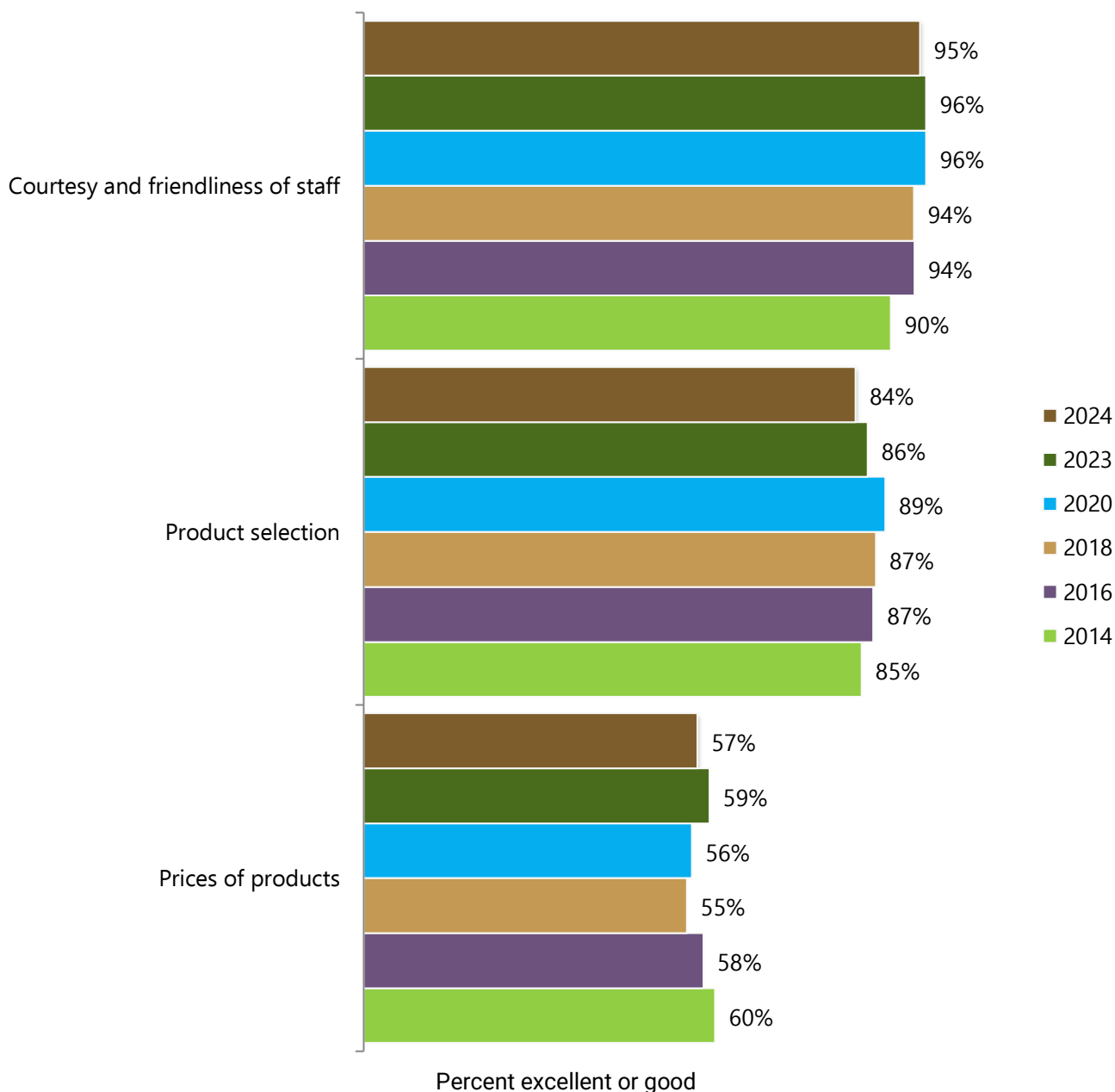
In the last 12 months, about how many times, if ever, have you or other household members visited each of the City's three liquor stores?



Similar to previous years, residents are satisfied with the courtesy and friendliness of liquor store staff (96% rated “excellent” or “good”) and the product selection (84% rated “excellent” or “good”). About 6 in 10 respondents rated the prices of products as excellent or good.

Figure 37: Aspects of Municipal Liquor Stores Compared by Year Compared by Year

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following:



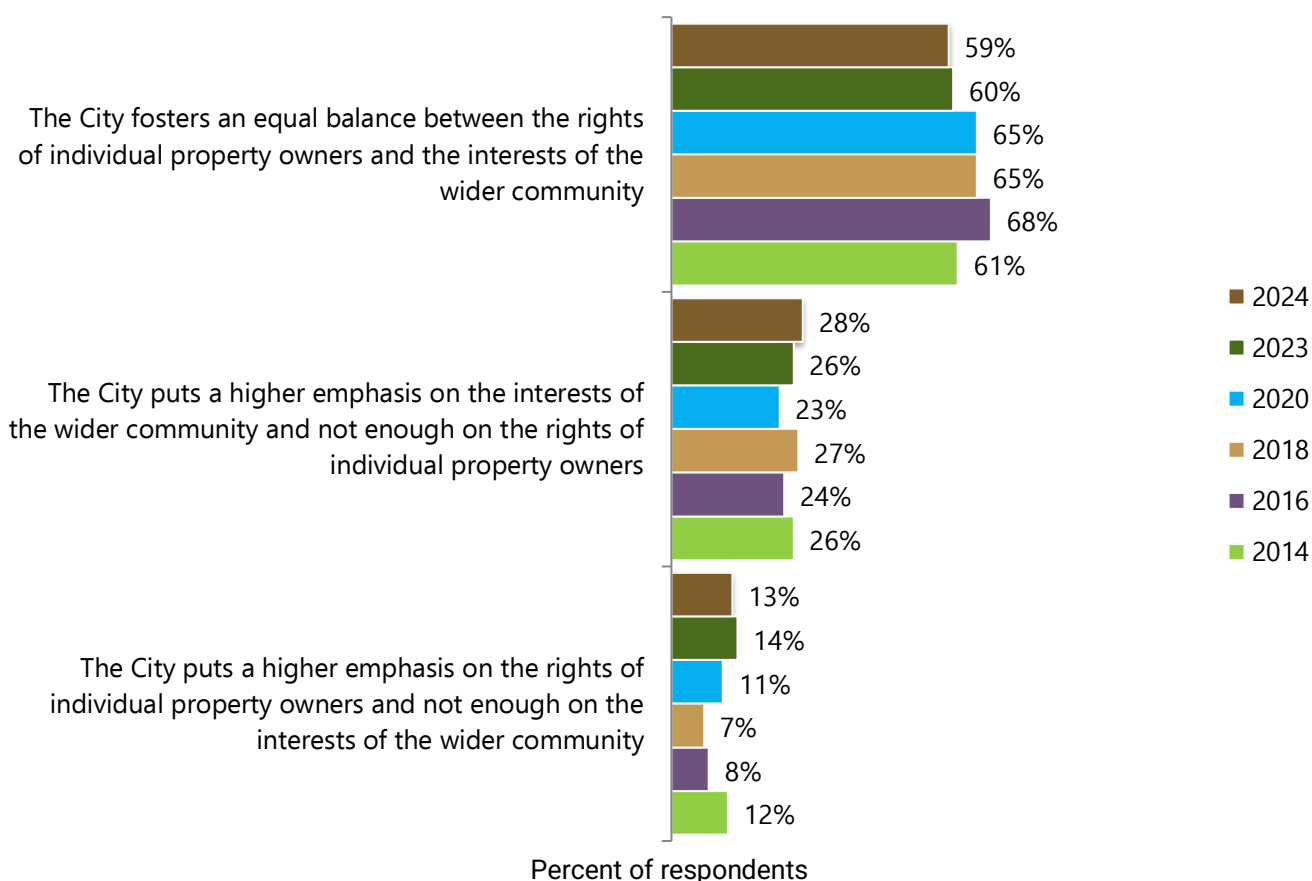
Property Development Management

City leadership sought to understand more about survey respondents' points of view regarding the relationship between the rights of individual property owners and the interests of the wider community regarding property development and the City's efforts to create a balance.

Similar to 2023, about 6 in 10 residents felt the City was fostering an equal balance between the two stakeholder groups, while 28% thought the City puts a higher emphasis on the wider community, rather than property owners.

Figure 38: Balance of Rights of Property Owners and The Wider Community Compared by Year

Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City's efforts to create a balance.



About 42% of respondents said "don't know" when indicating their view. The full set of responses, including "don't know" can be found in Appendix B: Complete Survey Frequencies.

Sustainability in Eden Prairie

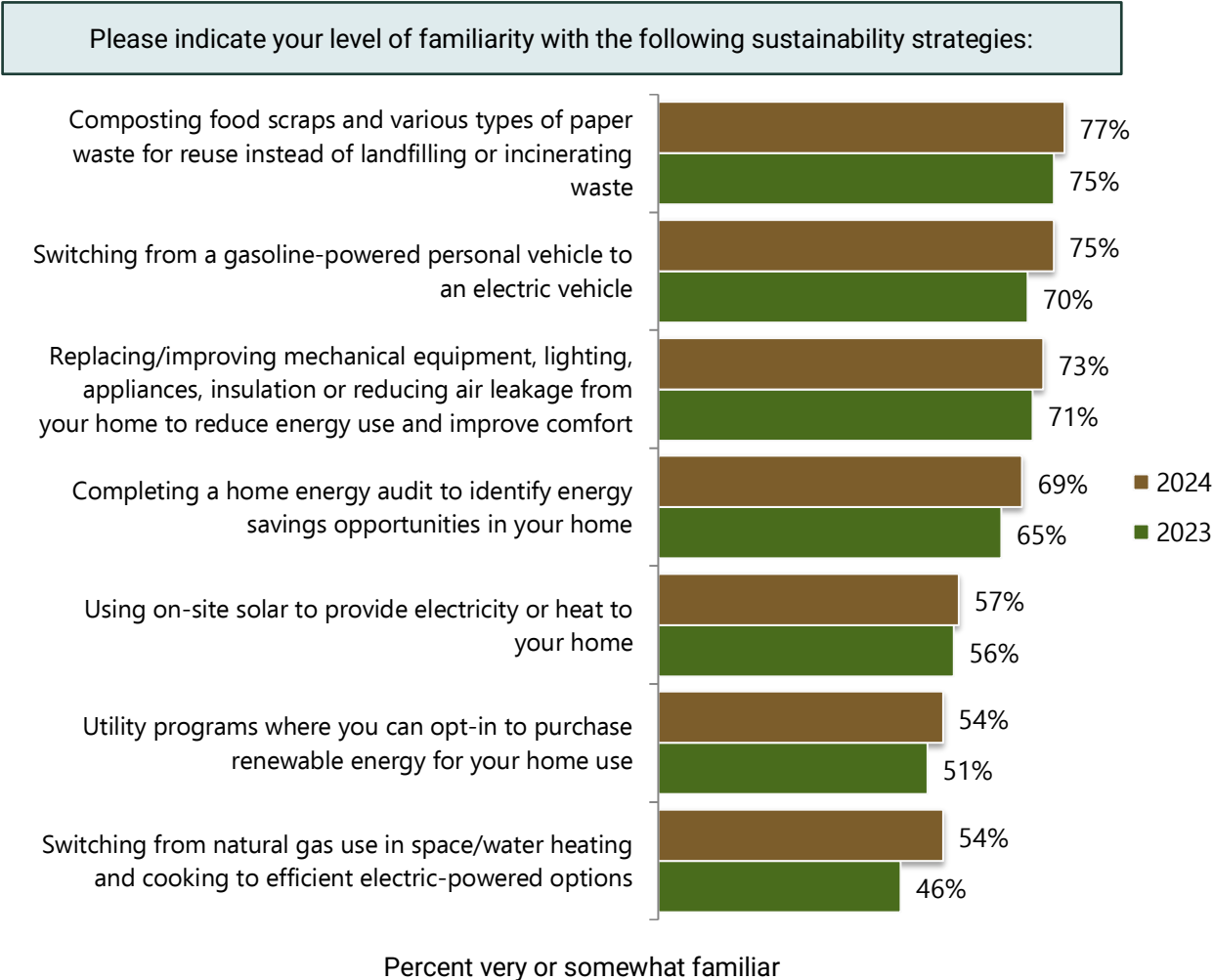
Survey respondents were asked to indicate their level of familiarity with several sustainability strategies. About three-fourths of residents stated that they were at least somewhat familiar with composting food scraps, switching from gasoline-powered vehicles to electric vehicles and replacing/improving mechanical equipment to reduce energy consumption.

Meanwhile, 7 in 10 said they were familiar with completing a home energy audit to identify energy savings opportunities in their homes, and about 6 in 10 said the same regarding using on-site solar to provide electricity or heat to their homes. Finally, at least half of respondents were familiar with utility programs where you can opt-in to purchase renewable energy for home use and switching from natural gas use in space/water heating and cooking to efficient electric-powered options.

Most awareness ratings were similar to 2023, except for switching to electric vehicles, completing home energy audits and switching to electric heating and cooking, which have increased.

When differences were noted, homeowners, those living in detached housing, and those identifying as White or Asian were more likely than their counterparts to be at least somewhat familiar with sustainability strategies (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 39: Familiarity with Sustainability Strategies

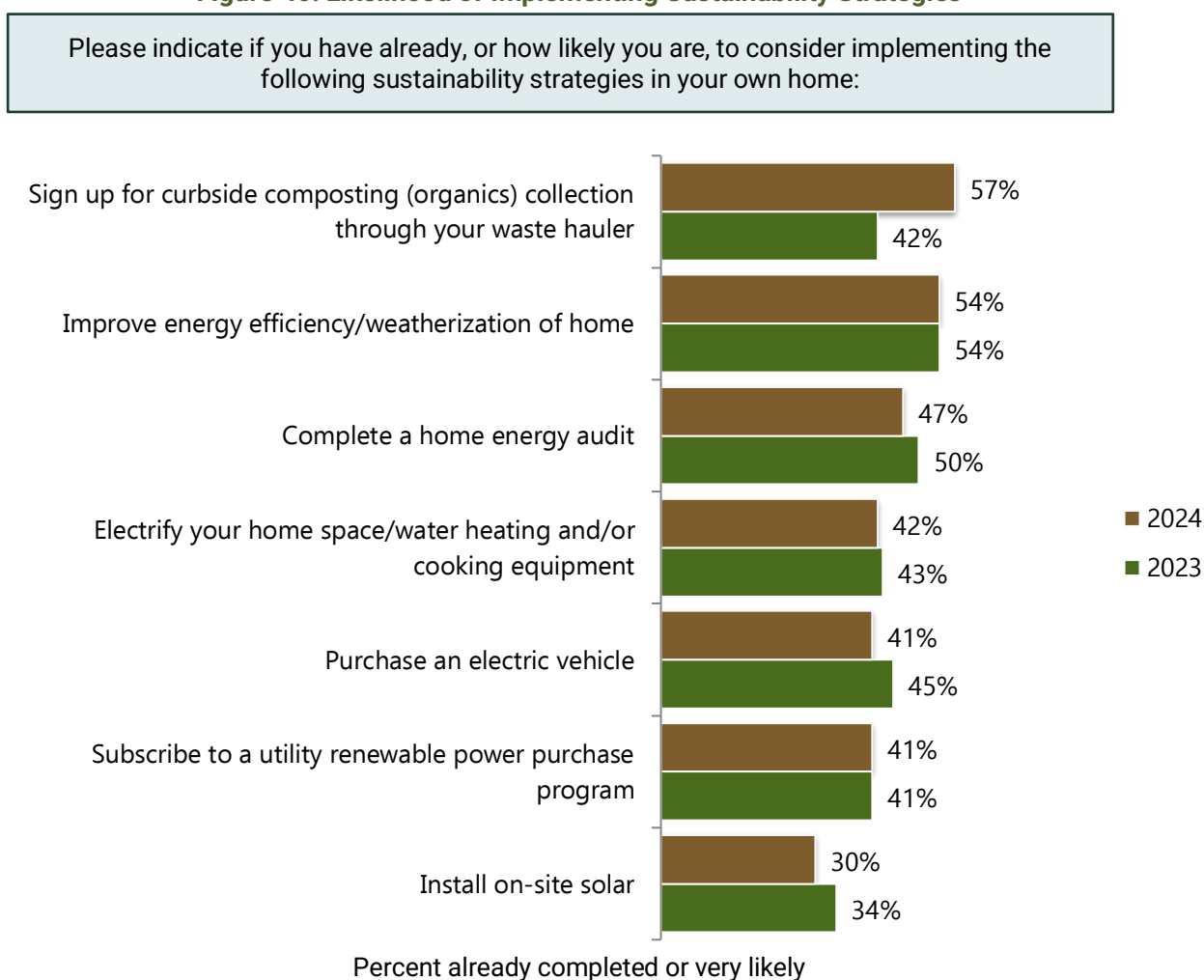


When asked about the likelihood of implementing various sustainability strategies, about half of respondents indicated that they have already completed or would be very likely to sign up for curbside composting (organics) collection through their waste hauler, improve energy efficiency/weatherization or complete a home energy audit.

More than 4 in 10 residents have completed or would be very likely to electrify their home space/water heating and/or cooking equipment, purchase an electric vehicle, or subscribe to a utility renewable power purchase program. Fewer residents, about 3 in 10, indicated they would be very likely to, or have already completed installation of on-site solar.

Overall, homeowners were more likely than their counterparts to implement all sustainability strategies. Non-Hispanic residents, were more likely to purchase an electric vehicle, install on-site solar, or subscribe to a utility renewable power purchase program than their counterparts (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 40: Likelihood of Implementing Sustainability Strategies



Appendix A: Respondent Characteristics

The following tables summarize the demographic characteristics of Eden Prairie's survey respondents in 2024.

Table 1: Question D1

Do you work inside the boundaries of Eden Prairie?	Percent	Number
Yes, outside the home	20%	N=257
Yes, from home	30%	N=380
No	50%	N=649
Total	100%	N=1286

Table 2: Question D2

How many years have you lived in Eden Prairie?	Percent	Number
Less than 2 years	9%	N=117
2 to 5 years	23%	N=294
6 to 10 years	15%	N=188
11 to 20 years	18%	N=238
21 to 30 years	17%	N=220
More than 30 years	18%	N=233
Total	100%	N=1289

Table 3: Question D3

Which best describes the building you live in?	Percent	Number
Single-family detached home	59%	N=756
Townhouse or duplex (may share walls but no units above or below you)	21%	N=271
Condominium or apartment (have units above or below you)	19%	N=245
Mobile home	0%	N=0
Other	1%	N=17
Total	100%	N=1289

Table 4: Question D4

Is this home...	Percent	Number
Rented	20%	N=254
Owned	80%	N=1030
Total	100%	N=1284

Table 5: Question D5

Do any children 17 or under live in your household?	Percent	Number
No	67%	N=862
Yes	33%	N=428
Total	100%	N=1290

Table 6: Question D6

Are you or any other members of your household aged 65 or older?	Percent	Number
No	67%	N=861
Yes	33%	N=430
Total	100%	N=1291

Table 7: Question D7

INCOME	Percent	Number
Less than \$25,000	3%	N=30
\$25,000 to \$49,999	8%	N=98
\$50,000 to \$99,999	22%	N=270
\$100,000 to \$149,999	24%	N=288
\$150,000 or more	43%	N=516
Total	100%	N=1202

Table 8: Question D8

Are you of Hispanic, Latino/a/x, or Spanish origin?	Percent	Number
No	96%	N=1200
Yes	4%	N=53
Total	100%	N=1253

Table 9: Question D9

What is your race and/or ethnicity?	Percent	Number
White	79%	N=993
Asian	12%	N=146
A race not listed	4%	N=54
Black or African American	4%	N=46
American Indian or Alaskan Native	1%	N=13
Native Hawaiian or Other Pacific Islander	1%	N=6

Total may exceed 100% as respondents could select more than one answer.

Table 10: Question D10

In which category is your age?	Percent	Number
18 to 24 years	2%	N=27
25 to 34 years	17%	N=217
35 to 44 years	20%	N=248
45 to 54 years	19%	N=245
55 to 64 years	13%	N=159
65 to 74 years	18%	N=222
75 years or older	12%	N=146
Total	100%	N=1265

Table 11: Question D11

What is your sex?	Percent	Number
Female	53%	N=670
Male	47%	N=589
Identify another way	0%	N=6
Total	100%	N=1265

Appendix B: Complete Survey Frequencies

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” or “no opinion” response option, two tables for that question are provided: the first excludes the “don’t know” or “no opinion” responses and the second includes those response options.

Table 12: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in Eden Prairie:	Excellent		Good		Fair		Poor		Total	
Eden Prairie as a place to live	56%	N=735	37%	N=478	7%	N=90	1%	N=8	100%	N=1310
Your neighborhood as a place to live	57%	N=737	37%	N=478	6%	N=77	1%	N=9	100%	N=1300
Eden Prairie as a place to raise children	57%	N=609	33%	N=353	8%	N=84	1%	N=16	100%	N=1062
Eden Prairie as a place to work	40%	N=331	42%	N=353	14%	N=114	4%	N=34	100%	N=832
Eden Prairie as a place to visit	26%	N=320	41%	N=503	25%	N=307	7%	N=89	100%	N=1219
Eden Prairie as a place to retire	35%	N=345	34%	N=339	20%	N=201	11%	N=111	100%	N=995
The overall quality of life in Eden Prairie	50%	N=645	40%	N=519	10%	N=126	1%	N=10	100%	N=1301

Table 13: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
Eden Prairie as a place to live	56%	N=735	36%	N=478	7%	N=90	1%	N=8	0%	N=1	100%	N=1312
Your neighborhood as a place to live	56%	N=737	37%	N=478	6%	N=77	1%	N=9	1%	N=8	100%	N=1308
Eden Prairie as a place to raise children	47%	N=609	27%	N=353	6%	N=84	1%	N=16	18%	N=238	100%	N=1300
Eden Prairie as a place to work	25%	N=331	27%	N=353	9%	N=114	3%	N=34	36%	N=467	100%	N=1299
Eden Prairie as a place to visit	25%	N=320	39%	N=503	24%	N=307	7%	N=89	6%	N=75	100%	N=1293
Eden Prairie as a place to retire	27%	N=345	26%	N=339	16%	N=201	9%	N=111	23%	N=298	100%	N=1293
The overall quality of life in Eden Prairie	49%	N=645	40%	N=519	10%	N=126	1%	N=10	0%	N=3	100%	N=1304

Table 14: Question 2 without "don't know" responses

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Eden Prairie	53%	N=701	40%	N=521	6%	N=79	1%	N=16	100%	N=1317
Overall ease of getting to the places you usually have to visit	41%	N=539	41%	N=536	14%	N=183	4%	N=53	100%	N=1311
Quality of overall natural environment in Eden Prairie	61%	N=792	32%	N=414	7%	N=89	1%	N=12	100%	N=1307
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	32%	N=420	45%	N=586	19%	N=246	4%	N=53	100%	N=1305
Health and wellness opportunities in Eden Prairie	41%	N=517	46%	N=582	11%	N=132	2%	N=29	100%	N=1261
Overall opportunities for education and enrichment	47%	N=544	39%	N=459	11%	N=130	3%	N=32	100%	N=1166
Overall economic health of Eden Prairie	39%	N=456	46%	N=546	11%	N=132	4%	N=42	100%	N=1175
Sense of community	22%	N=283	44%	N=569	26%	N=338	7%	N=96	100%	N=1286
Overall image or reputation of Eden Prairie	43%	N=561	44%	N=572	11%	N=144	2%	N=23	100%	N=1300

Table 15: Question 2 with "don't know" responses

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Eden Prairie	53%	N=701	40%	N=521	6%	N=79	1%	N=16	0%	N=2	100%	N=1319
Overall ease of getting to the places you usually have to visit	41%	N=539	41%	N=536	14%	N=183	4%	N=53	0%	N=0	100%	N=1311
Quality of overall natural environment in Eden Prairie	60%	N=792	32%	N=414	7%	N=89	1%	N=12	0%	N=4	100%	N=1311
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	32%	N=420	45%	N=586	19%	N=246	4%	N=53	1%	N=9	100%	N=1314
Health and wellness opportunities in Eden Prairie	39%	N=517	44%	N=582	10%	N=132	2%	N=29	4%	N=49	100%	N=1310
Overall opportunities for education and enrichment	42%	N=544	35%	N=459	10%	N=130	2%	N=32	11%	N=141	100%	N=1307
Overall economic health of Eden Prairie	35%	N=456	42%	N=546	10%	N=132	3%	N=42	11%	N=139	100%	N=1315
Sense of community	21%	N=283	43%	N=569	26%	N=338	7%	N=96	2%	N=31	100%	N=1316
Overall image or reputation of Eden Prairie	43%	N=561	44%	N=572	11%	N=144	2%	N=23	1%	N=14	100%	N=1314

Table 16: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Eden Prairie to someone who asks	62%	N=812	28%	N=371	7%	N=89	3%	N=37	100%	N=1309
Recommend visiting Eden Prairie	38%	N=493	42%	N=538	13%	N=173	7%	N=85	100%	N=1289
Recommend conducting business in Eden Prairie	45%	N=441	42%	N=410	8%	N=81	5%	N=49	100%	N=980
Remain in Eden Prairie for the next five years	65%	N=824	23%	N=293	6%	N=73	6%	N=77	100%	N=1266

Table 17: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Eden Prairie to someone who asks	62%	N=812	28%	N=371	7%	N=89	3%	N=37	0%	N=5	100%	N=1314
Recommend visiting Eden Prairie	37%	N=493	41%	N=538	13%	N=173	6%	N=85	2%	N=29	100%	N=1317
Recommend conducting business in Eden Prairie	34%	N=441	31%	N=410	6%	N=81	4%	N=49	25%	N=331	100%	N=1312
Remain in Eden Prairie for the next five years	63%	N=824	22%	N=293	6%	N=73	6%	N=77	4%	N=48	100%	N=1315

Table 18: Question 5 without "don't know" responses

What one thing do you like least, if anything, about living in Eden Prairie?	Percent	Number
Growth, building	4%	N=47
Taxes, cost of living	10%	N=109
Traffic issues (congestion, signal timing, speeding, parking, noise)	11%	N=117
Walkability, walking and biking paths	7%	N=73
Poorly designed layout, planning	8%	N=84
Schools, education	3%	N=31
Housing issues (affordability, variety of options, upkeep)	3%	N=33
Diversity/inclusion, friendliness, sense of community, issues with fellow residents	7%	N=74
Need for improved public transportation, concerned about light rail	9%	N=95
Lack of a downtown area	5%	N=54
Need for improved/more activities, shopping, dining, recreation, parks	13%	N=140
Issues with local government	2%	N=19
Rising crime/safety concerns	3%	N=27
Airport (noise, issues)	1%	N=13
Environmental issues, concerns	1%	N=13
Snow plowing/removal	1%	N=8
City services, streets, construction	4%	N=42
Community & Senior Centers	0%	N=3
Other	8%	N=87
Total	100%	N=1067

Table 19: Question 5 with "don't know" responses

What one thing do you like least, if anything, about living in Eden Prairie?	Percent	Number
Growth, building	4%	N=47
Taxes, cost of living	10%	N=109
Traffic issues (congestion, signal timing, speeding, parking, noise)	11%	N=117
Walkability, walking and biking paths	7%	N=73
Poorly designed layout, planning	8%	N=84
Schools, education	3%	N=31
Housing issues (affordability, variety of options, upkeep)	3%	N=33
Diversity/inclusion, friendliness, sense of community, issues with fellow residents	7%	N=74
Need for improved public transportation, concerned about light rail	9%	N=95
Lack of a downtown area	5%	N=54
Need for improved/more activities, shopping, dining, recreation, parks	13%	N=140
Issues with local government	2%	N=19
Rising crime/safety concerns	2%	N=27
Airport (noise, issues)	1%	N=13
Environmental issues, concerns	1%	N=13
Snow plowing/removal	1%	N=8
City services, streets, construction	4%	N=42
Community & Senior Centers	0%	N=3
Other	8%	N=87
Don't know/nothing/NA/something good	4%	N=46
Total	100%	N=1113

Table 20: Question 6 without "don't know" responses

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	18%	N=238	55%	N=722	22%	N=288	5%	N=68	100%	N=1316
Ease of public parking	42%	N=541	45%	N=572	10%	N=131	2%	N=30	100%	N=1273
Ease of travel by car in Eden Prairie	35%	N=453	50%	N=653	13%	N=170	2%	N=30	100%	N=1306
Ease of travel by public transportation in Eden Prairie	14%	N=97	28%	N=194	26%	N=179	33%	N=229	100%	N=698
Ease of walking in Eden Prairie	33%	N=411	38%	N=474	21%	N=262	9%	N=109	100%	N=1256
Availability of paths and walking trails	59%	N=756	32%	N=407	9%	N=111	1%	N=11	100%	N=1285
Air quality	46%	N=586	48%	N=616	5%	N=66	1%	N=8	100%	N=1276
Cleanliness of Eden Prairie	53%	N=693	40%	N=530	6%	N=73	1%	N=15	100%	N=1312
Overall appearance of Eden Prairie	49%	N=645	43%	N=560	7%	N=98	0%	N=6	100%	N=1309
Public places where people want to spend time	36%	N=460	43%	N=543	19%	N=238	2%	N=27	100%	N=1269
Variety of housing options	21%	N=242	45%	N=522	25%	N=288	9%	N=108	100%	N=1160
Availability of affordable quality housing	12%	N=111	27%	N=244	35%	N=316	26%	N=237	100%	N=908
Fitness opportunities (including exercise classes and paths or trails, etc.)	51%	N=656	38%	N=482	10%	N=126	1%	N=13	100%	N=1276
Recreational opportunities	45%	N=563	40%	N=500	13%	N=157	2%	N=26	100%	N=1246
Availability of affordable quality food	27%	N=350	46%	N=595	20%	N=253	7%	N=88	100%	N=1288
Availability of affordable quality health care	27%	N=305	42%	N=472	22%	N=243	9%	N=99	100%	N=1120
Availability of preventive health services	29%	N=318	43%	N=471	21%	N=229	7%	N=77	100%	N=1095
Availability of affordable quality mental health care	21%	N=130	33%	N=201	29%	N=176	17%	N=105	100%	N=612
Opportunities for residents to provide input into City decision-making	19%	N=187	43%	N=415	24%	N=231	14%	N=138	100%	N=971
Value of City services considering the property taxes you pay	23%	N=267	41%	N=480	25%	N=298	11%	N=127	100%	N=1171

Table 21: Question 6 with "don't know" responses

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	18%	N=238	55%	N=722	22%	N=288	5%	N=68	0%	N=0	100%	N=1316
Ease of public parking	41%	N=541	44%	N=572	10%	N=131	2%	N=30	3%	N=33	100%	N=1307
Ease of travel by car in Eden Prairie	35%	N=453	50%	N=653	13%	N=170	2%	N=30	0%	N=3	100%	N=1309
Ease of travel by public transportation in Eden Prairie	7%	N=97	15%	N=194	14%	N=179	18%	N=229	47%	N=609	100%	N=1307
Ease of walking in Eden Prairie	32%	N=411	37%	N=474	20%	N=262	8%	N=109	3%	N=41	100%	N=1297
Availability of paths and walking trails	58%	N=756	31%	N=407	8%	N=111	1%	N=11	2%	N=25	100%	N=1310
Air quality	45%	N=586	47%	N=616	5%	N=66	1%	N=8	3%	N=37	100%	N=1313
Cleanliness of Eden Prairie	53%	N=693	40%	N=530	6%	N=73	1%	N=15	0%	N=1	100%	N=1313
Overall appearance of Eden Prairie	49%	N=645	43%	N=560	7%	N=98	0%	N=6	0%	N=0	100%	N=1309
Public places where people want to spend time	35%	N=460	42%	N=543	18%	N=238	2%	N=27	3%	N=34	100%	N=1303
Variety of housing options	19%	N=242	40%	N=522	22%	N=288	8%	N=108	11%	N=144	100%	N=1304
Availability of affordable quality housing	9%	N=111	19%	N=244	24%	N=316	18%	N=237	30%	N=396	100%	N=1304
Fitness opportunities (including exercise classes and paths or trails, etc.)	50%	N=656	37%	N=482	10%	N=126	1%	N=13	2%	N=26	100%	N=1303
Recreational opportunities	43%	N=563	38%	N=500	12%	N=157	2%	N=26	5%	N=62	100%	N=1308
Availability of affordable quality food	27%	N=350	45%	N=595	19%	N=253	7%	N=88	2%	N=24	100%	N=1312
Availability of affordable quality health care	24%	N=305	36%	N=472	19%	N=243	8%	N=99	14%	N=177	100%	N=1296
Availability of preventive health services	24%	N=318	36%	N=471	18%	N=229	6%	N=77	16%	N=209	100%	N=1304
Availability of affordable quality mental health care	10%	N=130	15%	N=201	13%	N=176	8%	N=105	53%	N=689	100%	N=1301
Opportunities for residents to provide input into City decision-making	14%	N=187	32%	N=415	18%	N=231	11%	N=138	26%	N=335	100%	N=1306
Value of City services considering the property taxes you pay	20%	N=267	37%	N=480	23%	N=298	10%	N=127	10%	N=133	100%	N=1304

Table 22: Question 7 without "don't know" responses

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Total	
Police services	58%	N=653	36%	N=408	5%	N=62	1%	N=7	100%	N=1131
Crime prevention	42%	N=453	47%	N=503	10%	N=110	1%	N=10	100%	N=1076
Fire services	64%	N=649	33%	N=335	3%	N=31	0%	N=2	100%	N=1016
Fire Department response time	69%	N=437	26%	N=168	3%	N=20	1%	N=9	100%	N=634
Hennepin Healthcare Emergency Medical Service (ambulance) response time	55%	N=299	40%	N=217	4%	N=23	1%	N=7	100%	N=546
Animal control	38%	N=215	45%	N=254	13%	N=76	5%	N=27	100%	N=571
Recreation services (i.e., recreation programs and classes, etc.)	44%	N=514	43%	N=498	11%	N=122	2%	N=22	100%	N=1156
Recreation centers or facilities	45%	N=547	42%	N=509	10%	N=119	2%	N=28	100%	N=1202
Park maintenance	56%	N=696	37%	N=467	6%	N=76	1%	N=15	100%	N=1254
Trail maintenance	49%	N=598	41%	N=497	9%	N=103	1%	N=18	100%	N=1215
Senior programs and services	48%	N=241	37%	N=184	13%	N=65	2%	N=11	100%	N=501
Street lighting	26%	N=326	50%	N=636	18%	N=234	6%	N=76	100%	N=1272
Street repair	32%	N=404	48%	N=604	17%	N=219	3%	N=40	100%	N=1267
Traffic signal timing	18%	N=234	46%	N=587	23%	N=296	13%	N=164	100%	N=1281
City streets as a whole	29%	N=381	57%	N=741	12%	N=149	2%	N=22	100%	N=1292
Streets in your neighborhood	39%	N=507	48%	N=616	11%	N=140	2%	N=32	100%	N=1296
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	27%	N=313	45%	N=522	18%	N=204	10%	N=115	100%	N=1153
Asphalt trails in your neighborhood	34%	N=384	43%	N=486	18%	N=203	5%	N=53	100%	N=1126
Snow removal on City streets (excludes 494, 62 and County roads)	48%	N=601	39%	N=492	10%	N=129	3%	N=37	100%	N=1260
Street sweeping on City streets (excludes 494, 62 and County roads)	43%	N=518	42%	N=508	11%	N=137	3%	N=41	100%	N=1203
Building inspections	37%	N=200	42%	N=225	15%	N=82	6%	N=32	100%	N=538
Assessing services	24%	N=121	41%	N=209	26%	N=133	8%	N=42	100%	N=505
City planning services	31%	N=177	39%	N=221	23%	N=128	7%	N=42	100%	N=567
City engineering services	35%	N=174	42%	N=207	17%	N=84	6%	N=29	100%	N=494
Housing and community services	28%	N=138	44%	N=218	22%	N=111	6%	N=30	100%	N=499
Drinking water	38%	N=483	42%	N=524	14%	N=175	6%	N=73	100%	N=1255

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Total	
Economic development	27%	N=238	49%	N=437	19%	N=173	5%	N=45	100%	N=893
Storm drainage	33%	N=371	55%	N=624	10%	N=119	1%	N=17	100%	N=1131
Water and sewer services	38%	N=438	52%	N=607	8%	N=98	1%	N=16	100%	N=1159
Utility billing	29%	N=341	47%	N=551	20%	N=232	4%	N=47	100%	N=1171
Emergency management (services that prepare the community for natural disasters or other emergency situations)	35%	N=230	49%	N=321	15%	N=98	2%	N=12	100%	N=662
Preservation of natural areas such as open space, parklands and wetlands	49%	N=590	40%	N=477	9%	N=107	3%	N=31	100%	N=1206
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	52%	N=549	39%	N=415	8%	N=85	2%	N=17	100%	N=1066
Overall quality of Eden Prairie services	41%	N=499	49%	N=603	9%	N=105	1%	N=15	100%	N=1222

Table 23: Question 7 with "don't know" responses

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	50%	N=653	31%	N=408	5%	N=62	1%	N=7	13%	N=172	100%	N=1303
Crime prevention	35%	N=453	39%	N=503	8%	N=110	1%	N=10	17%	N=227	100%	N=1303
Fire services	50%	N=649	26%	N=335	2%	N=31	0%	N=2	22%	N=283	100%	N=1300
Fire Department response time	34%	N=437	13%	N=168	2%	N=20	1%	N=9	51%	N=648	100%	N=1283
Hennepin Healthcare Emergency Medical Service (ambulance) response time	23%	N=299	17%	N=217	2%	N=23	1%	N=7	58%	N=746	100%	N=1291
Animal control	17%	N=215	20%	N=254	6%	N=76	2%	N=27	55%	N=712	100%	N=1283
Recreation services (i.e., recreation programs and classes, etc.)	40%	N=514	39%	N=498	9%	N=122	2%	N=22	10%	N=133	100%	N=1289
Recreation centers or facilities	42%	N=547	39%	N=509	9%	N=119	2%	N=28	7%	N=91	100%	N=1293
Park maintenance	54%	N=696	36%	N=467	6%	N=76	1%	N=15	3%	N=45	100%	N=1299
Trail maintenance	46%	N=598	38%	N=497	8%	N=103	1%	N=18	6%	N=82	100%	N=1298
Senior programs and services	19%	N=241	14%	N=184	5%	N=65	1%	N=11	61%	N=794	100%	N=1295
Street lighting	25%	N=326	49%	N=636	18%	N=234	6%	N=76	1%	N=14	100%	N=1285
Street repair	31%	N=404	47%	N=604	17%	N=219	3%	N=40	2%	N=24	100%	N=1292
Traffic signal timing	18%	N=234	45%	N=587	23%	N=296	13%	N=164	1%	N=12	100%	N=1293
City streets as a whole	29%	N=381	57%	N=741	11%	N=149	2%	N=22	0%	N=3	100%	N=1296
Streets in your neighborhood	39%	N=507	47%	N=616	11%	N=140	2%	N=32	0%	N=3	100%	N=1299
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	24%	N=313	40%	N=522	16%	N=204	9%	N=115	11%	N=140	100%	N=1293
Asphalt trails in your neighborhood	30%	N=384	38%	N=486	16%	N=203	4%	N=53	12%	N=161	100%	N=1286
Snow removal on City streets (excludes 494, 62 and County roads)	46%	N=601	38%	N=492	10%	N=129	3%	N=37	3%	N=39	100%	N=1299
Street sweeping on City streets (excludes 494, 62 and County roads)	40%	N=518	39%	N=508	11%	N=137	3%	N=41	7%	N=96	100%	N=1299
Building inspections	15%	N=200	17%	N=225	6%	N=82	2%	N=32	59%	N=760	100%	N=1299
Assessing services	9%	N=121	16%	N=209	10%	N=133	3%	N=42	61%	N=777	100%	N=1282
City planning services	14%	N=177	17%	N=221	10%	N=128	3%	N=42	56%	N=708	100%	N=1276

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
City engineering services	14%	N=174	16%	N=207	7%	N=84	2%	N=29	61%	N=785	100%	N=1278
Housing and community services	11%	N=138	17%	N=218	9%	N=111	2%	N=30	60%	N=764	100%	N=1262
Drinking water	37%	N=483	41%	N=524	14%	N=175	6%	N=73	3%	N=34	100%	N=1289
Economic development	18%	N=238	34%	N=437	13%	N=173	4%	N=45	31%	N=396	100%	N=1290
Storm drainage	29%	N=371	49%	N=624	9%	N=119	1%	N=17	12%	N=147	100%	N=1278
Water and sewer services	34%	N=438	48%	N=607	8%	N=98	1%	N=16	9%	N=118	100%	N=1277
Utility billing	27%	N=341	43%	N=551	18%	N=232	4%	N=47	9%	N=113	100%	N=1284
Emergency management (services that prepare the community for natural disasters or other emergency situations)	18%	N=230	25%	N=321	8%	N=98	1%	N=12	48%	N=619	100%	N=1281
Preservation of natural areas such as open space, parklands and wetlands	46%	N=590	37%	N=477	8%	N=107	2%	N=31	5%	N=69	100%	N=1275
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	43%	N=549	32%	N=415	7%	N=85	1%	N=17	17%	N=216	100%	N=1282
Overall quality of Eden Prairie services	39%	N=499	47%	N=603	8%	N=105	1%	N=15	5%	N=70	100%	N=1292

Table 24: Question 8

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	Percent	Number
Not a problem	55%	N=709
Minor problem	35%	N=459
Major problem	6%	N=80
Extreme problem	4%	N=52
Total	100%	N=1301

Table 25: Question 9

How familiar are you, if at all, with each of the following events in Eden Prairie?	I have participated		I am aware but have not participated		I am not aware		Total	
Citywide Open House	20%	N=257	38%	N=489	42%	N=531	100%	N=1278
Eden Prairie Night to Unite	42%	N=538	29%	N=373	29%	N=378	100%	N=1289
Fourth of July Hometown Celebration	49%	N=631	37%	N=478	14%	N=177	100%	N=1286
Staring Lake Summer Concert Series	43%	N=559	42%	N=547	15%	N=190	100%	N=1296
Arts in the Park	29%	N=375	54%	N=702	17%	N=220	100%	N=1297
Community theater productions	21%	N=267	49%	N=629	31%	N=400	100%	N=1295
Movies in the Park	11%	N=149	64%	N=827	25%	N=318	100%	N=1293
Harvest to Halloween at the Barn	11%	N=143	42%	N=543	47%	N=611	100%	N=1296
PeopleFest! A Community Celebration of Culture	12%	N=150	43%	N=551	46%	N=596	100%	N=1297

Table 26: Question 10

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	9%	N=112	17%	N=218	32%	N=405	17%	N=213	26%	N=333	100%	N=1281
Smaller neighborhood parks	12%	N=158	21%	N=274	31%	N=392	16%	N=208	19%	N=246	100%	N=1278
Senior Center	79%	N=1020	11%	N=147	6%	N=77	2%	N=25	2%	N=26	100%	N=1296
Outdoor Center	60%	N=767	26%	N=331	11%	N=148	2%	N=25	1%	N=17	100%	N=1288
Staring Lake Amphitheatre	46%	N=595	30%	N=382	22%	N=279	2%	N=29	1%	N=10	100%	N=1296
Staring Lake Observatory	83%	N=1071	13%	N=164	4%	N=52	0%	N=6	0%	N=4	100%	N=1297
Richard T. Anderson Conservation Area	59%	N=760	23%	N=301	14%	N=178	3%	N=34	2%	N=25	100%	N=1299
Art Center	79%	N=1023	13%	N=173	5%	N=68	1%	N=17	1%	N=11	100%	N=1291
Community Center	33%	N=431	21%	N=277	17%	N=225	8%	N=106	20%	N=262	100%	N=1301

Table 27: Question 11 without "don't know" responses

Please rate each of the following Eden Prairie Parks and Recreation Department amenities:	Excellent		Good		Fair		Poor		Total	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	67%	N=810	29%	N=350	3%	N=32	1%	N=10	100%	N=1201
Smaller neighborhood parks	45%	N=504	48%	N=533	6%	N=65	1%	N=17	100%	N=1119
Senior Center	48%	N=149	41%	N=127	9%	N=29	1%	N=4	100%	N=308
Outdoor Center	39%	N=212	51%	N=276	10%	N=52	1%	N=4	100%	N=544
Staring Lake Amphitheatre	53%	N=420	39%	N=308	5%	N=43	2%	N=17	100%	N=789
Staring Lake Observatory	44%	N=134	46%	N=140	8%	N=24	1%	N=4	100%	N=303
Richard T. Anderson Conservation Area	49%	N=264	41%	N=223	9%	N=48	1%	N=8	100%	N=543
Art Center	39%	N=140	47%	N=169	12%	N=41	2%	N=7	100%	N=357
Community Center	51%	N=469	39%	N=355	7%	N=63	3%	N=30	100%	N=917

Table 28: Question 11 with "don't know" responses

Please rate each of the following Eden Prairie Parks and Recreation Department amenities:	Excellent		Good		Fair		Poor		Don't know		Total	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	63%	N=810	27%	N=350	2%	N=32	1%	N=10	7%	N=93	100%	N=1295
Smaller neighborhood parks	39%	N=504	41%	N=533	5%	N=65	1%	N=17	13%	N=172	100%	N=1290
Senior Center	12%	N=149	10%	N=127	2%	N=29	0%	N=4	76%	N=978	100%	N=1286
Outdoor Center	17%	N=212	22%	N=276	4%	N=52	0%	N=4	56%	N=706	100%	N=1251
Staring Lake Amphitheatre	33%	N=420	24%	N=308	3%	N=43	1%	N=17	38%	N=482	100%	N=1270
Staring Lake Observatory	11%	N=134	11%	N=140	2%	N=24	0%	N=4	76%	N=963	100%	N=1266
Richard T. Anderson Conservation Area	21%	N=264	18%	N=223	4%	N=48	1%	N=8	57%	N=725	100%	N=1268
Art Center	11%	N=140	13%	N=169	3%	N=41	1%	N=7	72%	N=918	100%	N=1275
Community Center	37%	N=469	28%	N=355	5%	N=63	2%	N=30	28%	N=355	100%	N=1273

Table 29: Question 12 without "don't know" responses

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
Eden Prairie Center mall	62%	N=779	27%	N=342	8%	N=96	3%	N=39	0%	N=6	100%	N=1261
Paths or walking trails	55%	N=681	36%	N=452	5%	N=65	4%	N=44	0%	N=4	100%	N=1246
Retail parking lots	50%	N=644	36%	N=468	8%	N=108	5%	N=58	0%	N=3	100%	N=1282
Your neighborhood	73%	N=942	22%	N=285	3%	N=32	1%	N=19	1%	N=8	100%	N=1286
Parks and open space	57%	N=719	34%	N=429	5%	N=67	3%	N=36	0%	N=3	100%	N=1254

Table 30: Question 12 with "don't know" responses

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
Eden Prairie Center mall	61%	N=779	27%	N=342	7%	N=96	3%	N=39	0%	N=6	1%	N=18	100%	N=1279
Paths or walking trails	53%	N=681	35%	N=452	5%	N=65	3%	N=44	0%	N=4	3%	N=37	100%	N=1283
Retail parking lots	50%	N=644	36%	N=468	8%	N=108	5%	N=58	0%	N=3	0%	N=6	100%	N=1288
Your neighborhood	73%	N=942	22%	N=285	2%	N=32	1%	N=19	1%	N=8	0%	N=4	100%	N=1290
Parks and open space	56%	N=719	33%	N=429	5%	N=67	3%	N=36	0%	N=3	2%	N=32	100%	N=1285

Table 31: Question 13 without "don't know" responses

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Total	
Traffic speeding	22%	N=279	39%	N=490	25%	N=308	9%	N=119	5%	N=59	100%	N=1253
Stop sign violations in your neighborhood	50%	N=614	26%	N=314	15%	N=178	5%	N=64	5%	N=55	100%	N=1226
Violent crime	65%	N=736	27%	N=311	6%	N=65	2%	N=18	0%	N=5	100%	N=1135
Drugs	55%	N=540	25%	N=246	15%	N=152	3%	N=30	2%	N=20	100%	N=987
Youth crimes	48%	N=468	30%	N=296	16%	N=156	5%	N=44	1%	N=14	100%	N=978
Vandalism and property crimes	42%	N=454	35%	N=384	18%	N=195	4%	N=41	1%	N=11	100%	N=1084
Identity theft	57%	N=450	21%	N=169	13%	N=99	7%	N=54	2%	N=12	100%	N=784

Table 32: Question 13 with "don't know" responses

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Don't know		Total	
Traffic speeding	22%	N=279	39%	N=490	24%	N=308	9%	N=119	5%	N=59	1%	N=16	100%	N=1269
Stop sign violations in your neighborhood	48%	N=614	25%	N=314	14%	N=178	5%	N=64	4%	N=55	4%	N=54	100%	N=1280
Violent crime	57%	N=736	24%	N=311	5%	N=65	1%	N=18	0%	N=5	12%	N=149	100%	N=1284
Drugs	42%	N=540	19%	N=246	12%	N=152	2%	N=30	2%	N=20	23%	N=297	100%	N=1284
Youth crimes	37%	N=468	23%	N=296	12%	N=156	3%	N=44	1%	N=14	23%	N=298	100%	N=1276
Vandalism and property crimes	35%	N=454	30%	N=384	15%	N=195	3%	N=41	1%	N=11	16%	N=201	100%	N=1285
Identity theft	35%	N=450	13%	N=169	8%	N=99	4%	N=54	1%	N=12	39%	N=497	100%	N=1281

Table 33: Question 14 without "don't know" responses

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following?	No		Yes		Total	
Report a crime	83%	N=1055	17%	N=216	100%	N=1271
Animal Control	88%	N=1123	12%	N=150	100%	N=1274
Services such as medical assistance	86%	N=1088	14%	N=178	100%	N=1266
Assistance with a car lockout	97%	N=1236	3%	N=33	100%	N=1269
Community programs	76%	N=954	24%	N=308	100%	N=1263
Schools (Liaison Officers)	91%	N=1145	9%	N=108	100%	N=1253
Senior programs	93%	N=1155	7%	N=87	100%	N=1242
Eden Prairie Night to Unite	74%	N=926	26%	N=332	100%	N=1258
Safety Camp	96%	N=1191	4%	N=48	100%	N=1239
Citywide Open House	87%	N=1081	13%	N=168	100%	N=1249

Table 34: Question 14 with "don't know" responses

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following?	No		Yes		Don't know		Total	
Report a crime	82%	N=1055	17%	N=216	1%	N=12	100%	N=1283
Animal Control	88%	N=1123	12%	N=150	1%	N=8	100%	N=1281
Services such as medical assistance	85%	N=1088	14%	N=178	1%	N=11	100%	N=1278
Assistance with a car lockout	97%	N=1236	3%	N=33	1%	N=10	100%	N=1278
Community programs	74%	N=954	24%	N=308	2%	N=20	100%	N=1283
Schools (Liaison Officers)	90%	N=1145	8%	N=108	2%	N=25	100%	N=1278
Senior programs	91%	N=1155	7%	N=87	2%	N=31	100%	N=1273
Eden Prairie Night to Unite	72%	N=926	26%	N=332	2%	N=21	100%	N=1279
Safety Camp	93%	N=1191	4%	N=48	3%	N=39	100%	N=1278
Citywide Open House	85%	N=1081	13%	N=168	2%	N=29	100%	N=1279

Table 35: Question 15 without "don't know" responses

Overall, how would you rate your contact with the Eden Prairie Police Department?	Percent	Number
Excellent	60%	N=534
Good	34%	N=304
Fair	5%	N=45
Poor	1%	N=13
Total	100%	N=896

Table 36: Question 15 with "don't know" responses

Overall, how would you rate your contact with the Eden Prairie Police Department?	Percent	Number
Excellent	41%	N=534
Good	24%	N=304
Fair	4%	N=45
Poor	1%	N=13
Don't know	30%	N=392
Total	100%	N=1289

Table 37: Question 17 without "don't know" responses

The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	Percent	Number
Strongly support	55%	N=651
Somewhat support	28%	N=330
Somewhat oppose	9%	N=103
Strongly oppose	9%	N=109
Total	100%	N=1192

Table 38: Question 17 with "don't know" responses

The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	Percent	Number
Strongly support	50%	N=651
Somewhat support	26%	N=330
Somewhat oppose	8%	N=103
Strongly oppose	8%	N=109
Don't know	8%	N=99
Total	100%	N=1291

Table 39: Question 18

In the last 12 months, about how many times, if ever, have you or other household members visited each of the City's three liquor stores?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
Prairie Village Mall/Kowalski's store	47%	N=590	26%	N=333	21%	N=260	5%	N=57	2%	N=23	100%	N=1264
Den Road/Cub Foods store	45%	N=574	24%	N=308	21%	N=267	6%	N=71	4%	N=56	100%	N=1275
Prairie View Mall/Lunds & Byerlys store	49%	N=626	24%	N=306	20%	N=253	5%	N=60	2%	N=27	100%	N=1272

Table 40: Question 19 without "don't know" responses

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following:	Excellent		Good		Fair		Poor		Total	
Product selection	36%	N=335	49%	N=456	12%	N=111	4%	N=36	100%	N=938
Prices of products	17%	N=156	40%	N=373	31%	N=286	13%	N=121	100%	N=936
Courtesy and friendliness of staff	61%	N=583	34%	N=323	5%	N=46	0%	N=3	100%	N=956

Table 41: Question 19 with "don't know" responses

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following:	Excellent		Good		Fair		Poor		Don't know		Total	
Product selection	28%	N=335	38%	N=456	9%	N=111	3%	N=36	22%	N=270	100%	N=1208
Prices of products	13%	N=156	31%	N=373	24%	N=286	10%	N=121	22%	N=269	100%	N=1205
Courtesy and friendliness of staff	48%	N=583	27%	N=323	4%	N=46	0%	N=3	21%	N=252	100%	N=1208

Table 42: Question 20 without "don't know" responses

Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City's efforts to create a balance.	Percent	Number
The City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider	13%	N=100
The City fosters an equal balance between the rights of individual property owners and the interests of the wider community	59%	N=449
The City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners	28%	N=209
Total	100%	N=758

Table 43: Question 20 with "don't know" responses

Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City's efforts to create a balance.	Percent	Number
The City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider	8%	N=100
The City fosters an equal balance between the rights of individual property owners and the interests of the wider community	35%	N=449
The City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners	16%	N=209
Don't know	41%	N=532
Total	100%	N=1289

Table 44: Question 21

With which of the following departments have you had contact (email, in-person or phone) in the last 12 months?	Percent	Number
I have not contacted the City	35%	N=441
General information	18%	N=226
City Manager	5%	N=62
Police	25%	N=320
Fire	9%	N=112
Utilities and Water	15%	N=189
Human Resources	2%	N=20
Outdoor Center	5%	N=67
Recreation	16%	N=200
Park Maintenance	7%	N=83
Planning/Economic Development	5%	N=57
Building Inspections	10%	N=132
Assessing	4%	N=47
City Clerk	4%	N=50
Housing and Community Services	2%	N=26
Art Center	6%	N=77
Utility Billing	10%	N=123
Street Maintenance	7%	N=92
Engineering	4%	N=47
Community Center	24%	N=307
Senior Center	9%	N=117
Communications	1%	N=17
Environmental Services	5%	N=59
Other	5%	N=62

Total may exceed 100% as respondents could select more than one answer.

Table 45: Question 22 without "don't know" responses

What was your impression of City employees in your most recent contact?	Excellent		Good		Fair		Poor		Total	
Knowledge	60%	N=484	32%	N=262	5%	N=41	3%	N=22	100%	N=808
Courtesy	64%	N=523	28%	N=231	5%	N=45	2%	N=14	100%	N=813
Responsiveness	58%	N=466	31%	N=254	7%	N=60	4%	N=30	100%	N=809
Follow-up (got back to you or took action if needed)	55%	N=374	31%	N=209	10%	N=65	5%	N=36	100%	N=684
Overall customer service	58%	N=469	33%	N=264	7%	N=54	3%	N=23	100%	N=809

Table 46: Question 22 with "don't know" responses

What was your impression of City employees in your most recent contact?	Excellent		Good		Fair		Poor		Don't know		Total	
Knowledge	59%	N=484	32%	N=262	5%	N=41	3%	N=22	1%	N=12	100%	N=819
Courtesy	64%	N=523	28%	N=231	5%	N=45	2%	N=14	1%	N=8	100%	N=820
Responsiveness	57%	N=466	31%	N=254	7%	N=60	4%	N=30	1%	N=8	100%	N=817
Follow-up (got back to you or took action if needed)	46%	N=374	26%	N=209	8%	N=65	4%	N=36	15%	N=124	100%	N=808
Overall customer service	58%	N=469	32%	N=264	7%	N=54	3%	N=23	1%	N=6	100%	N=815

Table 47: Question 23

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	Percent	Number
No	30%	N=385
Yes	70%	N=892
Total	100%	N=1278

Table 48: Question 24 without "don't know" responses

Please rate the following aspects of the Eden Prairie website.	Excellent		Good		Fair		Poor		Total	
Appearance	30%	N=266	56%	N=490	13%	N=113	1%	N=12	100%	N=880
Online information and services offered	31%	N=273	53%	N=465	15%	N=129	2%	N=16	100%	N=883
Ease of navigation/ability to find information	23%	N=203	43%	N=378	26%	N=226	9%	N=78	100%	N=885
Search function	22%	N=173	42%	N=330	28%	N=222	7%	N=56	100%	N=781
Online registration for recreation programs	25%	N=144	42%	N=240	26%	N=151	7%	N=43	100%	N=579

Table 49: Question 24 with "don't know" responses

Please rate the following aspects of the Eden Prairie website.	Excellent		Good		Fair		Poor		Don't know		Total	
Appearance	30%	N=266	55%	N=490	13%	N=113	1%	N=12	1%	N=11	100%	N=891
Online information and services offered	31%	N=273	52%	N=465	14%	N=129	2%	N=16	1%	N=11	100%	N=894
Ease of navigation/ability to find information	23%	N=203	42%	N=378	25%	N=226	9%	N=78	1%	N=8	100%	N=892
Search function	19%	N=173	37%	N=330	25%	N=222	6%	N=56	13%	N=112	100%	N=893
Online registration for recreation programs	16%	N=144	27%	N=240	17%	N=151	5%	N=43	35%	N=313	100%	N=892

Table 50: Question 25

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	Percent	Number
No	22%	N=285
Yes	78%	N=995
Total	100%	N=1280

Table 51: Question 26 without "don't know" responses

How would you rate the quality of the "Life in the Prairie" newsletter?	Percent	Number
Excellent	29%	N=282
Good	54%	N=534
Fair	15%	N=146
Poor	2%	N=23
Total	100%	N=985

Table 52: Question 26 with "don't know" responses

How would you rate the quality of the "Life in the Prairie" newsletter?	Percent	Number
Excellent	28%	N=282
Good	54%	N=534
Fair	15%	N=146
Poor	2%	N=23
Don't know	1%	N=8
Total	100%	N=993

Table 53: Question 27

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
Life in the Prairie (quarterly City newsletter)	32%	N=397	49%	N=604	19%	N=238	100%	N=1239
City Website (edenprairie.org)	50%	N=613	35%	N=435	15%	N=182	100%	N=1231
City News email/text subscription	35%	N=427	31%	N=376	34%	N=414	100%	N=1217
EPTV government access cable channel	2%	N=28	10%	N=124	87%	N=1057	100%	N=1209
City Council and/or Planning Commission meeting broadcasts	7%	N=87	22%	N=271	71%	N=861	100%	N=1219
Nextdoor	10%	N=117	27%	N=330	63%	N=770	100%	N=1217
Facebook	15%	N=179	28%	N=342	57%	N=688	100%	N=1209
X (formerly known as Twitter)	3%	N=39	10%	N=124	87%	N=1049	100%	N=1212
Other online news sources	14%	N=162	30%	N=361	56%	N=677	100%	N=1201
Star Tribune	16%	N=187	31%	N=370	53%	N=639	100%	N=1196
Eden Prairie Sun Sailor	8%	N=100	24%	N=285	68%	N=816	100%	N=1202
Local TV/radio stations	17%	N=209	30%	N=362	53%	N=644	100%	N=1216
Eden Prairie Local News	35%	N=422	30%	N=369	35%	N=424	100%	N=1214
Word of mouth from family, friends or neighbors	36%	N=444	51%	N=632	13%	N=167	100%	N=1243

Table 54: Question 28

Please indicate your level of familiarity with the following sustainability strategies:	Very familiar		Somewhat familiar		Not at all familiar		Total	
Completing a home energy audit to identify energy savings opportunities in your home	27%	N=342	42%	N=529	31%	N=394	100%	N=1266
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort	33%	N=414	40%	N=500	27%	N=342	100%	N=1256
Using on-site solar to provide electricity or heat to your home	18%	N=221	40%	N=499	43%	N=534	100%	N=1254
Utility programs where you can opt-in to purchase renewable energy for your home use	19%	N=244	35%	N=437	46%	N=572	100%	N=1252
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options	19%	N=240	35%	N=434	46%	N=575	100%	N=1248
Switching from a gasoline-powered personal vehicle to an electric vehicle	34%	N=421	41%	N=508	25%	N=318	100%	N=1248
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	40%	N=504	37%	N=473	23%	N=286	100%	N=1263

Table 55: Question 29

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home:	Already completed		Very likely		Somewhat likely		Total	
Complete a home energy audit	26%	N=210	21%	N=166	53%	N=428	100%	N=803
Improve energy efficiency/weatherization of home	25%	N=238	29%	N=282	46%	N=437	100%	N=957
Install on-site solar	9%	N=32	20%	N=70	70%	N=240	100%	N=342
Subscribe to a utility renewable power purchase program	25%	N=143	16%	N=91	59%	N=342	100%	N=577
Electrify your home space/water heating and/or cooking equipment	23%	N=129	19%	N=104	58%	N=317	100%	N=550
Purchase an electric vehicle	20%	N=126	21%	N=128	59%	N=370	100%	N=624
Sign up for curbside composting (organics) collection through your waste hauler	43%	N=316	15%	N=108	43%	N=314	100%	N=738

Appendix C: Verbatim Responses to Open-Ended Questions

The following are verbatim responses to the open-ended question on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are grouped by category and are in alphabetical order.

Question 4: What one thing do you like most, if anything, about living in Eden Prairie?

Parks and trails/recreation centers

- Ability to access the parks
- Access to biking trails and parks. I love PAX Christi Church.
- Access to many trails, parks and natural areas
- access to outdoor activities
- access to parks
- Access to parks & trails, recreation opportunities.
- access to parks and nature, general feeling of safety
- access to parks and outdoor activities
- Access to parks and recreational areas
- Access to parks and the community center
- Access to parks with the community
- Access to parks, I hope the city continues to highly emphasize protections for nature and natural spaces.
- Access to parks, trails, greens spaces.
- Access to stellar outdoor spaces, parks, trails
- Access to walking trails and shared green spaces
- Accessibility to basic needs and outdoor activities
- Accessibility to nature spaces and good parks for my children.
- Accessibility to parks and lakes
- Accessibility to parks and open space, and to activities in the metro area.
- Adult recreation, including parks and trails.
- Alcohol profits go to the parks
- All the Beautiful parks and nature preserves. How the city embraces cultural diversity.
- All the hiking trails.
- All the parks and natural beauty.
- All the trails.
- All the walking paths.
- As a 35- year resident, we enjoy the convenience of parks, retail and medical businesses.
- Availability and variability of routes for running and walking.
- Availability of most needs plus parks
- awesome parks and recreation with both indoor and outdoor opportunities
- Background we moved to Eden Prairie in 1977, raised our children in EP and are now retired, spending summers in EP and winters in Tucson, AZ. We are outdoors lovers and we enjoy the beautiful parks in EP. I have either run, rode bike or walked at Staring Park nearly every day. (even in winters when
- Beautiful landscape and nature in a safe environment. Greta public parks and resources. Excellent location adjacent to other great cities Edina and Lake Minnetonka area.
- Beautiful parks
- Beautiful walkable paths.
- bike trails

- Bike trails, neighbors
- City Parks
- City services like parks and trails
- City type areas and then ponds & parks.
- Close to parks and shops both
- Community pooling.
- Community recreation of all kinds: Parks, music groups, community facilities
- Convenient and well maintained parks and community center
- Convenience of parks, paths, community center
- Excellent parks and recreational areas.
- Expensive network of trails and parks.
- Good parks & diversity.
- Good parks and recreation areas
- Good quality of life with many parks and traffic is not congested. Great first responders.
- Good quality of life.
- Great for bicycling, walking - great trails & SM lakes.
- Great parks & walkable paths.
- Great parks and trails
- High quality city services like water and parks. Also the larger residential lots.
- hiking/biking trails and parks
- I enjoy the parks systems
- I like how conscientious the city is about parks and trails.
- I like the trails and parks.
- I love all of the parks and nature space in Eden Prairie. It's fantastic to have a couple lakes to run around, a fantastic dog park at Staring Lake, and nature to enjoy at Richard T Anderson.
- I love the access to trails and nature
- I love the park systems and walking trails.
- I love the parks and bike riding trails. I love the conservation areas.
- I love the parks and rec program, art, and community center offerings
- I love the parks and the great options for walks, including with dogs.
- I love the parks, nature areas, and community offerings like classes at the art center.
- I love the parks, people and convenience of all shopping needs.
- I love the parks, trails, and community center. It's very easy to be active here! I also love the diversity and small town feel of the community.
- I love the walking paths and lakes
- lakes, trails, conservation areas, creeks, streams, parks
- Living like in park
- Location to larger Mpls area, parks, and care of city (clean/updated).
- Lots of nature trails, parks and well maintained walking paths. City is very responsive to issues reported via See Click fix.
- Lots of open space and trails
- lots of parks and green space
- Lots of parks and green space.
- Lots of parks and trails
- Lots of parks and trails
- Lots of parks, nature center, staring lake concret.
- Lots of recreation areas for families and kids.
- Many options for recreation and mental enrichment. Equally, accessible and customer-friendly City staff and services.
- Number of parks & trails.
- number of parks and trails

- Our proximity to city parks and strong public schools.
- Our wonderful parks and trails
- OUTDOOR ACTIVITY OPTIONS. POLICE AND FIRE.
- Outdoor facilities/paths; access to health clubs and grocery stores
- Outdoor lake/pool at the preserve.
- Outdoor opportunities
- Outdoor opportunities and access to nature.
- Outdoor spaces for community events that we can bike to
- outdoors/parks/trails
- Overall quality of parks, shopping, safety, etc.
- Park and Recreation programming for children.
- Park and Recreation team offers a lot of programs and opportunities for children and kids during summer time
- Park system
- Park system
- Park systems, trails, lakes and all the activities at the parks.
- Park trails.
- parks
- parks
- parks
- parks
- Parks
- Parks
- Parks
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- Parks
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- Parks
- Parks
- Parks
- Parks
- Parks
- Parks
- Parks
- Parks
- Parks & Lakes
- Parks & roads
- Parks & safety.
- Parks & trails in neighborhood communities.
- Parks & trails.
- Parks & trails.
- Parks & trails.

- Parks and ability to walk in nature
- Parks and access to nature
- Parks and community center
- Parks and Educational excellence
- parks and green space
- Parks and Green Space
- Parks and hiking trails.
- Parks and Lakes
- Parks and library.
- Parks and natural areas
- Parks and natural environment
- Parks and natural spaces
- Parks and natural spaces
- Parks and nature
- Parks and nature trails.
- Parks and outdoor areas
- Parks and outdoor spaces.
- Parks and preserves and their walking paths
- Parks and public reserves
- Parks and rec opportunities
- Parks and rec.
- Parks and Recreation
- Parks and Recreation Activities
- Parks and recreation areas
- Parks and recreation options
- Parks and schools
- Parks and trail system
- Parks and trail systems
- parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and Trails
- Parks and Trails
- Parks and Trails
- Parks and Trails
- Parks and Trails
- Parks and Trails
- Parks and trails, especially lake Riley
- Parks and trails.
- Parks and trails.

- Parks and trails.
- Parks and trees in middle of roads.
- Parks and walking paths
- Parks are great, roads are well maintained, sidewalks everywhere
- parks for children
- Parks nearby.
- Parks system
- Parks trails.
- Parks, access to nature
- PARKS, COMMUNITY CENTER.
- Parks, concerts.
- Parks, conservation areas, and trails
- Parks, especially Staring Lake Dog Park and Staring Lake
- Parks, green spaces
- Parks, green spaces, dedicated recreation spaces.
- Parks, health services.
- parks, lakes, and natural spaces
- Parks, lakes, trails & nature
- Parks, nature
- Parks, opportunities to get outside in nature
- Parks, playgrounds and paths
- Parks, schools, place of worship.
- Parks, trails, and quality of schools
- Parks, trails, community center
- Parks, trails, streets
- Parks, trails, waterways
- Parks, walking and bike trails
- Parks.
- Parks.
- Parks.
- Parks.
- PARKS.
- PARKS.
- Parks/trails
- Parks/trails
- Parks/trails
- Parks/walking trails
- Path ways for walking, running & biking.
- Pickleball
- Proximity to outdoor experiences like parks, playgrounds, walking trails
- Proximity to parks
- Proximity to parks, schools, and stores
- Quality parks and bike trails
- Recreational amenities including trails and sidewalks
- Recreational programs and opportunities
- Taking advantage of walking and biking opportunities around the lakes and on the trails that are so abundant throughout Eden Prairie.
- The abundance of biking and walking trails
- The abundance of parks and walking trails!
- The abundant parks, trails, lakes, and nature areas.

- The access to parks and nature. Specially our neighborhood is private and close to nature.
- The amount of natural areas for recreation.
- The amount of sidewalks and parks.
- The bike trails and natural spaces.
- The biking/walking trail system
- The classes available through the Parks and Rec Department.
- The community center and the proximity to other thriving suburbs.
- The continued investment in and care for the city's parks, trails, and natural environment. EP is truly one of the most beautiful suburbs in the Metro and there are plentiful opportunities to be outdoors and enjoy nature.
- The excellent park system, the sense of belonging
- The hiking or walking trails.
- The large number of parks
- The many parks and nature areas.
- The multiple parks, bike trails, lakes, and hiking trails.
- The natural trails & parks.
- The number and quality of parks
- The park system
- The park system and being close to parks and shops
- The park system.
- The park's
- The parks
- The parks
- The parks
- The parks
- The parks
- The parks
- The Parks
- The parks & green space.
- The parks and free programming.
- The parks and native areas
- The parks and natural areas
- The parks and other outdoor activities
- The parks and paths. EP does a pretty good job at upkeep on parks and keeping some areas natural.
- The parks and the nice walkways-bike paths that connect the different parks
- The parks and trails
- The parks and trails are abundant and well-kept
- the parks and trails system
- The parks and trails, groomed streets, convenient location.
- The parks and trails.
- The parks and walking trails.
- The parks are great. I love going for walks.
- The parks are nice.
- The parks are well-maintained.
- The parks system is among the best anywhere. City employee responsive
- The parks, its quiet, overall natural Prairie areas.
- The parks, lakes and walking paths.
- The parks, paths, trees, natural areas.
- The parks!
- The parks.
- The parks.

- The parks.
- The PD and park maintenance
- The playgrounds and parks, parks and rec and community education opportunities, the nature center, community center amenities, schools
- The playgrounds, lakes and trails, and tennis courts
- The trail system
- The trail systems
- The Trails / sidewalks are incredible with huge paths everywhere. You can choose asphalt or gravel. Along with those trails is a variety of parks. And lastly, we have good street lighting. Go to Minnetonka and it's difficult to find a sidewalk, and street lighting is terrible. People have to walk on
- The trails and all the natural areas.
- The trails and parks
- The trails are nice
- The trails, lakes, and mature trees
- The trails, trees, parks and cleanliness.
- The trails.
- The trails. Use them 3x a week.
- The walking paths in EP are great.
- The walking trails.
- The walking/biking paths
- There are many city parks with great facilities.
- There are many opportunities for family and community engagement through the schools, parks/rec offerings, festivals, etc. I love all of the options and all of the events in EP!
- There are nice parks (like Round Lake) for families.
- There are plenty of pickleball courts.
- There are several "gems" that I love - the Outdoor Center, and then a couple small businesses.
- Top notch parks
- TRAIL SYSTEM AND OUTDOOR ENVIRONMENT.
- Trail system.
- Trails
- Trails
- Trails / nature
- Trails & parks - ability to bike anywhere.
- trails and parks
- Trails and parks for biking and walking
- Trails and parks.
- Trails, parks, outdoor events
- Trails.
- Trails/ parks/schools/location
- Upkeep of trails & parks
- Variety of trails
- Volume and quality of parks
- Walking on the nature trails (Staring and Round Lake particularly)
- Walking paths & parks.
- Walking paths and parks
- Walking paths and trails.
- walking paths.
- Walking the trails in the winter. They are so well groomed.
- Walking trails
- Walking trails
- Walking Trails

- Walking trails and parks.
- WALKING TRAILS, PARKS, BIKE PATHS.
- Walking, biking trails.
- Walking, biking, and kayaking at Staring Lake
- Walking/biking paths & nature. We're right by Purgatory Creek Preserve and Starring Lake. Retail.
- Walking/biking paths.
- We have a nice distribution of parks and trails. for the public to use.
- We live in walking distance to trails.
- We love all of the parks and walking trails available.
- We love that there are many, many trails, bike paths and parks. We also love the cleanliness of the city. It is well taken care of. The communication is great - especially during the George Floyd situation.
- Well maintained parks & walking paths.
- Well maintained streets and parks
- Wild and green spaces/trails/parks
- Youth sports associations.

Convenient location, proximity to job/friends/family

- Ability to drive to places I need to go
- Ability to quickly get around the metro area.
- Access to getting to my home - 2 options.
- Access to highways
- Accessibility to airport, shopping.
- accessibility to other towns/cities
- Accessible to other western suburbs.
- Accessible to shopping and activities
- Adjacent to Minneapolis and interesting things to do
- Airport and Nature
- all my needs are close and within an easy drive; family is here
- Almost everyone I could want/need is available right in E.P. If it isn't here, it is easy to get to whichever part of the Twin Cities has it.
- As a stepmom and career professional, time is always a challenge. In Eden Prairie, I am able to run errands quickly because everything is so close. It does not steal several hours of my weekend time like it did when we lived in Minneapolis and I had to drive to Edina and Bloomington every weekend
- Being near my family
- Big city in a small town - convenience.
- central to my work, daily shopping, my home
- Centrally located to everything I'm involved in.
- Centrally located.
- Close access to things I need and like to do!
- Close proximity of everything and parks
- close proximity to church, famiy, my doctor and everything else I need
- close proximity to frequent shops
- Close to family who have lived for many years.
- Close to medical, dental, therapeutic facilities as well as shopping.
- Close to most things.
- Close to other cities that have more to do
- Close to shopping.
- CLOSE TO SHOPPING.
- close to things i want to do.
- Close to work
- Close to work

- Closeness to amenities.
- Combination of living in a city with nature all around
- Comfortable.
- Community ease to get to and from during mon hr.
- convenience
- Convenience
- Convenience
- Convenience
- Convenience for me
- Convenience of access to all activities and services I enjoy in a community that is both safe and aesthetically pleasing.
- convenience of accessing retail
- convenience of location
- Convenience of shopping locations, choices.
- Convenience to everything I like to do.
- Convenience to facilities and retail and essential services
- Convenience to meet all my needs and wants
- Convenience, lack of crime, quiet
- convenience.
- Conveniences of getting to stores, health care , ect. Easily
- convenient
- Convenient
- convenient access to rest of metro areas, able to meet most of needs locally - i.e. shopping, dr. visits, etc.
- Convenient location
- Convenient location
- convenient location in metro
- Convenient location to almost everything.
- Convenient location to groceries, health sites, and shopping with natural environment around.
- convenient location to twin cities area
- Convenient to a lot of things and work
- Convenient to get anywhere
- Convenient to many things - shopping, airport, downtown, hospitals, entertainment, restaurants
- Convenient to other areas in the metro.
- convenient to things I need
- Conveniently located and reasonably priced.
- Convent location to stores, restraints, parks, and family
- Convienece.
- CONVIENCE.
- CONVIENEE TO RETAIL & SERVICES.
- Convient to get around
- CONVIENT TO 494 & MPLS.
- E.P has a little bit of everything.
- ease and access to local activities in and around town
- Ease of access to places I visit
- Ease of commute to work.
- Ease of getting around.
- Ease of getting assume the city on back roads.
- Ease of getting places
- Ease of getting to 169
- Ease of getting to anywhere from here
- EASY ACCESS (DRIVE) TO ANYTHING.

- easy access to almost everything
- Easy access to Flying Cloud Airport. It is great to have this extraordinary asset in this city.
- Easy access to highways
- Easy access to many places in Eden Prairie & close to other cities.
- Easy access to regional bike paths as well as reasonable bike friendliness of Eden Prairie.
- Easy access to shopping and dining
- Easy access to where I need to go
- Easy getting out
- Easy to get where we want in the Twin City area & airport.
- Eden Prairie as good place to live.
- Eden Prairie can offer everything that you need by being close enough to downtown as well as direct access to rural parts of the state.
- Eden Prairie Center, Lifetime, Costco
- Eden Prairie is very close to a lot interesting places & activities.
- EP's location in the metro area with respect to transportation, shopping and natural resources
- Every thing I need is close by.
- Everything I need is available and is very convenient
- Everything I need is close by
- Everything I need is close by - nice trails for exercise.
- Everything is close and centralized.
- Everything is convenient to set to.
- Everything is conveniently located. A big small town.
- Everything is easy to reach.
- Everything to need within short distance.
- FOR A RETIRED PERSON IT HAS ALL OF WHAT I NEED.
- For where I live, everything I could need is in walkable distance. In a few years, when the light rail extension is completed, it'll be even better for me to get to places I usually go without driving.
- Great size - everything I need is here and everything I want is near enough.
- Has everything we need (shopping-wise, great school districts, easy to get around, and still easy to get downtown / to other parts of the cities)
- Has pretty much everything you need and central to everything.
- I can find everything I need for day to day on my doorstep
- I can walk to Target yet get to have wildlife in my backyard such as deer, turkeys, etc.
- I have a short commute to my job.
- I like the convenience to EP to other locations in the metro
- I like the easy access to businesses of all kinds.
- I live close to where I work.
- I live in a nice suburban area but am also close to everything - shopping, downtown, airport etc
- I live on a lot that locks up to a small pond and I love our view.
- I love that it is close to everything! I also love the diversity of people and businesses.
- I really enjoy how easy it is to get around town without having to get onto any major roads. In addition I really like the amount of parks and outdoor spaces around town.
- If E.P. doesn't have it, Chan or Glen Lake hopkins do.
- Infrastructure and easy access to things
- It has everything I need and it is easily accessible once you know your way around.
- It has everything you'd ever "need" within a close radius!
- It has the advantages of suburban living but easy access to Mpls. Airport and the cities of Mpls and St. Paul. Our neighbor particularly almost has a rural feel being on the bluff overlooking the wildlife area.
- It is a very well planned and well run City.
- It is conveniently located to shopping, restaurants, and fitness centers.
- It is near to our families.

- It offers everything by blending suburban living with the energy of nature, at its doors and within its boundaries.
- It's been very convenient to get around the Cities. We've met wonderful neighbors.
- It's central to everything
- it's close to a lot of things, north of the river, has a lot of things I need for retail, mall is lovely
- It's close to grocery stores, the mall and movie theater
- It's where my home and job are. ALDI.
- Just about anything I need I can find here locally.
- Location
- Living a walkable distance to Staring Lake park
- Living close to stores and health clubs
- Local amenities are close by and easy to access. Quick access to downtown Minneapolis activities without having to live downtown.
- Location
- Location
- Location
- Location - access to shopping, airport, etc.
- Location - we have easy access to so many things.
- Location access to major sites (airport, shopping).
- Location and ease of getting places.
- Location and quality life.
- Location close to metro MSP & close to business/jobs.
- Location from airport, easy access to highways.
- Location in getting to places in the metro area.
- LOCATION LOCATION LAOCATION.
- Location to Edina and airport
- Location to major city & airport.
- location to the city...and green space
- Location within larger metro
- location, location, location
- LOCATION, LOCATION, LOCATION. ACCESSABILITY TO FREEWAYS TO GO IN ANY DIRECTION N.S.B.W.
- Location.
- Location.
- Location.
- LOCATION.
- LOCATION.
- Location. People.
- Most of what I need is within a short drive
- No hassle living.
- Not just one thing; but overall quality of life.
- Opportunity for work professional or labor.
- Our location to major transportation systems/ freeways and close shopping.
- Overall design of the town with numerous smaller/intimate communities making up one large town with lots to offer in terms of education, recreation, medical care, and grocery/retail. Has a small town and large town feel at the same time (in a good way).
- Overall quality of life - access to services and resources
- Proximity to a broad range of amenities and services
- Proximity to businesses
- Proximity to everything and access to highways
- Proximity to family, church and work.
- Proximity to grand kids & hobbies.

- Proximity to major interstates and Mpls/St Paul
- Proximity to most things
- Proximity to shopping
- Proximity to work and my child's school (private), as well as variety of shops.
- That it is away from the center of the Twin Cities while still being located in Hennepin County.
- That it is central to the MSP area.
- The accessibility to major freeway
- The accessibility of most amenities and close proximity to other towns.
- The amount of stuff, and how well maintained it is.
- The balance of being close to Minneapolis but still having a natural, almost rural beauty and feel. However, Eden Prairie is losing more and more of its natural beauty each year. It seems the city planners have a need to build cheap housing on every square yard of wooded land in the city.
- The city has invested in accessibility with curb cut outs and is seeking innovative ways (self-driving vans to transport people from bus stops to places of residence) to increase accessibility. I love the parks!! I'm also proud to live in a community that is trying to pay attention to the environment
- The close proximity to everything outside of EP. Malls, restaurants, shopping, work, highways
- The close proximity to stores & services.
- The closeness and variety of grocery stores.
- The comfort of my immediate area. Walking and biking.
- Variety of items & convenience to other areas I visit.
- Very nice city, almost everything is closer to proximity
- We enjoy the convenience that is offered and our home.
- We have w/in 2 miles cost [?], the mall, police, fire, great parks like staring.
- YOU REALLY CAN FWD NEARLY EVERYTHING YOU NEED RIGHT HERE (EXCEPT PRO SPORTS) (PLEASE COURT THE NEW WOLVES ARENA IN 2027).

Open spaces and nature/wildlife, quiet/peaceful

- access to green spaces- trails
- Access to nature/trails and the teachers
- Access to outdoors.
- Access to parks and natural spaces; restoration efforts
- Accessibility and respect for the natural world. Green space is incredibly important, and it feels like Eden Prairie doesn't try to compromise on keeping nature in the city.
- ALL THE GREEN SPACES, NATURE & WILDLIFE.
- All the green spaces! I love Willow Park at the end of our street. It is so used by so many people!
- All the opportunities to enjoy the outdoors
- All the trails and Natural environments
- amenities and natural setting where we live
- Ample green spaces.
- balance of amenities and nature
- Beautiful
- Beautiful, quiet, safe community.
- Beautiful, safe, convenient
- BEAUTY.
- Being close to nature while still having access to shops etc
- Being simultaneously close to nature and the city. Also I have been overall pleased with the public school system.
- Close proximity to nature, walking paths and parks.
- Close to lakes, trails, and parks
- Combined urban and outdoor environments
- Conservation efforts, green space, environmental preservation

- Ease of access and quality of the nature/hiking trails, and various lakes
- Eden Prairie provides a lot of natural public spaces and maintains miles of sidewalks and trails. They also provide additional grants and funding for home improvements, like new windows and door to improve efficiency.
- Emphasis on nature.
- Enough green space, some good restaurants
- Environment
- Environment and the feeling of living in the country but being close to the city plus friendliness of the people who live here.
- Environmental and nature focus
- Environmentally responsible
- For me it's the perfect balance of suburban life with easy access to both nature; via Three Rivers Parks, the Arboretum & living on Purgatory Creek, and big city amenities in Mpls and St. Paul.
- Fresh air
- Great for anything outdoors - hiking, biking, lakes.
- Green space
- Green space
- Green space, people
- Green spaces
- Green spaces
- Green spaces/parks/trails.
- I enjoy all the lakes and green spaces.
- I like all of the natural spaces and bike and walk paths
- I like the green spaces, trails and air quality
- I live in the preserve and I love the nature here and the walking paths.
- It's surprisingly quiet and suburban while still having good amenities
- Lakes and trails
- Lakes/parks
- Lots of green space, friendly environment.
- Lots of wild life & nature.
- Mix of amenities coupled with nature
- Moved here from Florida and I love the scenery! Which says a lot. The grass is so green, the colors in the parks look graceful and live the lakes!
- Natural Areas, Parks, Rec opportunities
- Natural beauty around us.
- natural beauty in most neighborhoods: lakes, trees, parks
- Natural beauty of the area
- Natural environment
- Natural environment
- Natural environment
- Natural environment and safe communities
- NATURAL ENVIRONMENT.
- Natural spaces
- Natural trails
- Nature
- Nature
- Nature
- Nature
- nature - I love that our city values our green spaces and makes them accessible while taking care of them. We have a great balance of urban amenities while still feeling like you have room to breathe.
- NATURE ALL AROUND!

- Nature and Parks
- Nature and parks, lakes.
- Nature and parks.
- nature areas
- Nature bike paths
- Nature close to Mpls
- Nature out our back door.
- Nature trails, parks.
- Nature, Lakes, Activities, Infrastructure
- Nature, lots of things for young kids to do like library and Scheels
- Nature.
- nature/walking paths given we're a suburb
- Open areas a relatively easy access.
- Open green spaces with lakes
- OPEN LAND SPACE.
- Open spaces
- Opportunities to be in natural surroundings because of designated parks
- Out door areas.
- Outdoor opportunities - great parks and lakes
- Outdoor spaces, sidewalks and walkability
- Outdoor spaces. Although we need to be careful. Too many multi dwellings and developing open spaces. Please leave Dell alone. The area between Pioneer and 212. Losing the "Prairie".
- Outdoor spaces. Walking paths through beautiful nature
- Outdoors - Walking around the lakes
- Outdoors: lakes, parks, trails, etc
- Overall environment. Good mix of housing and businesses.
- Overlaid environment
- Peaceful
- Preservation of natural environment and respect for wetlands, etc.
- Preservation of natural environments. Ability to walk there number of walking and biking trails.
- Pretty areas throughout the suburb.
- Proximity to nature.
- Quiet
- Quiet
- Quiet neighborhood
- Quiet, wooded, private neighborhood
- Quiet.
- quietness
- Quietness
- scenic and close to some parks and lakes
- Seeing eagles regularly
- The "green space" (parks, lakes, trails).
- The abundance of green/natural spaces in Eden Prairie and still being relatively close to downtown. We also appreciate that property taxes are lower here than in St. Louis Park, Edina, and Minneapolis.
- The access to nature.
- The amount of lakes/parks
- The amount of natural spaces and ease of access to them (sidewalks/paved paths).
- The amount of outdoor activities and natural space
- The area where I live is close to nature and the community center.
- The beauty and conservation of the lands
- The city is built around park and nature land

- The city is very quiet, yet active.
- The conservation of wild life and vegetation.
- The Coyotes
- The deer so stop killing them
- The fact that nature is everywhere in residential areas. Driving through most parts of EP where there are homes feels less like a suburb and more like its own town outside of a metro for how many trees and parks there are.
- the green spaces
- The lakes and parks
- the lakes and woods
- The natural areas
- The natural environment
- The natural spaces.
- The nature and green space, wide treed lots, parks, conservation areas, trails, lakes, etc.
- The nature surrounding us.
- The neighborhoods and parks are outstanding.
- the open green spaces - which seem to be rapidly decreasing
- The outdoor areas and wildlife
- The outdoor spaces, parks and trails.
- The peace and quiet here.
- The Preserve
- The remaining nature areas
- The respect for environment and protection of green spaces, parks, etc.
- The scenery is very pretty, lots of greenery and wildlife
- The spring
- The view from the back of my house
- There is still some OPEN space to enjoy.
- Wildlife
- Wooded areas.

Safety/low crime

- 2 things! Safety! and the the parks and trails.
- Clean safe neighborhoods.
- FEEL SAFE. LOW CRIME.
- feel it is a safe suburb with good offerings
- Feel safe
- Feeling of safety
- Feeling of safety and community; excellent trails, parks, lakes and outdoor options; great schools; cleanliness and overall appearance of the city overall is nice; EP Community Ed.
- Feeling of safety and living in a nice, pleasant, and prosperous community.
- Feeling Safe
- Feeling safe and comfortable in a natural environment
- Felling of safety.
- Generally safe to live.
- Great police department, fire department
- Great Police Force
- Hard to pick one. I guess I feel safe.
- I always feel very safe in Eden Prairie.
- I am female and run along Dell Road (north of 5) in the early mornings (dark). I am grateful for feeling safe. I am grateful for how quickly the city clears any snow/ice. I am grateful for the excellent schools and activities that my children were exposed to.

- I am retired and live with my daughter and her family in Cardinal Creek neighborhood and it is a neighborhood where kids play safely outside today and adults mingle while watching their children.
- I feel safe and shopping g is easy
- I feel very safe here
- I have safe.
- I work and live here and it's a safe place to bring up my family.
- It is a well-planned community, safe, clean, and diverse
- It is away from Minneapolis, safer neighborhoods.
- It seems safe
- It's a safe community
- It's been home for 30 years. It's a safe area, with beautiful parks.
- It's safe, clean, and mostly modern
- It's safe, diverse, and there a lot of trees.
- It's scenic, safe, has excellent schools and parks!
- Its safe.
- Its safety and ease of getting to other parts of the Town Cities.
- Less crime than other suburbs
- Location and public safety
- low crime rate
- Low crime, feeling of safety
- Middle of the road - Liberal / safe feeling. I appreciate that all are welcome here.
- No violent Crime
- Our specific neighborhood is relatively quiet and safe and we like our neighbors
- People and Safety
- Police Force
- Public Safety. Great place to live for an extended period of time.
- Relatively safe environment.
- Responsiveness of police and firefighters. Nature
- Safe
- Safe
- Safe
- Safe - good sidewalks - walking paths.
- Safe & nice neighbors
- Safe and maintained infrastructure
- Safe and quiet neighborhoods
- Safe area, good infrastructure.
- Safe area. Good police presence.
- Safe community
- Safe environment, lots of natural spaces to explore and enjoy
- Safe healthy community
- Safe place to be.
- Safe place to live thank you E.P. Police dept!
- Safe place to live.
- Safe place to raise our kids
- Safe, like senior center and community center
- Safe, well maintained community.
- SAFE.
- Safe. Natural areas. Excellent city management.
- Safer, the city government has not over reached!
- safety
- safety

- safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety & location.
- Safety and cleanliness
- Safety and cleanliness of the community compared to the Twin Cities
- Safety and ease of getting what I need with multiple stores and services from which to choose.
- safety and natural environment
- Safety and proximity to businesses
- Safety, access to things needed for daily living
- Safety, green space, neighborhood,
- Safety, natural environment.
- safety, parks, activities for kids
- Safety, quality of life, access to needed services, people, sense of community, Miller spring, summer concerts, Senior Center activities
- Safety, quality of life, parks and natural outdoor spaces
- Safety, schools and Proximity to everyday things we need.
- Safety, Secured, Lovely, Naturalized Environment in Eden Prairie.
- safety! and also proximity to downtown minneapolis but being disconnected from minneapolis.
- Safety.
- Safety.
- Safety.
- Safety.
- Safety.
- Safety.
- Security and Scenery
- Sense of safety
- sense of security
- That it's safe and well maintained. We moved here from San Diego, where it's hard to see any return on our tax dollars. Here, there's no question that the city uses its revenue to take care of the city and its residents.
- The community feel and friendliness
- The feeling of safely and have everything I need. Close to me.
- The feeling of Safety overall
- The sense of safety.

Friendly people, sense of community

- residents.
- A community that meets all of our needs.
- all the community amenities
- Calm environment

- Community
- Community feeling.
- Community infrastructure.
- community is diverse
- COMMUNITY.
- Convenient to family/friends
- Decent people, but not as many as years ago.
- Diversity
- Diversity
- Diversity of the community
- Diversity, large population, lots of stores
- Down to earth people
- Eden Prairie makes a significant effort toward taking care of it's community members and ensuring equality.
- EVERYBODY WHO LIVES HERE APPRECIATES THIS CITY.
- Familiar, grew up here.
- Familiar.
- Feelling of community
- Feels like a small city.
- Friendly
- Friendly community
- Friendly neighborhood
- Friendly neighborhoods
- Friendly neighbors, looks clean & fresh overall.
- FRIENDLY NEIGHBORS.
- Friendly people
- Friends and neighbors and recreation access
- Friends, and lived here over 20 years
- Friendships.
- Getting to be more ethnically and culturally diverse
- Good neighbors.
- Great friends here, good schools, excellent city staff and services, proximity to a well run airport
- Great neighbors.
- Grew up here. A lot of things have changed but it still feels like my hometown.
- Have friends here.
- Have lived here for 40 years and know the community
- I like my neighbor. Friends as well as location
- I like the diversity of people
- I really like the sense of community.
- Involved community.
- It is like a village -- it has everything one could want (and even choices) all within its borders. We also enjoy the Library, which is great for children and community.
- it's been a nice central location to our circle-church, friends, and to go other places
- It's very familiar (I've lived here for 40+ years)
- Long term friends
- Long term friendships
- My favorite thing about Eden Prairie is how inclusive our community is. This survey was available in multiple languages; there are disability- and culturally sensitive swim classes at the Community Center; our schools have high economic and racial diversity. I am proud to live in a community that ma
- My friends and neighbors
- My neighbors

- My neighbors
- My neighbors
- My neighbors
- My neighbors and our interaction together. The property lots are nice sized.
- Neighbors and safety.
- Neighbors are nice
- Neighbors who are friends and help each other and care about the neighborhood
- neighbors.
- NICE PEOPLE.
- Openess.
- Opportunity for engagement and community spirit
- Our neighborhood and being close to our golf club (Bearpath); the schools are great but our kids graduated years ago.
- peaceful and friendly neighborhood
- People and businesses
- People are friendly
- People are very friendly
- People in Eden Prairie seem all nice to each other.
- Pleasant, safe community
- Prosperity of residents
- Quality of community.
- Sense of belonging
- Sense of belonging within this community..I have been a resident for over 35 years.
- Sense of community
- Sense of community
- Sense of community and great neighbors
- Sense of community and intentional diversuty
- Sense of community, close to stores and restaurants and scenic walking paths.
- Sense of community.
- Sense of community.
- Small community
- Small town feel and proximity to bike paths nature and parks
- stability of the community
- The community feeling with neighbors.
- The neighborhoods are a beautiful mix of nature and housing, close proximity to everything and friendly people all around!
- The people and location
- The relaxed and calm feel of the city and community
- The sense of community and outdoor areas.
- The variety of people.
- Wonderful sense of diversity and community.

Neighborhood, housing

- "Newn" Suburb - no old housing, utilit poles etc.
- Ample Space and Quiet Neighborhoods
- Convenience. Older neighborhood with large lots and mature trees
- Don't want growth or public housing/immigrants/congestion opposed to Sanctuary City.
- Great neighbors/neighborhood--definitely a community.
- I appreciate the growing diversity of the neighborhoods. I like how many parks there are - especially the well-kept tiny parks dotted near all the houses
- I bought my childhood home and live in a neighborhood that no one moves from.

- I live in a great neighborhood and have close access to a wooded hiking trail that runs along Pioneer Creek.
- Love my neighborhood and my neighbors.
- Mostly quiet neighborhood
- My home & neighborhood.
- My home and its location.
- My house & neighborhood.
- my neighborhood
- my neighborhood
- My neighborhood
- My neighborhood
- My neighborhood (The Preserve) had trails just outside my home.
- My neighborhood & I feel safe.
- My neighborhood, and proximity to stores, airport, etc
- My neighborhood.
- My neighborhood/neighbors. I love all the walking trails!
- My specific house.
- Neighborhood
- Neighborhood
- Neighborhood design and trees
- Neighborhood, people.
- Neighborhood.
- NEIGHBORHOOD.
- Newer homes.
- Nice neighborhoods.
- Our Home
- Our neighborhood
- Our neighborhood - Fairfield
- Our Olympic Hills neighborhood.
- our one level townhome.
- Our particular twin home design & size.
- OUR RESIDENTIAL AREA.
- Pretty decent neighbors with a decent mix of long term and newer and easy access to conveniences like groceries.
- Property Value increase
- Since built home in 1975, loved it here
- The physical beauty of our neighborhood
- We love our neighbors who've been here a long time. The "originals" in the neighborhood. Some of the newer home owners are not interested in the "community" aspect of the neighborhood.

Schools

- Access to good schools
- Education
- Education
- education and education support
- Education system
- Educational excellence.
- Excellent school district
- Excellent school system
- Excellent schools
- Excellent schools and access to everyday conveniences

- Excellent schools and parks for my children.
- Excellent schools, safety, beautiful nature areas.
- Good Schools
- Good schools?
- High-quality schools
- Lots of activities and great schools.
- Love the school! Go Oak Point!
- Overall quality of services and amenities; schools, parks, streets, shopping, community center traffic.
- Public education and youth sports
- Public school system
- Quality of Education
- Quality of life => education, access to services and businesses, safety.
- Quality schools
- School
- School activity/athletic community was great.
- School district
- School District
- School System is very good
- Schools
- Schools
- Schools
- Schools
- SCHOOLS - BUT MY CHILD IS NO LONGER IN SCHOOL SO IT DOES NOT APPLY ANYMORE.
- Schools and neighborhoods
- Schools, location within metro area, community center, kids activities
- Schools, Parks and outdoor spaces and trails
- Schools, parks walking paths, police, firefighters protection
- Schools, Parks, and Diversity of Community
- SW Prime
- The community center and Spanish Immersion school
- The public schools. Fantastic K-12 education!
- The resources for my children: education, sports, and activities.
- The School System!
- The schools
- The schools
- The schools and opportunities for families.
- The schools are excellent
- The schools are incredible
- The schools, & my neighborhood.
- The schools.
- The teachers at the schools. (Eden Lake, EMS, EPHS).
- The teachers in our schools are fantastic.
- two things: schools, running/biking trails
- We have tremendous schools
- Wonderful school system for SPED and gifted students.

Shopping/restaurants/local businesses

- Access to amenities and stores
- Access to anything one needs and location to major venues.
- All the stores/shopping are in one area
- Close access to stores and parks

- Concentrated shopping, parks/nature, restaurants, library in central EP
- Convenience of shopping, outdoor activities, and entertainment.
- Cost
- Costco
- Costco
- Easy Access to Shopping, calm and friendly city.
- EP mall, good schools
- Familiarity with the retail and services available
- Grocery store options
- Guidelines on materials that can be used and businesses allowed to be in the City.
- Has many stores
- I like the businesses located here and the park system.
- Lots of ammenities nearby: mall, restaurants, community center, parks.
- Lots of easily accessible restaurants, theater, community center, salons. Lots of small businesses.
- Lots of fast food
- MALL.
- Nearby grocery stores - especially Costco.
- Quality of available facilities
- Quick and easy access to grocery stores and shopping as well as nature and trails.
- Restaurants.
- Scheels was one of the best additions to Eden prairie in recent years and is single handedly keeping the Eden prairie mall alive.
- Scheels.
- Shopping
- Shopping at scheels.
- shopping convenience, closeness to downtown MPLS and airport
- The convenience of the retail and restaurants.
- There are a lot of places to shop and eat
- There are a lot of store options, able to get and do most everything within EP.
- Variety and quality of retail businesses and nature options nearby. Don't need to travel outside the city too often.

Cleanliness, upkeep, maintenance

- Always very clean and very well kept. We feel very safe!!
- Being close to everything and how the city maintains the infrastructure efficiently.
- Clean
- Clean
- Clean
- Clean, quite safe.
- Clean, safe environment.
- Clean, well-kept community.
- Clean.
- Cleanliness, parks, street maintenance
- Everything public is so neat, clean, and well-managed, compared to St. Paul where we used to live. Nature is apparent in every neighborhood in EP. It's beautiful here.
- Excellent maintenance of infrastructure and tree cover and natural habitat.
- Excellent roads, services & ammenities.
- Good public transit for a suburb
- How well the city works-streets are plowed and clean, things run well, etc.
- I like roads, infrastructure, schools, educational system.

- I love the sidewalks so much - it's a little thing but as a mom with two kids it was invaluable as they grew up to keep them off the roads. I grew up in Minnetonka and we didn't have that and I'm so glad to have it now.
- Infrastructure and buildings are well maintained. Good parks, lots of retail.
- Location and cleanliness
- Love the infrastructure, parks, people and diversity.
- Proper city planning
- RELATIVELY EASY ACCESS & SAFETY.
- Road condition.
- Street maintenance during winter!
- The close proximity to the major roads with quick and easy access to the airport. Yet, our home is still secluded in a cul-de-sac with plenty of nature surrounding us.
- The upkeep of the city overall.
- Transportation
- Very nice and clean community. I feel safe. Quick snow plows.
- Well maintained roads, trails etc
- Well organized and maintained city.

City services, employees, programs, and events

- Access to services
- Access to services, restaurants, recreation.
- Accessibility to gas, groceries, restaurants
- All amenities that we need in EP
- Availability of excellent services, activities, schools, resources, etc.
- Available resources
- Best snow removal service I have ever seen!!! I've lived in five western/northern states and nothing even comes close. Keep it up!
- City government providing programs to get to know our city better, e.g., the various citizen academies.
- city services
- City services
- City services- Fire Department, Police Department Schools and Parks
- Ease & availability of services.
- Easy access to services to maximize one's quality of life.
- Efficient snow removal.
- GOOD PROGRAMS FOR SENIORS.
- Good water
- Great city services with lower taxes than surrounding communities.
- I like how it has/is close to many amenities that are needed for my lifestyle
- Love the programs offered
- Not as densely populated as surrounding cities. City services are excellent.
- Once you're engaged in city programs or event it's wonderful. Not sure, though, that everyone in the city is afforded that opportunity.
- Police dept fire dept, SW prime bus service clean.
- Senior Center building and activities
- Senior home living.
- The emergency response from both the police and fire is very good and answer the call in a timely manner
- The variety of activities to do
- There are a lot of things to do, and places to go.
- Variety of activities available
- Variety of things to do

- Very responsive city services and administration, especially police and fire.

The quality of life

- Balance between city and country living
- Great place to raise a family.
- GREAT PLACE TO RAISE A FAMILY.
- Great place to raise kids
- I appreciate the consistency of quality of life here in EP.
- I was born and raised in EP, I would not live anywhere else.
- It feels like home to me
- Its home to me.
- MANY PLUSSES.
- My family considers it home.
- quality of life
- Quality of life
- quality of life is good
- Quality of life.
- Still has small town feel.
- The area we live is on the river bluff and very peaceful
- The quality of life.
- There is a good quality of life here in Eden Prairie
- Tranquility while also having access to businesses
- We've been in EP for 47 years and raised our 3 sons here. We love it.

Other

- Away from city mpls
- Churches.
- Eden Prairie Players theater. It is a shame they stopped supporting them like they used to.
- EHSI
- Home is along pingatory cuch & words!
- I've lived here for about 40 years, so I'm unlikely moving.
- Many opportunities for healthy living
- Melting Pot of Non-Minnesota Natives Moving from in from other states
- My fellow Trump-loving neighbors.
- The Flying Cloud airport
- What I was like 30 years ago.
- communications from City
- Good local government
- I think we have excellent city employees and city council.
- Importance of environment in decision making.
- Knowledge that city government provides services so effectively & economically.
- Regular communication from City government
- Responsible government.
- The city is well run. I feel you spend our tax dollars with integrity. The EPCC is great.
- The city management and eye to the future is very good.
- value for service provided. Taxes are very fair for what we get.....please keep it that way.
- We have an excellent, very caring mayor one of the best ever.
- We have had many years of excellent city leadership (mayor, council, department heads)
- Well run city & great city council. Everything kept clean & organized.
- wonderfully well run!
- All the opportunities for fitness at EPCC

- Community center
- Community Center
- Community center (wish it was cheaper to be a member if we live here), mall (lots of options), high school (had a great marching band program years ago when I went with option to do colorguard)
- Community center parks gyms.
- Community center.
- Eden Prairie Community Center Group Fitness classes
- EPCC
- EPCC
- EPCC
- Going to the Community Center
- Great Community Center
- I love the community centersuch a wide variety of activities for all ages and populations
- I love the Eden prairie community center, and the parks, trails, and nature preserves.
- Round Lake Park and the Community Center
- The Community Center
- The community center!
- The Community Center!
- The community center.
- The Community Center.
- The Eden Prairie Community Center, the parks, shopping and grocery stores, the community band and community education
- the EPCC
- The outdoor space and community center
- Things to do - EP Community Center, parks, bike trails, senior center, pickleball, etc

Don't know/NA/Negative

- About to leave.
- All of the above
- EP use to feel like the best place to live, and was. Not anymore.
- less as time goes bye.
- Meh
- Need nothing
- Nobody knows where EP is
- Not much
- Not one specific thing
- Not very knowledgeable about "Eden Prairie" itself but the general input appears positive.
- Nothing
- Watch EP Mall self destruct and watch businesses close.

Question 5: What one thing do you like least, if anything, about living in Eden Prairie?

Growth, building

- All the apartments! Stop building apartments everything is overcrowded.
- All the new apartment buildings are changing the nature of Eden Prairie. Do we really need a CREW carwash in place of Burger King?
- All the new apartments building built in every nook and cranny of the city. I understand that these are needed, but still not that happy about it.
- Apartments, light rail is turning us off and will be moving
- Building more low income apartments.
- City has been overdeveloped. Cannot get healthcare appointments timely. Cannot get book from library within a year. Traffic has become congested. Waits at businesses excessive. Right of Ways filled with trash and litter. Eden Prairie Community Center strained to its limits. Steady deterioration in quality of life over last decade. Overpopulated with multi resident buildings- making commercial landlords wealthy.
- Construction of new homes will mean more crowding & more traffic!
- Construction Prairie Ctr, drive.
- Continuing construction on few remaining green spaces
- Continuous building on any spot new apartments.
- Continuously building and using up the areas that make Eden Prairie special.
- CRAMMING MONOLITHIC APARTMENTS INTO WHAT'S LEFT OF OPEN SPACES.
- density of population
- Excessive building of apartment units, eliminating green spaces for money high taxes.
- Expanding population.
- Getting too big.
- Has gotten too big.
- I do not like the High density housing being built. It is ruining what makes EP a great place to live
- I feel like there is a lot of multiple living units being built - over population.
- Lately a lot of large apartment complexes are being built that don't fit well with the neighborhoods.
- Low rent housing everywhere.
- Most densely planned spaces i.e. apartments and townhome developed in the same areas. NIMBE
- Multiple new apartments, light rail. It has no soul, historic district, character
- New apartment bldgs are ugly!
- new development, it looks like eden prairie is growing and that means more people and perhaps less feeling of safety
- New housing developments that are destroying trees and wildlife areas
- No More High Density Housing. Please, do not build anymore condos or apartments. You allowed for the relocation of a small neighborhood off Eden Prairie Road to build new apartments that are a hideous eye sore in an otherwise beautiful neighborhood. They are awful looking and colored like baby puke. City council will likely ignore this comment, just like they have about other safety related complaints.
- Our neighborhood used to be small and quiet but now we have a giant apartment complex that was built in a residential area that was rezoned. Our neighborhood is now very crowded and I feel like I have lost my sense of safety and security while walking around my neighborhood.
- Over built so many apartments
- over development
- over growth and safety
- Overbuilt. Light rail has ruined EP.
- So much density of Apts in our area. Drivers are terrible and can be noisy in summer from Apts. .
- some of the new buildings (Mister car wash for example) are SO large and out of keeping with the overall look of EP

- That we seem to be building on every available green space. Also most people tend to go to surrounding suburbs and downtown to "hang out" because we have less spaces (like bars, entertainment, winery's, unique restaurants).
- The amount of dense new construction. You are allowing any project as long as there are tax value. You need to reduce the amount of high density living new construction
- The amount of multi housing and apartment complexes being built
- The amount of new building taking up natural space
- The building designs of the new development.
- The constant construction on Prairie Center Drive and the never ending light rail project.
- The fact that almost every little parcel of land has been developed.
- The increasing number of single-family homes becoming rental housing in my neighborhood, many of which have so many cars that they can't even fit them all in the garage and driveway.
- The low class apartment complexes
- The number of apartment buildings being built
- The number of apartments being squeezed in
- The number of homes being bought up by LLCs.
- There is getting to be a lot of multifamily dwellings and they all look the same. I don't like the new style of construction.
- Too many new apartment complexes being built and over priced homes
- too many apartment buildings
- too many apartment buildings
- Too many apartment buildings.
- Too many apartment complexes. I don't like wiping out residential homes and single level buildings to build apartments.
- TOO MANY APARTMENTS GOING UP - TRAFFIC.
- Too many high rise buildings being built .
- TOO MANY HOGH RISE BLDGS.
- Too many new apartments/senior living complexes being built
- Too many people; loss of a lot of nature.
- Too many tall buildings and houses being built and destroying natural environment.
- Too much building and adding tons of giant apartments. Development is creating issues with the environment and traffic, looks awful.
- Too much expansion
- too much multi-family housing
- Too much multi-home development! It's terrible, and against the viewpoint of City Council, will draw negative repercussions in the long term.
- Uptake of new apartment complexes & housing dvlpmnt.
- Way too many apartments.

Taxes, cost of living

- Affordability for young couples and lower income families
- Cost
- Cost
- Cost of housing. Dreading the light rail and all the crime it will bring to Eden Prairie.
- Cost of living
- Cost of living
- Cost of living- housing is expensive
- Cost of living, but I'm not sure that's Eden Prairie specific.
- Cost of living, especially for renters.
- Cost of living.
- Don't like taxes.

- Expense
- Expensive
- Expensive place to live.
- Expensive programs for kids classes.
- Expensive property tax, mandatory organic waste fee, garbage haulers are charging abruptly
- Expensive to live here.
- Expensive, taxes and overly large projects/capital efforts.
- Extremely car-centric
- Fixed fees the city changes like \$6/mth xcel energy, fee for organic recycle but not used.
- For some reason the EP municipal stores have decided to charge citizens higher prices than MSRP and act like a private store with profits as the core goal instead of serving the community with MSRP pricing. This applies to whiskey and other spirits especially. It is an embarrassment vs other muni stores who don't fleece their citizens. Additionally the staff whole friendly are clearly not prepared to sell the products they have very well. None of the employees I had asked had tried ANY of the store picks for spirits. When customers wonder if they should buy something it would be great if they employees could at a minimum share an informed decision "oh that tastes similar to this other product" but this education and option to try specials like EP store picks is not occurring for EP Liquor employees.. at private stores they almost certainly get to test store picks and are better educated on trends nationally or at least locally. A lot of improvement possible here but the primary issues are - stop charging more than MSRP and be clear/transparent in operations/policies.
- Hennepin county taxes
- High cost of living
- High cost, road construction
- High costs
- high property taxes
- High property taxes
- High property taxes
- High Property Taxes
- High property taxes and cost of living
- high property taxes/school district costs
- High real estate taxes
- High taxes
- High taxes
- High taxes
- High taxes
- High Taxes
- High taxes, high levies for school.
- High taxes, strong liberal government
- High taxes!
- High taxes.
- High taxes.
- High taxes. And hated having my home value go up nearly \$100,000 in 2023. Who thought that was a good idea? But very much appreciate all the Eden Prairie staff who keep our parks and streets clean and safe.
- I live close to the EP mall and my taxes are higher than I would expect
- It is expensive!
- Minnesota State Taxes and property taxes
- My taxes have gone up so much in the last 4 years. It is not sustainable to stay in EP. Ron Case needs to do a better job for his community!
- Overcharged for water & sewer. Overdone snow removal - it seems the streets are continually scraped when there is no snow on the road. THIS SURVEY IS RIDICULOUSLY LONG AND I DID NOT FINISH

COMPLETING IT. YOU NEED TO RESPECT PEOPLES TIME AND SIGNIFICANTLY REDUCE THE NUMBER OF TRIVIAL QUESTIONS ON THIS SURVEY.

- Propert taxes
- Property prices is higher than most neighbor cities. Grocery is high on price too.
- Property tax
- Property tax increases, especially those related to school district referendums
- property taxes
- Property taxes
- Property taxes
- Property taxes
- Property taxes
- Property Taxes
- PROPERTY TAXES
- Property taxes are getting higher quickly.
- Property taxes are outrageous. STOP RAISING THEM! Also, the schools use to be so fun for the kids. Now we bend over backwards to the Somalian community and don't celebrate anything fun anymore. Every other school in Minnesota has fun things for the holidays to do for the kids, except Eden prairie. Everyone is going to be offended by something; let's stop this already. This is the US, not Somalia. Also why part of the reason our taxes have gone up so significantly. Changing valentines days to "friendship week" is absolute insanity. Nobody celebrates Valentine's Day in a religious way. Stop bending over for one group of people and not another!
- Property taxes are outrageous. Government authorities do NOT reflect my values and are doing a VERY poor job. Our schools have declined tremendously.
- Property taxes!
- Property taxes.
- Residential property taxes way to high
- Rising property taxes on Seniors.
- Tax base
- Tax base. Need more corporate tax base.
- taxes
- taxes
- Taxes
- Taxes
- Taxes
- Taxes
- taxes and city permits for pretty much everything. I can't even install an off-grid solar panel on my separate shed without paying you guys insane permitting fees. why? you aren't doing anything with my money except sitting on it.
- Taxes and Cost of living. Everything is out of proportion expensive.
- Taxes seem to go up without a clear purpose. Why do schools have equipment like a rocket simulator they don't use? Are schools purchasing equipment or other budgeted categories so that they will not lose funding in that budget category? Can we do an audit to confirm we are assigning resources to real needs and not historical needs?
- Taxes too high
- TAXES TOO HIGH!
- Taxes, at current rate will have to leave city in next 5 years or so. Housing valuations for tax purposes is ridiculous and unfair. Much higher than what house can actually be sold for on open market.
- Taxes, driving through the area (easier to take the bridge to Shakopee).
- taxes, increases to property taxes every year, lack of cohesive community. terrible restaurants and shopping
- Taxes, light rail.
- Taxes, wasted tax moneys

- Taxes.
- Taxes.
- Taxes.
- Taxes.
- Taxes.
- TAXES.
- TAXES.
- TAXES.
- TAXES.
- The cost of living
- The cost of living is very high.
- The cost of living!
- The costs: Real estate taxes, garbage collection costs and additional recycling requirements, and liquor store limitations.
- The expensive gas and crazy road system. I can't tell directions here.
- The property tax is high here, and we're concerned that the current mayor and city council seem tone-deaf to the need to cut government spending so that our taxes can go down. This obviously applies to the county government, too, in Hennepin County.
- The way property taxes are calculated; property values go up, and then increase in % (percent) put on by city school & county.
- Water service tiered pricing.

Traffic issues (congestion, signal timing, parking, noise)

- 494 congestion
- aggressive drivers, crime at mall
- All the STOPLIGHTS. Honestly, it's as though someone on the city council gets a kick back for agreeing to put in a new stoplight at every intersection. This choice is either because we acknowledge that suburban drivers are not good drivers, so privileged that they can't put their phones, urgency or plans away long enough to drive, or that we are trying to protect pedestrians. If that last point were true, however, we would have more sidewalks in neighborhoods rather than just in the core "downtown" area.
- Anderson parkway should have roundabouts or make a 4 lane.
- At times the traffic lights can seem excessively long and tiring especially for early or late night commuters that have to wait for 'green lights' even when there is no traffic.
- At times traffic.
- Cars drive too fast on our street and run a stop sign near our house frequently.
- Congested areas around the mall.
- Congestion around EP Mall area
- Congestion near & around EP Center area
- Congestion/traffic
- Crowding around EP mall traffic.
- Drive everywhere, no "downtown", no criminal community.
- Drivers ignoring traffic laws.
- driving - traffic laws are poorly enforced; too much vehicle congestion
- Driving anywhere around the mall
- driving around EP Center area
- Driving around the center of town.
- Driving around the mall area - Prairie Center Drive and Flying Cloud Drive
- Driving in EP mall area.
- Driving layout
- Driving near the mall.
- Gridlock, traffic

- Highway 4 and 5 intersection
- Inability to cross 5 from 4 transit line coming in. Buildings lack of activities of daily living school system-beautiful.
- Intersection at 4 & 5, or getting over to Cub Foods on Den Road from the west side of EP.
- It's a busy place with a lot of traffic
- lack of affordable housing
- LANE STRIPING ON ROADS, ESPECIALLY FLYING C [? RU.
- Length of some traffic light cycles
- Length of stoplights at Eden Prairie road and Hwy 5
- Long traffic lights
- More street lights and safety during snow time
- Need more flashing arrows to allow turns on left.
- Obnoxious drivers and little police presence to deter or ticket offenders
- People speed in our neighborhood constantly and it doesn't feel like it is being addressed. More opportunities for kids would be helpful that aren't so competitive.
- Pushy/aggressive drivers. Traffic here is getting to be like traffic in Woodbury.
- Rush hour traffic! It's difficult to get around EP during rush hour. However, it's better than other cities in the metro area.
- SMALL THING - TRAFFIC, "6 WAYS TO GET THERE, NO DIRECT ROUTE" - MINOR ISSUE!
- So many stop lights could be roundabouts. It takes forever to get around the Asia mall/Costco/mall area
- Some traffic pinch-points (the 4 and 5 intersection is awful)
- Sometimes traffic - I know people who don't want to come here - confusing street around curve of 494 from E/W to N/S.
- Speeding drivers.
- Stoplights
- stoplights!
- That the individuals I see daily on the road are in violation of city and state laws and nothing seems to be done about it (e.g., no front license plate, speeding).
- The 5th and W 78th St intersection
- The amount of cars, I'd prefer a more walkable city - hard to do with the amount of land here.
- The congestion on some of the roads. The speed limit of Baker road is too fast. My kids like to ride on the sidewalk next to bakers and the cars driving by make it scary. Recreation programs should be open to EP residents before others. It is really hard to get into some programs. Most other cities do that.
- The danger of hwy 5
- The roads and traffic
- The speed of traffic on Henn, Town Rd (between Pioneer Trail and Anderson Lakes).
- the stop lights.the slip lanes on 494/valley view, valley view/valley view, prairie center drive/vikings dr, 494/prairie center drive, etc. nobody even slows down for the yield signs. the police do not enforce blinker laws or headlights in inclement weather laws. and sometimes the police don't even follow those laws themselves.
- The stoplights - there are so many of them and many are poorly timed. Flashing yellow turn signals have helped - please add more!
- The timing of the stop light on Flying Cloud Dr. and College View Dr.
- The traffic.
- The turn signal at Flying Cloud and Collegeview. Ridiculous that it is a red light instead of a flashing yellow.
- Too many stop lights. Not very many sidewalks, not many good restaurants
- TOO MANY PEOPLE WHO RIDE BICYCLES ON THE STREET DO NOT OBEY TRAFFIC LAWS.
- Too many stoplights
- Too many street stop lights.
- traffic

- traffic
- Traffic
- Traffic
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- Traffic
- Traffic
- Traffic (at times)
- Traffic (Not driving speed limits due to limited posts, drives rolling through unmarked intersections due to no stop signs)
- Traffic and airport noise
- Traffic and congestion
- Traffic and congestion on major roads.
- Traffic and congestion on the east side of town.
- Traffic and getting around
- Traffic and stoplights on Prairie Center drive
- Traffic and the horrible traffic lights that make me take 10 minutes to go 1 mile
- Traffic around Costco and Mall
- Traffic around Eden Prairie center can be a pain.
- Traffic around mall congested etc.
- Traffic around the EP center
- traffic around the mall during lunch hour
- traffic can be confusing if not familiar
- traffic can sometimes be difficult
- Traffic circulation around Eden prairie center
- Traffic configuration around Eden Prairie Mall - confusing.
- Traffic congestion
- Traffic congestion
- Traffic Congestion
- Traffic congestion along highway 5.
- traffic congestion in certain areas
- Traffic congestion on 169
- traffic enforcement is non-existent. Too many streets in residential neighborhoods are treated as quick cut throughs and stop signs are treated as optional
- traffic flow
- Traffic in some areas
- Traffic is bad and roads are very slow and congested.
- Traffic is getting worse
- Traffic is not good in a lot of the main areas in the city.
- Traffic issues. Stop signs and stop. Lights are Constantly being ran, causing near accidents.
- Traffic lights
- Traffic lights - need roundabouts in core area to help keep traffic flowing more efficiently.
- traffic lights - too many
- Traffic lights and bottleneck areas! 4/5 intersection and mall area!

- Traffic lights and getting too populated
- Traffic lights not well coordinated to [?].
- TRAFFIC LIGHTS.
- Traffic noise.
- Traffic Noise/Congestion
- Traffic on HWY 169
- Traffic on my road
- Traffic violators (especially fast and inattentive driving) and the lack of enforcement
- TRAFFIC VOLUME - PARTICULARLY AROUND AM/PM RUSH HOURS.
- traffic when commuting east
- Traffic, especially those who speed.
- traffic, lack of teen opportunities, and family dining
- Traffic!
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- TRAFFIC.
- TRAFFIC.
- TRAFFIC.
- Traffic. Lights,flow,planning.
- Traffic/ speed, disruption in class rooms
- Traffic/congestion around Eden Prairie Center
- Traffic/highway 5 and 494
- traveling anywhere near City Center (mall) - it's a mess.
- Trying to cross highway 5 on Eden Prairie Road in the morning with school traffic takes a long time to travel less than one mile
- Unsafe road crossings for cyclists, pedestrians, and wheelchair users at vital intersections. Zero safe on road bike lanes. Multi use paths are in disrepair or not wide enough to accommodate multi users. Eden Prairie cites itself as a "green community" but falls way short in alternative modes of transportation. Surrounding communities like Minnetonka, Edina, and Bloomington offer much safer and extensive safe walking and bike ways.
- volume of traffic on 212
- Waiting for stoplights to change.
- WAY too many stoplights/too much traffic, and the roads not being straight is obnoxious and makes it hard to navigate and hard to give out-of-towners directions. And we keep adding MORE stoplights. Especially the ones around the mall just take FOREVER to get through.
- Would like more bike trails and lanes for getting to commercial areas.

Walkability, walking, and biking paths

- Absolutely everything requires driving. Environment is very unfriendly to bikes and walkers.
- Automobile Culture. Also Would like to be on Metro Transit as SW Transit works well for DT commuters, doesn't work well for use outside of rush hour. Also need more transit oriented development. Especially condos for ownership. Many want to own not rent.
- Bike paths are unmaintained
- Bike Trials. Every year we can spend some amount here to improve and maintain the tracks.
- Can't easily walk to stores.
- Crossing Flying Cloud Drive- takes too long
- Crossing HWY 5 on foot. Not enough sit-down restaurants or bakeries.

- Difficulty in walking across Flying Cloud Drive.
- How 494 cuts through so takes longer to get somewhere close by.
- I walkable, with few sidewalks, and very distant amenities
- I wish all neighborhoods had sidewalks and that public transportation was more accessible.
- I wish the city was more pedestrian-friendly. There are sidewalks, but everything feels like it is thought of first with cars in mind, then people. With the advent of the light rail I feel it would benefit the city to invest more heavily in upgrading pedestrian walking paths. There is so much of the area near EP Mall that could be easily walkable especially for the many apartment residents, but I think more pedestrian-friendly infrastructure would help.
- I wish we had some a mountain biking trail system.
- It is not particularly walkable to grocery, coffee, restaurants. Basically have to drive everywhere
- It is still car-reliant.
- It's not a walkable city, it's definitely an upper class suburb.
- It's not a walkable commercial community
- Lack of cycling infrastructure
- Lack of easy walking or bike access to commercial centers (EP Mall and surrounding area)
- Lack of sidewalks
- Lack of sidewalks in most residential areas.
- Lack of walkability to stores.
- Lack of walkable retail area
- Lack of walkable urban area
- Layout, not walkable.
- Less biking trails
- Low walkability score - need to drive most places.
- Mediocre bike infrastructure and apathy from the city council to address it.
- Must use car to shop, restaurants - nothing in walking or biking distance.
- no pedestrian friendly community / shopping areas
- Not a safe place for road bikers - no designated bike lanes, narrow shoulders in many places.
- Not being a walkable community
- Not easily walkable due to disconnect between residential and commercial.
- Overreliance on cars, lacking bike infrastructure, no walkable areas
- Poor walk ability
- ROAD SYSTEM-LACK OF A WALKABLE DOWNTOWN (LIKE HOPKINS OR EXCELSIOR).
- Safest transportation is to take car everywhere.
- Should be more sidewalks in neighborhoods
- The city itself is very car-centric. While there are wide sidewalks that cater to walkers and bikers alike, they aren't always the best maintained and they tend to jut up right next to roads with higher speed limits (40+) without an adequate shoulder/barrier between the road and the sidewalk.
- THE DRIVE ABILITY & WALK ABILITY.
- The need to drive to get essentials. Not very walkable.
- The roads are all STROADS. Read Strong Towns. Eden Prairie is anywhere USA with all the big roads, ZERO walking culture and mom and pop stores. Eden Prairie is no longer a place of Eden or Prairie. I urge major ROAD DIETS, more PLACEMAKING, and much safer streets for pedestrians and cyclists. Eden Prairie needs to be MUCH MORE WALKABLE. Your Planning Dept needs to shift away from the car obsession. Look at the questions below. These roads are crazy expensive and bad for all.
- The unwalkable layout of the city
- The walking paths and bike paths. But the paths on pioneer trail and Dell seriously need replacement.
- Trails not cleared, no sidewalks in neighborhood
- Unwalkable to places, shops, restaurants, etc.
- Walkability
- walkability near mall area

- Walkability when crossing roads - drivers make it unsafe around the mall area and often speed around Staring Lake
- Walkability, everything is disjointed and requires a car to access safely/ easily and too many chain restaurants/stores.
- Walkability. Traffic too fast and heavy
- while walkability is good, it seems like infrastructure for cars is highly prioritized over pedestrians.
- wish it was more broadly walkable for daily life
- Would like a pedestrian downtown area with patio dining
- You need to own a car. You have to drive everywhere.....And there is no downtown. Or it centers around a gas station :(.

Poorly designed layout, planning

- A process to learn how to get around if not using GPS
- although I'm used to it now, it's very confusing to get around for someone who doesn't know the area
- Attraction seems to be only in one side of town.
- Car dependency, too many parking lots, roads, lack of a sense of place, no walkable downtown, and lack of transit. There needs to be more aggressive upzoning around LRT stations as well.
- Car dependent
- Car dependent infrastructure, very unworkable, too much sprawl
- CAR TOO NECESSARY - EP needs more public transit and all zoning and construction should be designed to reduce car dependency and prepare for disasters caused by climate change
- cars needed for everything,
- City planners who zone areas adjacent to the airport as residential. I see this as causing an issue rather than honestly trying to mitigate that issue. This is extraordinarily duplicitous behavior on the part of our public servants.
- Complicated driving pattern.
- Confusing street names-so similar-unavailable ways for new corners.
- Confusing to get around
- confusing traffic / congestion around mall
- Design (way its laid out).
- Difficulty of learning the streets, others visiting figuring out streets.
- Distance from core of the city.
- Distance from downtown
- EP is very sprawled out.
- Far drive to other places & not enough lights at night.
- Finding my way on residential streets.
- Getting around by the mall.
- Getting around the city
- Have to drive everywhere
- Having to be almost entirely dependent on my car.
- Having to drive to get anywhere. The parking mandates make everything so inconvenient and far away from each other. Every building is in an ocean of parking that mostly goes unused. Too many traffic lights for intersections that could be roundabouts. In summary, EP car culture is awful.
- Housing density is way too low. We need to develop a 2040 plan similar to the one that Minneapolis has.
- How spread out it is. No real center of community/city.
- I'd love to see nice condo buildings, in addition to the rentals going up around town. I'd like to retire in EP and a condo would be ideal. But there are none that I know of in EP.
- It is very large geographically.
- It's a little further out than I'd like (hence my decision to not choose "very likely" to live here in five years.)
- It's a suburb. Not a lot of "local" restaurants/bars. Most are chains. Too many stop lights. Congestion around town can be frustrating,

- It's difficult to drive to some areas.
- It's hard to get around EP, city center has a really poor design
- Lack of a grid system for roads
- Lots of urban sprawl.
- Names of streets-one side different name than across the street.
- Navigating around Eden Prairie can be difficult.
- Navigating the streets can be a little confusing.
- Navigating the town due to the road system
- Navigating to city core shopping AND historic lack of robust management of conservation areas (getting better but so much ground to make up due to decades of no management)
- Need to drive everywhere (but this is a problem almost everywhere in US, not unique to Eden Prairie)
- Neighborhood streets are too narrow.
- No complaints.
- No straight roads. Too many lights and railroad crossings.
- Owning a car is essential.
- Parts are "too residential" where we have to drive ~10+ min to get to a gas station or grocery or shopping place if we need to pick something up
- Poor design of city.
- Poor layout of roads. Hard to get to numerous places
- Reliance on Cars for access to commercial areas
- Road design in certain areas.
- Road layouts and the lack of "local" bars/restaurants
- Roads and layout, especially by the mall. It's almost impossible to give directions on how to get to different places.
- Roads are confusing
- Roads are confusing, hard to navigate - no square blocks.
- Roads are not well planned out.
- Roads around EP Center
- roadways are complex and can be confusing.
- Some of the roads are confusing (Valley View) and stoplights are slow
- SOME SHOPPING IS A LITTLE FAR.
- spread out
- Streets randomly named
- The cul de sacs.
- The inability to turn into my neighborhood due to school / bus hours.
- The master plan. Absence of retail / housing in walking distance ie west end! It's finally getting better but way too slow! Confusing roads to outsiders.
- The road design, intentionally cannot go in straight line to anything nearby
- The road(s) that are around the mall. Confusing circle. Speed racing on pioneer trail at night.
- The roads are confusing.
- The roads are very confusing and sometimes hard to navigate
- The street infrastructure in EP is challenging. It's frustrating that, as a resident of the west side of the city, I have to get on the literal freeway to access the shopping district (Target, Eden Prairie Center, the library, etc.). Many neighbors I've spoken with share my feeling that the city doesn't feel particularly "accessible" and that it's simply hard to get places around town. It's also sad that Eden Prairie lacks a true centralized downtown, where there could be bike-able and walk-able access to groceries, the library, local stores, coffee shops, restaurants, etc. Almost everyone in the city must get in a car to do even basic errands.
- The streets are laid out like paved pig paths. There isn't a very direct route from any one place to another.
- Too car-centric and not enough focus on nature/sustainability.
- Too spread out. Not enough places within walking distance.
- Very spread out. Always traffic issues.

- We moved to EP two years ago and i still don't have the flying cloud circle streets figured out. and i have a good sense of direction!

Schools, education

- Decisions made by school leadership that don't support teachers.
- Declining public schools
- Declining school district performance
- Declining school system
- Education has taken a beating with EP schools ranking going down and funding not docetted for upliftment of stem
- I support the schools but I feel like the School Board has champagne tastes on what should be a beer budget
- Marketing of school system !
- Not impressed with the school district and quality of education. I thought it would have been better.
- Oak Point Elementary School
- Our school board is disconnected from the needs of marginalized students, and despite city initiatives for inclusion, our schools seem behind on celebrating the diversity that exists in our community.
- Public school system is going down in ratings. Not many options for private schools within the city.
- Public school system.
- Racism in the schools and police force
- School system (middle and high schools are too large).
- School system has rapidly declined in the last 10 years.
- School, EP government
- School.
- Schools - particularly the high school
- Schools and bullies and handling by the admins/schools
- Schools and neighborhoods losing hometown feel.
- Schools are going downhill
- Schools are in a quality decline which will translate to lower demand and house value.
- Schools are too large and disciplinary issues
- Schools have gone downhill in quality and safety
- seems to be on the decline- school/type of people moving in is not as good as previously.
- the fact that the schools are not as highly rated as when we moved here
- The lack of control in the high school and increasing violence in the schools with little to no monitoring and discipline.
- The middle school is too large
- The poor showing in the education system - it has fallen off over the past years
- The public school system, so unimpressed that we pulled them out of Eden Prairie school district even though we live here.
- The school district frustrates me.
- The school district is moving in a direction that makes no sense. The philosophy seems to be "Reading is very important but we don't need competent, certified librarians. What we need is more TESTING!"
- The school district's mismanaged expectations (ex. they advertised outdoor learning, but have the bare minimum recess and got rid of outdoor learning programs) + other disappointment with the district priorities.
- The schools are a concern for me. The leadership has been unimpressive and we are way behind the curve on offering outdoor and experimental learning to kids. We replace these valuable (essential, even) real, active, and social experiences with addictive, sedentary, isolating 1:1 technology. I would never recommend that someone with small children moves here with the intent of going to the public school, even though we have had excellent teachers year after year.

- The schools are going downhill fast. All three of my children graduated from EP schools. I volunteered in the schools for over 30 years and worked at a school for 17 years and we have real problems that are not being addressed. Most of my friends have told their children NOT to live here or those that do send their children to private schools.
- The schools attitudes toward/teaching against conservative christian beliefs.
- The schools need to make changes with the administration so we go back to the quality we used to have instead of overlooking issues with staffing and behaviors.
- The way the schools have declined. Crime going up.
- There are a lot of community education opportunities in Minnetonka, so close by, that aren't available in Eden Prairie
- We no longer have the high quality of life and excellent schools we once had. EP schools have gone down in the rankings and we don't attract younger families the way we once did. Many of our neighbors have moved away due to the reputation of our schools and their concern that property values will start plummeting because of it. Almost all of them have moved to the Minnetonka district due to the glowing reputation of the schools.
- We struggle to hold all the residents to the same standards, especially is our public schools and it's a major challenge for our children watch rules enforcement not upheld.

Housing issues (affordability, variety of options, upkeep)

- Affordable single-family homes to buy, we love the area but as we look towards purchasing a home in the next few years most appear out of our price range.
- Concern for decline in upkeep of single & multi-family homes & townhomes whether rental or independent owners. Pride in ownership whether home structure maintenance, landscape management has declined over the 35 years we have lived here. There are ordinances to bring some issues into compliance, but has to be the Swueaky wheel neighbor that has to report & often hound issues.
- higher housing prices
- HOA's are freewheeling and are unregulated. HOA's are not held to any standards against discrimination to individuals; they are not honest about taking care of homeowner's properties and lie about the fact they are going to do repairs normally considered their responsibility and then change by laws to escape responsibility. There is no One in the city to contact for assistance to get compliance. HOA's make homeowners suffer with mice infestations on multiple units on the same foundation. I have had to pay big bucks for quality service because the HOA's ignore the problem; disregard recommendations for fixing the yearly problem and lie to city inspectors when called in. I could go on with 10 years of discrimination and lies that have taken place. HOA's need to be governed.
- Housing affordability - own & rent.
- Housing costs are becoming expensive and unaffordable for many people; fewer people are able to afford to move into or continue living in EP.
- Housing prices!
- Housing unaffordable.
- Increasing rent
- lack of affordable housing
- Lack of affordable housing.
- Lack of affordable single family housing in the \$300-350k range.
- Not enough affordable housing
- Not enough quantity of housing developments for those wanting to down size from large single family homes to smaller homes with less maintenance as they reach retirement years
- Rent is high.
- rental costs are out of control, and they are building out every available square inch, like Edina
- Rental costs too high for fixed income seniors.
- Rising housing prices
- Section 8 housing
- That the "problem house" of the neighborhood is across the street from me.

- The cost of housing is out of control—I wouldn't be able to live here with just my income, despite working full time and working in EP.
- The high cost of property and or rent - too expensive to live here.
- there could be more affordable housing and homes with larger yards
- There needs more low income housing and more affordable rent prices.
- Would like to see one level townhomes.

Diversity/inclusion, friendliness, sense of community, issues with fellow residents

- A lack of a feeling of REAL community and a sense of entitlement from some who happen to be in the upper economic echelons currently-who exclude other Eden Prairie residents that are either in the wrong economic, racial or ethnic group. This is very prevalent in some of the public schools here, despite the fierce rhetoric and claims to the contrary.
- Changing population/ immigration, increase in giant apartment complexes.
- Community feeling.
- DEI initiatives
- diffuse sense of community
- Elite are snotty.
- entitled attitude of some people
- entitled dog owners
- Entitled individuals
- Everyone in my neighborhood keeps to themselves, no sense of community.
- Extremely diverse community
- How corporate it all feels. Very few small businesses
- I don't think we address the needs of our diverse populations.
- I don't feel very connected to the community, but some of that may just be my neighborhood. I am looking forward to trying to go to more community events and hoping for things like makers markets and farmers markets in the coming years.
- I find that racism still exists and that the community can tend to be wary/unkind to outsiders.
- I think the owners of Eden Prairie Center might focus on making the mall more of a space to build community of all ages. People are longing for relationships and a way to meet people, and gather in a safe place. The mall could serve that function with a little new thought and development. Retail seems to be failing and I really worry about the mall becoming an empty shell
- Immigrants that are overtaking and not integrating
- Income disparity & treatment because of it.
- Increase in people not caring about rules, laws and taking care of the city.
- It's declined over the past 10 years with the influx of immigrants and lack of new businesses. Even more concerned with light rail here.
- lack of community
- Lack of community - no parade.
- Lack of community - too much economic comparison among residents.
- Lack of community and timed traffic lights. Traffic is bad in EP
- Lack of community within neighborhoods
- Lack of community.
- Lack of diversity
- Lack of diversity and inclusion
- LACK OF FRIENDLINESS.
- Lots of Indian people
- Lots of rude & inconsiderate upper-middle class residents
- Neighbors that don't take care of their property or dispose of garbage property.
- No one seems to know each other. Somewhat isolationist few restaurants.

- No way to meet others in area.
- Not close with neighbors or community
- Not inclusive to all people. Only the old and rich and white.
- Not much of a sense of community.
- number of non-white people becoming the majority of the population
- People can be a little material possessed. Worried too much about lawn and cars and not as much on relationships and people.
- People that don't pick up dog droppings in green spaces or follow leash laws.
- Sense of community is lacking in my neighborhood
- Sense of community.
- Somali population is too high, problems in schools with Somali students, over crowding in the public schools, continued loss of good teachers in public schools, and lack of good restaurants.
- Somalis are protected class in schools and everywhere. They add no value to tax base and are a strain on the taxes we pay
- That immigrants are not held accountable to the laws to the same standard as Americans.
- That people refer to it as "Little Somalia"
- The lack of diversity and true inclusion. I have witnessed systematic bias and unfair treatment with the dealings of children.
- The massive influx of Somalis and the detrimental impact they have on the community and our children.
- the new light rail
- The new light rail stop
- The people. They are very exclusive and closed off.
- The Pinebrook HOA Community. They are very unwelcoming to renters, do not communicate well, and implement rules that are not in the betterment of their paying residents. Someone needs to investigate the Pinebrook HOA board and regulate their powers. The abuse of power is the reason I am leaving Eden Prairie in the coming months.
- The way the Somali community is prioritized over others
- The white supremacy and that nearly the whole police force is white dudes with military backgrounds. A lack of public transit (but that's sort of everywhere).
- This tends to be a disconnected community.
- Too many entitled immigrants. The schools aren't as good as they used to be. Need more moderate priced single family homes for young families! Way too many apartments and subsidized housing, and then there are expensive new one level villas and expensive existing homes. Middle income families are leaving to go to other suburbs!
- Too many immigrants/sales tax.
- Too much pandering to the Somali immigrants. (Especially in the school district)
- Too much Somali in school system: area.
- Wealthy residents who consider themselves above other residents.
- Wish there was more racial diversity.

Need for improved public transportation

- Having to drive everywhere due to lack of public transport
- I wish there was more public transportation
- It doesn't offer the public transportation (buses, etc.) that a larger city would offer - I need to drive a car most places I go.
- Lack of buses within the city
- Lack of frequent public transit
- Lack of local public transportation; difficult to get places without a car
- lack of public transportation
- Lack of public transportation options to other suburbs/downtown Mpls

- Lack of public transportation that goes into other suburbs, Downtown MSP/STP, Uptown MSP/STP, in a frequent and timely manner. Lack of road enforcement for parking rules.
- Lack of public transportation within the city and no real downtown
- Lack of public transportation, if my car is broken then I am stranded
- Lack of public transportation.
- Lacking Public Transportation
- Limited transportation options and society engagement activities
- No public transit anywhere!!
- Not enough local transport within EP
- POOR MASS TRANSIT.
- Public Buses
- Public transportation is lacking.
- Terrible public transportation options - have to drive everywhere, even though the bus depot is ~1 mile from my home. Not a single bus stop on Eden Prairie Rd, pretty shameful and disappointing in a city of this size.
- Transit connectability to downtown
- Transit station mess / traffic issues on Prairie Center Drive
- Transportation
- Would like more public transportation.

Concerns about light rail

- Delay in light rail.
- I don't like how long it's taking to get Light Rail line going.
- I wish the light rail was operational; I wish there were more connector trails to the other popular bike trails
- Incoming light rail and errant fireworks
- Instalation of light rail.
- Lets get the light rail going
- Lght rail coming in
- light rail
- Light rail
- Light rail
- Light rail
- Light Rail
- LIGHT RAIL
- Light Rail and impending problems once its open
- LIGHT RAIL CRIME.
- Light rail delay
- Light rail fiasco
- Light rail in a complete eyesore! Have called City Hall many times. One time a department employee answered the phone!! ALL other times - ALWAYS have to leave a message. City employees DO NOT answer their phones!!
- Light rail infrastructure.
- Light rail line is a disaster. Crime has increased in Eden prairie. Eden prairie schools are not as good as they used to be. My oldest graduated from EP and my younger kids graduated from Minnetonka. Not a fan of the policy of not allowing trees to be planted on residential boulevards. We tout that EP is environmentally friendly yet our city cuts down trees and doesn't allow planting.
- light rail not being finished... I'd really like to take the train to MOA and to EPC
- Light rail to soon bring the riff-raff to our community.
- Light rail we had best bus system in state.
- Light rail.
- Light rail. Anyone who voted for this should go to jail.

- lightrail coming to town
- Lightrail.
- Lightrail.
- Limited transportation options and society engagement activities
- New light rail expansion (eyesore).
- Not loving the light rail mess on Prairie Center Drive.
- That ridiculous light rail fiasco.
- The current unused light rail intruding on city
- The delayed start for light rail. Why can we start using the parts that have been completed? Not only would this help to drive revenue, it would encourage people to use it and get familiar with it.
- The eventual lightrail
- The expansion of metro transit particularly the light rail into Eden prairie which will bring greatly increased crime and decreasing quality of life.
- The fact that the light rail came out here.
- The fact that we will have light rail. It's a great option but does not have a great track record in MN.
- The light rail
- The light rail
- The Light Rail
- The light rail being delayed and the high price of housing
- The light rail ruining our landscape and close to buildings and not wanted
- The light rail station and expansion of the airport happened without a resident vote. City Council / mayor just "do things" and pat themselves on the back.
- The light rail.
- The light rail. It is going to increase crime and bring down the quality of life in Eden Prairie. The light rail doesn't benefit residents of EP, it only benefits people outside of EP. Worst decision ever. It's going to kill our community. Also the coyote problem. EP is so concerned about the over population of deer, but do nothing to control the coyotes. Why?
- The soon to be light rail system.
- The unfinished light rail system. Feel it is a boondoggle and will never really add anything to the community
- The way the light rail has cut up the city (and isn't usable), and the increasing low income population in/around the city.

Lack of a downtown area

- A lack of 'downtown' area. Need to drive a lot to access city and private activities.
- I wish there was a downtown area where you can walk to shops, restaurants, farmers markets, community events, etc. Similar to Hopkins. It's nice to have a place where there is community involvement other than the mall and the community center. I would also like to see less chain restaurants and more local options.
- It doesn't have a downtown or walkable retail space. Everything is either in a strip mall or the actual mall. They've done a lot of building, but they put it all in strip malls. They could have put more walk-friendly spaces.
- It has no downtown.
- Lack of a central city location.
- Lack of a city center/downtown walking area
- Lack of a CUTE downtown area for food, shopping, entertainment (not a mall)
- Lack of a real town center and lack of unique high quality restaurants.
- Lack of a walkable "downtown"
- Lack of a walkable city center
- Lack of an identifiable downtown.
- Lack of an interesting, walkable downtown area with cute shops and restaurants a la Hopkins or Wayzata

- Lack of central "downtown" feel, lack of good restaurants.
- Lack of downtown
- Lack of downtown
- Lack of downtown & lack of trees & greenery in EP are mall & commercial.
- Lack of historic "downtown" district where a sense of culture & community can thrive.
- Lack town center
- no "downtown"
- No actual downtown area -just businesses off a highway. Also traffic noise where I live. And there needs to be a 494 express lane that extends into Bloomington from 169 to the airport area. Traffic is ridiculous on 494.
- No center of the city, below avg. shopping & dining.
- No city center
- No city center/main street
- No downtown and walking area. Mostly indoors.
- No downtown area
- No downtown area
- No downtown feel. City seems to have been built around a mall.
- No downtown like Edina - not quaint - school system gone down hill.
- No downtown main street.
- No downtown or historical center of town
- No downtown or place to feel sense of community. Too many car washes and over built apt. bldgs.
- No downtown, just a mall. Other cities offer more to do and are more walkable.
- No downtown. Too many chain restaurants, too few independent ones.
- No Downtown/Main Street like the other west metro cities
- No downtown/mainstreet
- no real clusters of shops and restaurants, excluding shopping malls
- No real downtown area and lack of good restaurants and fun shops
- No real downtown area.
- No real downtown, just a mall.
- no real sense of a city center or downtown area
- No sense of downtown or community central hub
- No town square or town center, tied with the light rail monstrosity over prairie center drive
- no walk able and inviting "downtown" area like Excelsior, Hopkins, Wayzata...really a shame...and it's expensive to live here
- No walkable downtown area such as in Edina, Excelsior, Wayzata, etc. That's a big deficit.
- Not a centralized city/is too spread out, doesn't feel like a true community and amenities/ necessary utilities are relatively sparse/difficult to access
- Not central to every where I go
- Not having a "Main Street" like a Water Street or 50th/France.
- Not having a Main Street or "downtown"
- So many chains!! There doesn't seem to be much personality or feeling of a "central town". Just banks and car washes.
- That there is no "downtown"
- That there isn't a true "downtown Eden Prairie," with Main Street services and appeal.
- The charm of a main street design
- The lack of a central gathering area and sense of community and also the lack of consistency in adhering to antiquated and outdated city ordinances.
- The lack of a downtown. I love downtown Excelsior or Hopkins. We lack a Main Street and historic type of buildings. We lack character. And the roads closest to what I'd call a downtown are a mess around the mall. There isn't anything distinctive to come visit.

- The only thing missing is a classic 'old time' downtown center, a la Shakopee, Excelsior and other suburbs.
- there is no "downtown" with local owned shops and restaurant
- There is no central downtown experience. Neighboring suburbs offer alternatives.
- There is no downtown area. People can be very shallow.
- There is no real "downtown" area. I wish we had a gathering spot built around a central park with cafes, small shops with outdoor dining and a place for a Christmas tree and other decorative lighting. A plaza that could be a skating rink in winter.
- There is no real downtown.
- There really is no central Downtown gathering area like other well known towns have
- There was ant a city center. This is due to the sprawling nature of our streets.
- Too many box stores and chain businesses. No true fowntown area to stroll, shop and eat.
- We don't have a downtown and growth doesn't feel planned well
- We don't have a downtown. I was in Glen Ellyn IL this summer, they are a suburb similar to EP. They have a fantastic downtown with restaurants & shops on a few blocks. The streets were blocked off for the summer so restaurants could serve food outside on the streets. Everyone was there, milling around & greeting neighbors. It was a great community feeling there.
- Wish we had a centralized "town center" area with less chain restaurants
- Would like more of a "downtown" area with a concentration of retail, bars, restaurants - a "mainstreet".

Need for improved/more activities, shopping, dining, recreation, parks

- Access to good restaurants.
- As someone who doesn't have children or belong to a church, it's hard to find opportunities to meet community members/have a community outside of the neighborhood in which we live.
- beaches and lakes of just fair quality--must go to Bloomington or elsewhere for good quality lake
- Better retail (mall) and restaurants. The lack of good mom and pop restaurants and better restaurants in general. We have too many chains and they are located in strip malls or the main mall. Redstone is probably the closest we get to the type of restaurants we would like to see.
- City needs more community events & outreach.
- Could be more restaurants and the mall could have better stores
- Dining. I generally leave Eden Prairie to eat out as they are mostly chains or lower quality options.
- Eden Prairie Center is the o lay place to shop and it's not great.
- Everything closing by 9PM
- GREEN SPACE, 5G SIGNAL IS NOT GOOD.
- I live near Round Lake, and it is a massive shame the city didn't do what they could (make it happen) to add new restaurants/gathering spaces on unused lots. Tavern 4&5 can't meet the needs alone (let alone their horrible parking lot). The car wash was an awful choice, such an eyesore for a location that could have built community and brought people in... especially by the high school and community center. EP should have made the restaurant restriction go away for the longterm betterment of the community. What is in store for the old urgent care building?
- I usually leave Eden Prairie to go shopping or out to dinner as there aren't as many options here.
- I wish the mall opened earlier :D
- I wish the stores were full stores, it seems all the stores are shrunk to fit in a space that should be bigger. Thus, shopping in other towns for same stores.
- It can be kind of secluded and there's not always a lot of events or exciting new things to try
- It is cold here in winter; I wish someone would put in a Trader Joe's and a Canes Chicken in Eden Prairie!
- It's pretty dull
- It's too bad we never developed a place like Centennial Lakes in Edina
- It's very boring.. every restaurant is a chain restaurant, no main street/downtown area, no really significant festivals/events that draw people from outside the immediate community, limited things to do e.g. no live theater, sports teams, music venue, etc. Outdoor recreation is very limited...no significant

recreational lakes (power boats), no skiing, very minimal hiking, bike trails are all a mess and disconnected, parks/playgrounds are very plain/standard, no outdoor pool/water park

- Lack of a grocery co-op
- Lack of ability to attract/keep good restaurants
- Lack of all holiday celebrations and "cycled" curriculum (phy ed, art, music, etc) in the public schools. We did not know this prior to moving here and I would recommend to those who prefer educational experiences with weekly creative and physical classes, in addition to holiday learning / celebrations, look elsewhere or open enroll in a different district.
- Lack of better restaurants (we go to Hopkins)
- lack of breakfast restaurants
- Lack of Coffee Shops, Upscale Restaurants or Non-Chain restaurants
- Lack of contracted public art like murals.
- Lack of entertainment
- Lack of entertainment for young adults on the weekends.
- Lack of entertainment/cultural activities.
- Lack of free, family activities and things to do as a family. Poor restaurant choices. No "downtown area", everything is scattered around.
- Lack of good international restaurants.
- Lack of good restaurants
- Lack of good restaurants and art
- lack of healthy grocery and restaurants
- Lack of higher-end shops and restaurants
- Lack of independent businesses/restaurants
- Lack of independent restaurants - too many chains!
- Lack of independent restaurants.
- Lack of nice restaurants
- lack of nightlife
- Lack of non-chain dining options
- Lack of non-chain restaurants.
- Lack of original restaurants
- lack of private liquor stores
- Lack of public liquor stores
- Lack of quality restaurants and coffee shops. It is very limited.
- Lack of restaurants
- Lack of restaurants other than chains.
- Lack of restaurants that are not chain restaurants too many fast food. Would like something like the "Yum" restaurant that is in Minnetonka .
- Lack of restaurants.
- Lack of restaurants.
- Lack of restaurants/social places
- Lack of small restaurants that aren't chains or sports bars.
- Lack of stores because of our liquor laws
- Lack of unique restaurants. We have every chain imaginable, but nothing remarkable or worth going to.
- Lack of unique shops
- Lack of value driven restaurants.
- Lack of yoga studios
- Like most suburbs, the small neighborhood strip malls are lacking; most have to drive to do any shopping.
- Limited high quality but affordable food options
- Lots of families and family activities and not so much for singles.
- Low number of non-chain restaurants.
- My neighborhood has no restaurants or gas stations close by

- Need more independent restaurant's
- Need more quality grocery stores and restaurants
- need more restaurants
- Need more restaurants and businesses
- Need more restaurants, dislike ugly car wash building on 5 and Eden Prairie Rd understand it could not be a restaurant.
- Needs more entertainment venues
- Needs more non-chain restaurants
- New businesses seem to be majority financial (banks).
- No good American restaurants.
- No lite rail. What's the point of tracks without trains.
- NO LOCAL SHOPS/NO WALKABLE DOWNTOWN/NO SMALL TOWN FEEL/NO RESTAURANTS.
- No professional theatre
- No vibe, interesting shopping or restaurants
- No Whole Foods; no traders Joe
- Not a lot of good restaurants. Just a lot of quick lunch places. I wish they did better planning for that.
- Not a lot of places to visit for fun when the weather is colder.
- Not a lot of small businesses. Wish there was a cute book store, more small shops, and not big-box coffee shops
- Not enough excellent sit-down dining establishments, the empty "Amazon" grocery store on Prairie Center Drive
- Not enough fine dining options. Boring chain restaurants/bars with no character. Nothing for mid 20s to mid 30s adults to do.
- Not enough good places for dining out
- Not enough interesting places to eat.
- not enough variety of community activities
- Not great restaurants or a small town feel with pedestrianized spaces.
- Not having too many kid-friendly events.
- Not many local restaurants
- Our natural park land areas have been poorly maintained and for the most part are now infested with invasive species.
- Parks.
- Poor restaurant choices.
- Quality of dining options and no walkable town square.
- Restaurant option's
- Restaurants and clinical options such as urgent care.
- RESTAURANTS MALL SHOPPING "CLOTHES".
- Restaurants open up late
- Retail, especially the poor choice of grocery stores
- So far retail shopping opportunities - compared to Bloomington.
- that there is no Trader Joe's
- The lack of non-chain restaurants and small businesses
- The restaurant scene isn't our favorite (e.g. a lot of fast food and franchises)–we love the restaurant scene in Minneapolis and St. Paul more.
- The restaurants are ok but there are none that I would tell others to drive a distance for. We tend to go to other cities for fine dining.
- The restaurants are terrible and boring.
- There are few adult sports leagues available such as soccer or basketball.
- There are no major attractions, amenities, colleges, etc, that would bring in visitors (but maybe that is actually seen as a benefit)
- there are some businesses missing

- There are too many chain restaurants or stores. Would like to see more local, small, boutique businesses supported here. Biking here is also difficult. Biking awareness or support could be improved.
- There is a lack of grocery stores options near me, particular Aldi, Whole Foods, Trader Joe's.
- there is nothing to do except shop and go to restaurants. Places that offer a hobby outlet are plain and predictable.
- Too far from the city, lack of local/unique restaurants and stores
- We could use some better, non-chain restaurants
- We don't get many of the big restaurants-they all leave, rent is probably high.
- We need a Trader Joe's! Also, I can't ever imagine having the money to purchase even a decent townhome in the city. WAY to expensive
- We need more restaurants
- We need stores like Whole foods or Trader joes not more carwashes. We also need an urgent care- perfect if we have our own hospital.
- We want more types of restaurants!
- WHY NO GOOD RESTAURANTS - WE HAVE TO GO TO EDINA.
- Wish there were more higher-end shopping options
- With increased multi unit housing in southwestern EP, I would enjoy more non-fast food restaurants in the area, particularly near Highways 5 & 41 or south of there.
- Would like some more non-chain restaurants.

Issues with local government

- Do not like the liberal politics.
- EP government trying to be politically correct all the time.
- EP is too restrictive on many things. Taxes are outrageous.
- I don't like the negativity of local politicians when they're running for particular positions.
- Inform residents unknown events
- My elected officials
- My next door neighbor
- Politicians wanting to make EP more affordable.
- Recent use and approval of fiscal policy by the city without understanding the long term costs of the decisions.
- Same people running the city, need some younger people to lead the city
- Should involve citizens on building decisions i.e., where to locate new apartment buildings.
- The city government funds stupid, worthless DEI junk with my tax dollars. The state and federal representation for EP is horrible. The mayor was rude to me in an email when I was right and he was wrong. Some bad decisions about spending my tax dollars were made while ignoring my input, like when we voted down a new rec center and the city government built it anyway.
- The City's willingness to follow the lead of the Metropolitan Council, an unelected bureaucracy that wastes money
- The liberal/progressive/woke leadership and citizens.
- The Met Council's incompetence in completing the light rail on time and on budget! How do any of these people still have their jobs?
- The politics
- The public system is enormous. Not sure if that's a pro vs. con but I'm definitely not used to it.
- The rate of spending by the City Council and Hennepin County.
- Too burocratic - neighbors call about perceived property issues proven baseless; feeling unwelcome.
- TRENDING LIBERAL POLICIES AND TRENDING CRIME AT LIGHT RAIL.
- Waste of tax payer money, i.e. money spent on a Tesla police car.
- Wasted tax dollars on efficiencies

Rising crime/safety concerns

- A little more crime than I'd like
- Appears that there is increase in crime
- Concerned about safety. Police are great, but crime is rising.
- Crime
- Crime around Mall
- Crime has increased
- Crime has increased
- Crime is going up in certain areas including the mall area.
- Crime is rising
- Crime levels are up since we bought our house in 1989
- CRIMINALS FROM MPLS. SEE US AS EASY PICKINGS.
- encroaching crime (which is nearly nonexistent at the point). I didn't lock my doors 30 years ago, now I do.
- Expectation of worsening crime in future
- From reading next-door and hearing about crime in the area, it makes me sad because Eden Prairie always seemed so safe to me and I have lived here since 1986.. And I hear that Older women get attacked outside grocery stores in the middle of the day, and I do not know if this is really true.
- I do not like the increase of pan-handler situations. It appears to me that much of it is organized and not authentic. I witnessed while stopped at a red light on 62, at the intersection of 62 and 494, a police vehicle stopped to speak with one of the three corners that were being pan-handled. The people at the other two corners immediately got on their cell phones. While I was still at the red light, a vehicle quickly came and picked up the person at one corner and the person at the other corner was packing up her chair and carrying bag. This clearly was organized. I'm very concerned with the Light Rail that will come to our city. I certainly understand the opportunity the Light Rail will bring to EP residents. My concern is the Light Rail will be an easy ride for crime to our city. Other communities who have Light Rail stops are experiencing higher crime rate.
- Increased crime.
- Increasing concerns about neighborhoods turning over and changing the makeup of the city's population and the level of safety.
- Low income housing and crime associated with that
- Need more police officers patrolling pioneer trail, the speeding has gotten dangerous!
- not feeling completely safe in the SE corner of EP/mall area
- On the new rail line bringing crime from the city
- panhandlers at intersections that come up to my car & leave trash behind
- Rising crime around the EP Mall
- Seeing beggars on a few main intersections.
- Shooting 1 block from my house, all programs favor "others" feel like an outsider in my own house.
- The amount of times we get police called on us or city for: lawn mowe, item in yard, fence, car parked.
- There is a perception that crime is increasing and it no longer feels as safe.
- Unsafe streets, and especially trails where they cross streets, due to MANY drivers not obeying stop signs and stop lights, including right turns on red. Why not ask about this in Question 13? Safety isn't just related to criminal activity. I want the City to address this more aggressively, through enforcement (police) education (City-wide communications) and white stop lines/crosswalks on roadways before trails that intersect them, especially near parks and schools (Public Works)
- uptick of crime
- Worried about increase of crime as LRT begins.

Airport (noise, issues)

- Airplane noise from Flying Cloud
- Airplane noise from Flying Cloud and MSP seems to have escalated. Concerns about safety of LRT when it is operational people safety issues. Too much chlorine in water!!! I'm between EP Center and City offices.

- Airplane traffic starts to early in the mornings
- Airport noise
- Airport noise
- Airport noise has increased dramatically since I moved here. Too much housing development, multi unit residences is impacting roads negatively. Very poor planning on allowing these homes, apartments, condos when Eden Prairie Road can barely handle the current traffic.
- Airport noise level
- Airport noise.
- Flying Cloud Airport
- Flying Cloud Airport is a nuisance to the community. In particular, the training flights that circle overhead degrade the quality of life for a large swath of the area.
- MSP and FC airport noise. Speeding and vehicle noise from Briarhill Apts.
- Noise from flight schools at flying cloud airport-awful!
- Noise from Flying Cloud airport planes.
- noise from planes landing at flying cloud and unpredictable stop light behavior
- Noise! The airport, and constantly revving engines and motors
- Non-stop, 24-7, out of control noise from the Flying Cloud Airport. The "Quiet" Hours are a joke. Also the aviation fuel smell is horrible and sickening. Other: 1) Movies In The Park options are junk, show some Black & White classics for adults. Do something different. 2) Make The Observatory free for residents a few times per year, we pay the taxes to purchase it, install it and operate it. Figure it out. 3) Figure out a way to give free airplanes to residents twice a year. If you are going to continue to screw certain city residents to get the tax money that the rest of the non-screwed Flying Cloud Airport city residents benefit from, then the your residents who are forced to suffer from all the harmful effects of the airport's operation should realize some benefit. There is no shortage of flights to put an extra person on: all the school's training flights, fixed wing or rotary, all mind-numbing WW II precision training flights plus all the events they are hired out to do. Figure out a system, make those interested sign a waiver a get an extra butt in a seat. Show some initiative! 4) The city liquor store prices are way too high. That feeling of "But I'm supporting my local community" lasts up until about the first time you check out. 5) What's up with the \$6.50 EACH MONTH city fee on BOTH electric & gas bills? What do I get for my \$13.00 per month loss? Plus
- Planes flying over from Flying Cloud
- The airplane noise over my home
- F.C AIRPORT NOISE, CONSTANT AND AWFUL. A BLIGHT ON THE COMMUNITY.
- I am concerned about the airport. I live near it and it feels like it is busier and busier and more noise and eye pollution and that concerns me. As a townhome owner, I feel duped by my realtor when she said "oh this airport will not ever be that busy." That was in 2015 and it has only grown-- what used to be green land is now loaded with hangers. It makes me sad and I will be moving because it feels like it will be affecting my property value soon. The amount of airplane noise is growing.

Environmental issues, concerns

- #1) Eden Prairies policy to kill deer - I hate that with a passion. When I moved in her there were herds of 30-40 deer roaming around. This was there habitat. I would have 10-15 at a time in my back yard. At times the would sleep in my yard. Now I'm lucky to see just 1 or 2 once in a while. They have been treated like the native Indians. Killed and driven off.#2) Low income housing and diversity.
- Cutting down too many trees when installing new fields, buildings, etc.
- Eden Prairie removed most of the elm trees a few years ago and removed most of the ash trees last year due to risk of disease. The trees removed should all be replaced with trees that are at least 8 feet tall. We need these trees to sequester carbon and cool the air during the growing season.
- Invasive species have been allowed to run rampant in conservation areas.
- Lately I have been seeing a lot of trees being chopped down to add more development (townhomes/apt buildings).
- Loss of nature and natural land to development

- Noise pollution from 169 bridges, even though it's a mile away.
- Noise pollution in our neighborhood from nearby roads like HWY 5. For sensitive people, it can be unbearable even at decibels that are within the allowed levels. Sometimes our family drives out of Eden Prairie to find a park that has no road noise to get a break.
- Not enough being done to help protect local wildlife, and city council does not respond to any emails or letters sent to them on any matter related to it.
- Quality of drinking water in my part of town. Even though the city is softening the water for its residents but for some reason my drinking water has quite a bit of slimy residue so I am thinking of installing a whole-house water filtration system to get rid of mildew and slimy deposits in my plumbing system.
- Stop cutting all the trees down! For being a "Tree City," we now have fewer and fewer trees and green space. Instead, spend the money fixing up the roads and more patrol cars for safety.
- Taste of city water
- The cull of deer and the constant decimated of wooded areas for continual building. EP is supposed to be green.
- The loss of trees due to development and disease. The city can't be all things to all citizens.
- The siren noise along Anderson Lakes Parkway.
- The water quality of Eden Prairie's lakes and ponds is poor.
- Too many toxic chemicals and loud machines used in lawn care by residents
- Too much smoke!!!

Snow plowing/removal

- Snow removal
- The snowplow continues to dump snow in my driveway. The parks do not provide doggie 'poo' bags.
- They don't plow or salt the roads ever. Why?
- They don't plow/ salt streets soon enough.

City services, streets, construction

- All the road closures and construction
- Amount of leaves to rake in Cedar Forest.
- Awaiting road constructions
- City does not enforce ordinances related to home and residence maintenance. It relies on neighbors filing complaints which leads to bad feelings in the neighborhood.
- City has too many rules on some topics and not enough on others
- Condition of Bryant Lake Drive between Valley View Rd & 212, Dell Rd. between Crestwood Terrace and Turnbull Rd.
- Condition of lakes/eat tails-muck-fish no.
- Former city engineering - new city engineer is good.
- garbage hauling costs, especially required composting fees. Also, if we want people to recycle more, the recycling pickup should be weekly. I fill my recycling bin faster than my garbage bin
- Have noticed more litter than usual in the past few years along roads and in parks
- XXXX, at the Community Center, has awful customer service abilities.
- Lack of a regular fall leaf sweep / pick-up by the city. "Clean Streets mean Clean Water."
- Lack of municipal garbage pickup - It's ridiculously expensive + stupid to have multiple trucks destroy streets.
- Lack of road maintenance in the winter it's poor compared to surrounding communities and you can tell the minute you cross the Eden Prairie city lines -- all of them.
- Leaning cable utility boxes all over the city. Some have covers off and wires hanging out of them. This has been going on for years.
- Multi cars parked in a driveway that haven't run for years - junkyard at 7325 Scot Terrace.
- No mail boxes on corners, used to be.
- No organic composting site, more community ed classes for senior life skills

- No trial pickup.
- Not being able to open enroll within the district
- Not enough recycling and inattentive recycling due to not knowing, reading or caring about the suggestions from Hennepin County as stated in the yearly booklet. Also crazy (male) drivers, especially pickups, roaring their engines to get around while exceeding the speed limits.
- Not having a Christmas tree lighting because of political reasons
- Poor condition of parks and public spaces.
- Recycling should be every week. City government should encourage that
- Regarding my experience with the Park Board: I attempted to lease the Round Lake community center and park for a large religious event. Initially, I was informed that the venue was available for rent. However, when I returned to make the payment, I was told it was no longer available. It was then given to someone for a birthday party instead. I escalated the matter to the manager, who met with me briefly but never followed up as promised. When I contacted her deputy, I was informed that nothing would be done to address the situation. This mishandling of my rental request was disappointing and should not have occurred. The Park Board should strive to serve all community members fairly and consistently. While this was the only negative aspect of my experience, it raises concerns about equitable access to public facilities.
- Road construction
- Road construction, shop in Chanhassen instead.
- Some things make no sense. Such as: the Eden prairie monument signs (we're not a lake city or have any seagulls, so why do we have them on the monument signs). There's a mix of old and new, nothing seems quite complete (Prairie Center Drive fence is in horrible paint condition and is green and the lights next to it are black, looks tacky and incomplete.)
- Sometimes I think the city is a little lax on code enforcement. An abandoned utility trailer was parked on my street for months this summer. Someone else was also storing their abandoned cars on a city street all summer. One of the cars didn't have license plates and had a flat tire. My neighbors and I shared it with the city many times. We were told by a police officer that a community service officer would address it. That never happened. I've seen some homes with multiple abandoned cars in their driveways (flat tires, etc.). Also, I've noticed that some of the really nice parts of town seem to be maintained better than lower income parts of town. For example one of the streets near where I live has been in need of pavement replacement for years. The city skim coats periodically. While other more affluent neighborhoods have had their pavement replaced even though their pavement seemed to be in better condition. As the city ages, I think it is important to enforce codes that help maintain quality of life and property values. I also suggest perhaps also having some sort of minimum standards for strip malls, gas stations, etc. A failing strip mall or gas station can become quite an eye sore if they have neon lighting, pavement issues, etc. There was one store front off of Flying Cloud next to the Subway that had plywood in place of its windows for at least a year.
- Street and park services
- Terrible management of overpopulated deer in our neighborhood within the past 8 years. Destroying landscape.
- The fear that my car will be broken into at Staring Lake Dog Park. It's happened to a lot of people.
- The insistent road construction. Tear up prairie center drive(nursing home lane) 2 years ago, then tear it up for a second time this summer. Is planning that difficult???
- The parks are not well-maintained compared to other cities, especially the smaller parks. I feel like the city doesn't even look at how busy some of the smaller parks are when investing. An example would be Willow Park, during the summer you can find 20-30 kids at the small park including more playing basketball, yet instead of getting a revamp, the equipment was simply replaced vs increasing the size to meet the demand. Even the basketball court is a repurposed tennis court. Another park is Smetana Lake Park, the now non-existent park with so much opportunity to bring families to our city. Lastly please add a traffic light or two on Singletree.
- There are way too many deer and turkeys - they need to be controlled.
- Trash cans displayed in front of and on the side of garages. Needs more enforcement.

- Trees on sidewalks aren't always maintained
- We have had 2 "trash" houses/residents that city can't send to cut them to clean up. (One is a rental!
- We've had poor experiences in using city services including animal control and housing inspections. Bad enough we've considered moving out of Eden Prairie.

Community & Senior Centers

- As a place with many months of cold weather, there is no free indoor basketball or other sports for kids.
- I dislike the lack of affordable indoor fitness options. The community center caters to the wealthy and the pass program does not include the fitness center which is one of the most basic things. I wish they viewed themselves as competing with Planet Fitness and not just Lifetime. I don't want free, but a low cost option or sliding scale would be nice.
- Other communities have much better senior center opportunities - specifically Hopkins and Minnetonka.
- The community center not being family friendly. Caters to the senior population. Very few open gym times and open swim times that work for middle school students.

Other

- #1. LIVING ON THE PBCA - VISITOR VIOLATIONS. OF THE PROPERTY & CITY'S SLOW RESPONSE & LACK OF OVERSIGHT #2 LIVING ON PRIVATE STREETS IN AN ASSOCIATION.
- Aging infrastructure. Why don't we have fiberoptic cable yet??
- Along with the easy access to urban life just down the road from us.
- Architecture is uninspired and we have no downtown.
- Behavioral issues of students at CMS and EPHS
- Benefits to low income but not seniors
- Cell phone coverage is not great!!
- Chain restaurants, strip malls, all new development is car washes and banks
- City selling liquor
- Cliques - starts with the adults and trickles to kids.
- Close to what you have
- Cold winter.
- Corporate suit for mayor
- Deer eating our trees and garden
- Distance to my work (St Louis Pk).
- Eden Prairie Liquor Stores charge more than any other liquor store around when it comes to regular bourbon prices. Total Wine is known for up charging to make more profit as a private company. Even a regular release of Elijah Craig Barrel Proof, EP Liquor charges \$95. It is \$78 at Total Wine! It is \$69 MSRP! Why do our government run stores price gouge!? It is simply unethical to make it illegal to run private stores yet price gouge at the only government stores in town!
- Eden Prairie Mall
- Eden Prairie Mall is losing its ZIP. But this is a national problem not just an EP problem.
- Empty stores in mall
- Exclusivity
- Feeling like I'm in a 3rd world country at Walmart
- Fire Dept response time is concerning
- Freeway noise.
- I do not like our municipal liquor stores and never shop there. I do not like the traffic on 169 or 494. I have felt trapped for years because of this congestion.
- I have a "unique" neighbor. Not really anything the city can do about it.
- I recently moved here from Arden Hills and have always lived nearer St. Paul. Everyone I know thinks I now live near South Dakota.
- Increasing # of rentals.
- It is so cold!!

- It seems to be going downhill- mall, my neighborhood, crime
- It's difficult to schedule appointments with doctors.
- It's in Hennepin County. Many problems in our future
- it's in MN, long winters
- It's not what it use to be
- just based on where I live, I go to Chanhassen and Chaska more for my shopping, etc. I like convenience but it is not in Eden Prairie
- Lack of good jobs in area.
- Lack of progressive like minded neighbors.
- Liberals
- Low income housing - schools catering to certain groups.
- MAGA, gun-loving neighbors.
- Making EP a "place to visit" will always be a challenge just due to it being an outer ring suburb.
- More attention needs to be placed on Air BnB and similar short term rentals and deteriorated condition of some SF homes.
- Most of what we need is located quite close except medical care requires more driving and dining also.
- Most things
- municipal liquor stores
- my neighbors are mostly older folks..... I miss having neighbors my age with kids and who were more welcoming and neighborly, and took better care of their property
- Need full time hospital.
- No easily available fiber internet speed or providers besides Xfinity
- No hospital , no big companies or restaurants
- No major hospital. No Trader Joe's, fresh thyme or Whole Foods. Taxes are too high. Lifetime gym needs remodel. Airplane noise.
- No raising canes.
- No sound barrier along 212
- No standards for individual residents to clean up their properties. We have chronic "junk yards" on Prairie View Dr in the 7200 block. We love our neighborhood but we are embarrassed by some of the properties & are concerned about the resale of our home. Doesn't the city care?
- Nobody has apologized for enforcing harmful mandates on us in 2020-2021. I no longer feel safe because of it.
- Not enough emphasis on economic development. 30+ years ago, EP was attracting small-midsized businesses with high growth potential. Edina was the place for "old money", EP was attracting younger, "New Money" businesses and the people who worked for them. That's what attracted me to live here, start a business here, and raise my family here. The economic potential was exciting, but not fully realized IMO. Now whenever I drive down Technology Drive and look at the beautiful (but abandoned) ADC Telecommunications campus or the maybe never-to-be-used Light Rail infrastructure, on my way to the (once again) struggling EPC, it makes me think. All that said, I love EP. I'm not going anywhere.
- People/landlords who don't keep up their property.
- Population has been changing.
- Prairie center drive.
- Preserve Annual Dues for pools, parks, trails, barn, etc that I can't use. I don't feel comfortable walking alone anywhere.
- PRIVATE STREET ASSOCIATIONS SHOULD HAVE OPTION FOR CITY STREET MAINTAI.
- Proximity to noise of 169 (but I appreciate convenient access to 169)
- Recently with the legalization of marijuana as well as indoor vaping by neighbors I now find it difficult to breath and in my own condo I have lived in for years. I would love a city ordinance that prohibits vaping and marijuana just like cigarette smoking in all buildings. Especially multi family dwellings. Of the city cared about the health of its residents it would pass such an ordinance.
- Restaurants go out of business too frequently
- Seems to be more run down, lack of vitality.

- Some neighbors don't keep up their homes and yards, leave their garbage out. We need a lot of trees but neighbors on my street don't plant any
- The Buckthorn capatil of Minn.
- The cell coverage is still not good even with the new tower installed at crestwood park. Cell service on dell road up to 212 is spotty. I have Verizon and it's a little better for me than my husband who has AT&T. My other complaint is a city if this caliber should have all the power lines buried. We experience way too many power outages. Plus the above ground lines look very unsightly.
- The Central City has gotten very big
- The change that has occurred. It is hard to recognize it as a clean city that I was once very proud of.
- The forced compost bins + fees, being charged for something we don't even use and never had bins delivered.
- The mall
- the noisy cars/trucks going to Hennepin Tech
- The one black eye in EP is the Veterans Memorial at Purgatory Creek Park, specifically the slab of granite on the left as you enter from the north that has the list of all the fundraisers in large letters. Perception is 90% reality. The structure appears to be a memorial to the fundraising committee, not to honored veterans.
- The preserve it should belong to the city.
- The state of the Eden Prairie Center mall. It needs to be renovated. It needs more shops and better dining opportunities. Also, the Senior Center and Community Center iare on the other side of town making them hard for access in our part of town. How about a Hennepin County Service Center located in the mall.? We miss the one that used to be located on Prairie Center Drive an Preserve Boulevard.
- These surveys:)
- Too many car washes and not enough breakfast restaurants.
- Too many car washes. No breweries space could be used for restaurants or other businesses.
- Too many car washes. Not enough independent restaurants.
- Too many chain restaurants. Would love have more more ethnic places to eat besides Mexican and Asian restaurants. More really good bakeries.
- Too many chain stores and restaurants. No diversity
- Too many republicans
- too many. pickups
- Too much emphasis on those with money
- Too much liberal policies in the schools. All about LGBT agenda.
- Unfairness of garbage companies.
- Very poorly maintained rental properties and unkept yards.
- Walmart
- Walmart
- Way finding
- We do not have access to fiber optic internet in our neighborhood. It doesn't appear that the fiber optic being installed by T-Mobile will be in our neighborhood anytime soon.
- Weather
- WEATHER.
- What it has become
- When I moved out here Eden Prairie still had a lot of growing to do and everything was neat and clean. Now people have overgrown their homes and they have their toys and equipment not put away. Trash cans line up in front of garages. So ugly and unkempt.
- WINTER.
- Wish storing lake was more able to be accessed visually.

Don't know/nothing/NA/something good

- Can't really think of any right now.
- Can't think of any
- can't think of anything
- can't think of anything
- Can't think of anything.
- Cannot think of one.
- Don't know.
- Haven't found anything
- I can't think of a thing I don't like
- I do not know
- I don't know if I have an answer.
- I honestly can't think of anything I dislike about Eden Prairie
- No input
- No one thing comes to mind. Just a general feeling of overall decline.
- No opinion - nothing at this point.
- Non -english speaking residents.
- None
- None
- None
- None
- None
- None
- None that I can't think of
- None.
- None.
- None.
- NONE.
- Not one specific thing
- Not sure.
- nothing
- nothing
- nothing
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- nothingi like it right where i'm at
- Nothing comes to mind
- Nothing comes to mind.
- Nothing comes to mind. :)
- Nothing I can think of
- Nothing I can think of
- Nothing I don't like
- Nothing that I can think of.
- Nothing worth mentioning
- Really have nothing negative.
- There isn't any thing I dislike about EP.

Appendix D: Responses to Selected Survey Questions by Respondent Characteristics

The subgroup comparison tables contain the cross tabulations of selected survey questions by respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations.

For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper-case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, on page 135, 93% of residents who had lived in detached housing (A) gave excellent or good ratings to their neighborhood as a place to live. This proportion of residents (A) was statistically higher than residents who had lived in attached housing (B). In another example in this table, respondents who had a household income between \$50,000 to \$99,999 (B) gave statistically higher scores to Eden Prairie as a place to retire than those with a household income of \$100,000 or more (C).

Survey Results by Demographic Characteristics

Length of Residency

- Respondents who had lived in Eden Prairie for more than 20 years were more likely to positively rate the City as a place to work and as a place to visit.
- Respondents who had lived in Eden Prairie for more than 5 years were more likely to positively rate the overall natural environment in Eden Prairie and the overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems).
- Respondents who had lived in Eden Prairie for more than 5 years were more likely to positively rate a series of community characteristics including the ease of public parking, the ease of travel by public transportation in Eden Prairie, the ease of walking in Eden Prairie, the availability of paths and walking trails, the availability of affordable quality health care and the availability of preventive health services.
- Respondents who had lived in Eden Prairie for more than 5 years were more likely to be familiar with all Eden Prairie events.
- Respondents who had lived in Eden Prairie for 5 years or less were more likely to feel safe on Eden Prairie Center mall and in their neighborhood.
- Respondents who had lived in Eden Prairie for more than 20 years were more likely to consider a moderate, major or extreme problem traffic speeding, drugs, youth crimes, identity theft, vandalism and property crimes
- Respondents who had lived in Eden Prairie for more than 5 years were more likely to have read “Life in the Prairie.”

Age

- Residents over the age of 54 tended to rate Eden Prairie higher as a place to work, as a place to visit, as a place to retire and the overall quality of life in Eden Prairie.
- Residents over the age of 54 tended to rate higher the overall ease of getting to the places you usually have to visit, the overall “built environment” of Eden Prairie, the health and wellness opportunities in Eden Prairie, the overall economic health of Eden Prairie and the sense of community.
- Residents over the age of 34 tended to have participated in higher rates at Eden Prairie’s public events.
- Residents over the age of 54 were more likely to consider traffic speeding, stop sign violations, and identity theft to be moderate, major, or extreme problems.
- Residents over the age of 54 were more likely to have read and rated positively “Life in the Prairie.”

Gender

- Women were more likely to positively view the City as a place to live, as a place to visit, as a place to retire and the overall quality of life in Eden Prairie. They were also more likely to recommend living in Eden Prairie to someone who asks.
- Men tended to give higher marks to fire services, housing and community services, drinking water, water and sewer services, economic development and the overall customer service by Eden Prairie employees (police, receptionists, planners, etc.).
- Women were more likely to be familiar with or have participated in City events.
- Men were more likely to feel safe on paths or walking trails.
- Women tended to be more supportive of City-owned liquor stores. They also tended to feel more positive about the product selection and pricing.
- Women were more likely to read the City newsletter.

Presence of Children

- Those with children at home tended to rate Eden Prairie as a place to work, visit or retire less positively than those without children at home. They were also less likely to recommend visiting or conducting business in Eden Prairie.
- Residents with children were more likely to remain in the City for the next five years.
- Those with children gave less favorable reviews on the ease of walking in Eden Prairie, the availability of paths and walking trails, public places where people want to spend time, fitness and recreational opportunities, availability of affordable quality health care and preventive health services, and opportunities for residents to provide input into City decision-making.
- Those with children also gave less favorable reviews to the quality of several City services such as Recreation services, recreation centers or facilities, park maintenance and trail maintenance.
- Respondents with children were more likely to have heard of or have attended the Citywide Open House, Harvest to Halloween at the Barn and PeopleFest!. They were also generally more likely to have used parks and recreation department amenities, except for the Senior Center which was used more by residents without children at home.
- Respondents with children at home tended to be more familiar with several sustainability strategies. They were also more likely to Install on-site solar, purchase, or have purchased an electric vehicle and sign up for curbside composting.

Housing Unit Type

- Respondents living in detached housing tended to give higher ratings to their neighborhood as a place to live and the overall quality of life in Eden Prairie, while those living in attached housing gave higher ratings to Eden Prairie as a place to visit When or retire.
- Those living in detached housing were more likely to say they would remain in Eden Prairie for the next five years.
- Residents in detached housing tended to view the airport noise as more of a problem.
- Those living in attached housing units were less likely to have attended or heard of City events.
- Those living in attached housing units tended to consider stop sign violations, identity theft, youth crimes, vandalism and property crimes as moderate, major or extreme problems in higher proportion than those dwelling in attached housing.

Housing Tenure

- Homeowners tended to rate their neighborhood higher as a place to live, Eden Prairie higher as a place to work, and the overall quality of life in Eden Prairie more positively.
- When differences occurred, homeowners tended to rate community characteristics more positively and gave higher ratings to the sense of community. They also were more likely to recommend living in Eden Prairie to someone who asks and remain in Eden Prairie for the next five years.
- Homeowners were more likely to have participated in or been aware of City events. This group was also more likely to have used parks and recreation amenities.
- Homeowners tended to view various crimes (e.g., traffic speeding, stop sign violations, drug use, identity theft, youth crimes, vandalism, etc.) as bigger problems. They were also more likely to view airport noise as an issue.
- Renters were less likely to have accessed the City's website in the past year.
- Respondents who owned their homes tended to be more familiar with sustainability strategies.

Household Income

- Residents with a household income of at least \$50,000 were more likely to rate Eden Prairie as a place to live as excellent or good. This group was also more likely to give high marks to the overall economic health of Eden Prairie.
- Respondents who had a household income of \$100,000 or more were more likely to give high marks to the variety of housing options, the availability of affordable quality housing, the Availability of affordable quality food and Availability of affordable quality mental health care.
- Those with a household income of \$50,000 or more tended to view airport noise as more of a problem.
- Residents with a household income of between \$50,000 and \$99,999 were more likely to have attended the Fourth of July Hometown Celebration and PeopleFest! A Community Celebration of Culture.
- Those with a household income of \$50,000+ were more likely to have used large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park), smaller neighborhood parks and the Community Center.
- Residents with a household income of at least \$50,000 were more likely to have visited the City website over the past year.
- Overall, respondents with a household income of \$50,000+ tended to be more familiar with sustainability strategies such as Utility programs where you can opt-in to purchase renewable energy for your home use, switching from a gasoline-powered personal vehicle to an electric vehicle and composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste.

Comparisons by Demographic Characteristics

Table 56: Quality of Life Ratings by Respondent Characteristics

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Eden Prairie as a place to live	92%	93%	93%	95% B	88%	97% B	95% B	91%	93%	92%	93%
Your neighborhood as a place to live	93%	93%	94%	97% B	90%	96% B	95%	93%	94%	92%	93%
Eden Prairie as a place to raise children	94%	89%	89%	92%	89%	93% B	90%	92%	90%	92%	91%
Eden Prairie as a place to work	72%	82% A	89% A B	70%	80% A	93% A B	82%	83%	85% B	78%	82%
Eden Prairie as a place to visit	61%	67% A	74% A B	57%	61%	80% A B	72% B	63%	75% B	54%	68%
Eden Prairie as a place to retire	71%	65%	70%	69% B	56%	79% A B	73% B	66%	73% B	60%	69%
The overall quality of life in Eden Prairie	87%	91%	91%	88%	87%	95% A B	93% B	88%	91%	88%	90%

Table 57: Quality of Life Ratings by Respondent Characteristics

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Eden Prairie as a place to live	93%	91%	90%	93%	90%	96% A	94% A	93%
Your neighborhood as a place to live	95% B	91%	87%	95% A	93%	96% C	92%	93%
Eden Prairie as a place to raise children	91%	91%	89%	91%	90%	90%	92%	91%
Eden Prairie as a place to work	84%	79%	73%	84% A	78%	83%	85% A	82%
Eden Prairie as a place to visit	64%	72% A	70%	67%	74% C	69% C	61%	68%
Eden Prairie as a place to retire	64%	75% A	73%	68%	79% B C	67%	61%	69%
The overall quality of life in Eden Prairie	91% B	87%	85%	91% A	88%	90%	92% A	90%

Table 58: General Community Characteristics Ratings by Respondent Characteristics

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Overall feeling of safety in Eden Prairie	94%	93%	91%	94%	92%	94%	92%	94%	92%	94%	93%
Overall ease of getting to the places you usually have to visit	80%	82%	83%	77%	80%	87% A B	85% B	79%	83% B	79%	82%
Quality of overall natural environment in Eden Prairie	89%	94% A	93% A	90%	92%	95% A	95% B	91%	94% B	90%	92%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	72%	78% A	80% A	68%	77% A	83% A B	78%	77%	79%	74%	77%
Health and wellness opportunities in Eden Prairie	88%	87%	87%	81%	87% A	92% A B	89%	86%	90% B	81%	87%
Overall opportunities for education and enrichment	89% B	84%	85%	83%	85%	89% A	87%	87%	86%	86%	86%
Overall economic health of Eden Prairie	82%	87%	86%	82%	82%	91% A B	87%	85%	85%	86%	85%
Sense of community	61%	66%	70% A	57%	63%	74% A B	65%	68%	68%	63%	66%
Overall image or reputation of Eden Prairie	88%	89%	85%	94% B	83%	90% B	88%	88%	89%	85%	87%

Table 59: General Community Characteristics Ratings by Respondent Characteristics

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Overall feeling of safety in Eden Prairie	93%	92%	93%	93%	93%	91%	94%	93%
Overall ease of getting to the places you usually have to visit	81%	82%	82%	82%	83%	81%	81%	82%
Quality of overall natural environment in Eden Prairie	94% B	90%	90%	93%	91%	96% A	93%	92%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	78%	76%	73%	78%	76%	83% A C	75%	77%
Health and wellness opportunities in Eden Prairie	87%	87%	89%	87%	89%	84%	88%	87%
Overall opportunities for education and enrichment	86%	86%	79%	87% A	87%	87%	86%	86%
Overall economic health of Eden Prairie	87% B	82%	79%	87% A	81%	88% A	87% A	85%
Sense of community	67%	64%	60%	67% A	67%	65%	66%	66%
Overall image or reputation of Eden Prairie	87%	87%	84%	88%	89%	88%	88%	87%

Table 60: Likelihood Ratings by Respondent Characteristics

Please indicate how likely or unlikely you are to do each of the following: (Percent "very" or "somewhat likely")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Recommend living in Eden Prairie to someone who asks	90%	92%	90%	96% B	86%	93% B	92% B	89%	92%	88%	90%
Recommend visiting Eden Prairie	77%	78%	84% A	74%	79%	85% A B	81%	80%	84% B	72%	80%
Recommend conducting business in Eden Prairie	87%	87%	87%	83%	86%	91% A	87%	87%	90% B	81%	87%
Remain in Eden Prairie for the next five years	87%	91%	87%	89%	87%	91% B	89%	89%	87%	91% A	88%

Table 61: Likelihood Ratings by Respondent Characteristics

Please indicate how likely or unlikely you are to do each of the following: (Percent "very" or "somewhat likely")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Recommend living in Eden Prairie to someone who asks	91%	89%	87%	91% A	91%	94% C	90%	90%
Recommend visiting Eden Prairie	77%	83% A	88% B	78%	87% C	82% C	73%	80%
Recommend conducting business in Eden Prairie	88%	85%	88%	87%	86%	82%	90% B	87%
Remain in Eden Prairie for the next five years	90% B	85%	81%	90% A	86%	89%	91% A	88%

Table 62: Community Characteristics Ratings by Respondent Characteristics

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Traffic flow on major streets	73%	74%	70%	65%	75% A	75% A	73%	74%	74%	71%	73%
Ease of public parking	83%	88% A	89% A	86%	86%	90%	87%	89%	88%	87%	87%
Ease of travel by car in Eden Prairie	90% C	85% C	79%	89%	85%	84%	85%	85%	84%	86%	85%
Ease of travel by public transportation in Eden Prairie	29%	47% A	44% A	31%	40%	48% A B	42%	41%	44%	36%	42%
Ease of walking in Eden Prairie	61%	70% A	79% A B	60%	67%	78% A B	68%	73%	73% B	65%	70%
Availability of paths and walking trails	85%	93% A	93% A	86%	90%	93% A	92%	90%	92% B	88%	91%
Air quality	93%	96%	94%	96%	93%	95%	96%	94%	94%	95%	94%
Cleanliness of Eden Prairie	94%	94%	93%	96% B	91%	95% B	95% B	92%	94%	92%	93%
Overall appearance of Eden Prairie	94%	92%	91%	95% B	91%	93%	93%	92%	92%	92%	92%
Public places where people want to spend time	76%	78%	82% A	76%	75%	84% A B	81%	77%	83% B	72%	79%
Variety of housing options	61%	67%	69% A	59%	64%	71% A B	64%	67%	65%	68%	66%
Availability of affordable quality housing	33%	39%	44% A	28%	40% A	43% A	39%	37%	39%	39%	39%
Fitness opportunities (including exercise classes and paths or trails, etc.)	85%	89%	93% A	86%	85%	94% A B	90%	88%	93% B	82%	89%
Recreational opportunities	81%	84%	90% A B	72%	84% A	92% A B	87% B	82%	87% B	82%	85%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Availability of affordable quality food	70%	75%	74%	75%	68%	77% B	72%	75%	74%	72%	73%
Availability of affordable quality health care	58%	70% A	76% A	49%	63% A	82% A B	68%	70%	72% B	63%	69%
Availability of preventive health services	64%	73% A	77% A	61%	64%	84% A B	71%	73%	75% B	65%	72%
Availability of affordable quality mental health care	45%	59% A	54%	45%	52%	61% A	49%	58% A	55%	51%	54%
Opportunities for residents to provide input into City decision-making	65%	59%	62%	61%	56%	68% B	64%	60%	66% B	55%	62%
Value of City services considering the property taxes you pay	65%	66%	61%	72% B	60%	65%	64%	65%	64%	64%	64%

Table 63: Community Characteristics Ratings by Respondent Characteristics

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Traffic flow on major streets	73%	71%	73%	72%	72%	72%	74%	73%
Ease of public parking	90% B	83%	84%	88%	84%	89%	89% A	87%
Ease of travel by car in Eden Prairie	84%	84%	90% B	83%	84%	85%	86%	85%
Ease of travel by public transportation in Eden Prairie	41%	41%	38%	42%	48% B	32%	41%	42%
Ease of walking in Eden Prairie	72%	68%	65%	71%	74% C	68%	67%	70%
Availability of paths and walking trails	90%	91%	88%	91%	90%	93%	90%	91%
Air quality	95%	94%	94%	94%	93%	95%	96%	94%
Cleanliness of Eden Prairie	93%	94%	94%	93%	94%	93%	93%	93%
Overall appearance of Eden Prairie	92%	93%	90%	93%	93%	94%	92%	92%
Public places where people want to spend time	78%	80%	76%	79%	81% C	81% C	75%	79%
Variety of housing options	74% B	54%	44%	71% A	55%	65% A	73% A B	66%
Availability of affordable quality housing	48% B	26%	21%	44% A	26%	38% A	48% A B	39%
Fitness opportunities (including exercise classes and paths or trails, etc.)	90%	88%	87%	90%	92% B	84%	88%	89%
Recreational opportunities	86%	83%	81%	86% A	82%	84%	87%	85%
Availability of affordable quality food	77% B	69%	64%	75% A	70%	67%	78% A B	73%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Availability of affordable quality health care	71%	65%	58%	72% A	69% B	61%	73% B	69%
Availability of preventive health services	75% B	67%	62%	74% A	72%	65%	75% B	72%
Availability of affordable quality mental health care	57% B	48%	50%	54%	49%	42%	64% A B	54%
Opportunities for residents to provide input into City decision-making	61%	63%	69%	60%	62%	63%	61%	62%
Value of City services considering the property taxes you pay	63%	66%	66%	63%	68%	61%	65%	64%

Table 64: Quality of Service Delivery Ratings by Respondent Characteristics

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Police services	93%	92%	96% B	90%	94% A	96% A	94%	94%	95%	93%	94%
Crime prevention	88%	88%	90%	86%	90%	90%	89%	90%	90%	87%	89%
Fire services	99% B	95%	98% B	95%	97%	98%	95%	99% A	98% B	95%	97%
Fire Department response time	93%	96%	96%	99% B	92%	97% B	96%	95%	96%	95%	95%
Hennepin Healthcare Emergency Medical Service (ambulance) response time	93%	97%	94%	89%	95% A	98% A	97%	93%	95%	95%	95%
Animal control	85%	80%	83%	88%	79%	84%	81%	85%	84%	78%	82%
Recreation services (i.e., recreation programs and classes, etc.)	83%	87%	92% A B	81%	86%	92% A B	87%	89%	89% B	84%	88%
Recreation centers or facilities	80%	90% A	92% A	81%	85%	93% A B	87%	88%	90% B	83%	88%
Park maintenance	92%	92%	94%	91%	92%	95%	94%	92%	94% B	91%	93%
Trail maintenance	87%	91%	91%	88%	91%	92%	92%	89%	92% B	88%	90%
Senior programs and services	89%	82%	85%	95%	80%	87%	85%	86%	85%	86%	85%
Street lighting	72%	75%	78%	65%	77% A	80% A	76%	75%	76%	76%	76%
Street repair	83% B	75%	81% B	76%	80%	82%	81%	80%	80%	79%	80%
Traffic signal timing	64%	64%	63%	51%	71% A C	65% A	64%	65%	62%	68% A	64%
City streets as a whole	85%	88%	87%	80%	89% A	90% A	88%	88%	87%	86%	87%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Streets in your neighborhood	84%	87%	89% A	83%	88% A	89% A	87%	89%	87%	86%	87%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	72%	73%	71%	68%	75% A	73%	73%	72%	72%	73%	72%
Asphalt trails in your neighborhood	77%	77%	77%	79%	80%	75%	77%	79%	77%	77%	77%
Snow removal on City streets (excludes 494, 62 and County roads)	82%	86%	92% A B	79%	86% A	93% A B	86%	89%	87%	86%	87%
Street sweeping on City streets (excludes 494, 62 and County roads)	84%	82%	89% A B	79%	85% A	89% A	86%	86%	86%	84%	85%
Building inspections	75%	75%	84% A B	54%	81% A	86% A	82%	79%	79%	81%	79%
Assessing services	66%	62%	68%	56%	65%	71% A	71%	64%	67%	64%	65%
City planning services	70%	67%	72%	59%	72% A	75% A	69%	73%	71%	68%	70%
City engineering services	78%	74%	79%	68%	77%	82% A	76%	80%	78%	76%	77%
Housing and community services	66%	73%	72%	62%	69%	77% A	67%	76% A	69%	76%	72%
Drinking water	73%	83% A	83% A	76%	81%	82% A	79%	83% A	79%	83%	80%
Economic development	70%	77% A	78% A	78% B	70%	80% B	71%	81% A	76%	75%	76%
Storm drainage	88%	88%	88%	95% B C	86%	88%	88%	89%	89%	87%	88%
Water and sewer services	93%	89%	89%	93%	89%	91%	89%	93% A	91%	89%	90%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Utility billing	69%	80% A	79% A	72%	74%	81% A B	76%	78%	74%	80% A	76%
Emergency management (services that prepare the community for natural disasters or other emergency situations)	87%	81%	84%	84%	80%	87% B	85%	82%	83%	86%	83%
Preservation of natural areas such as open space, parklands and wetlands	88%	89%	88%	94% B	86%	89%	88%	89%	89%	87%	88%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	90%	88%	93% B	88%	88%	95% A B	89%	93% A	92%	88%	90%
Overall quality of Eden Prairie services	87%	90%	93% A	89%	89%	94% A B	90%	91%	91%	88%	90%

Table 65: Quality of Service Delivery Ratings by Respondent Characteristics

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Police services	95%	93%	94%	94%	94%	93%	95%	94%
Crime prevention	90%	88%	90%	89%	87%	89%	90%	89%
Fire services	96%	98%	99%	97%	98% B	94%	98% B	97%
Fire Department response time	96%	95%	92%	96%	95%	97%	95%	95%
Hennepin Healthcare Emergency Medical Service (ambulance) response time	93%	97%	95%	95%	95%	93%	96%	95%
Animal control	81%	85%	84%	82%	85%	79%	82%	82%
Recreation services (i.e., recreation programs and classes, etc.)	88%	86%	88%	87%	90% B	83%	88% B	88%
Recreation centers or facilities	90% B	83%	78%	90% A	84%	87%	89% A	88%
Park maintenance	93%	92%	91%	93%	94%	91%	93%	93%
Trail maintenance	91%	89%	89%	90%	91%	90%	91%	90%
Senior programs and services	84%	87%	89%	84%	89% B	76%	86% B	85%
Street lighting	76%	75%	68%	77% A	71%	76%	79% A	76%
Street repair	80%	79%	78%	80%	78%	79%	82%	80%
Traffic signal timing	67% B	59%	54%	66% A	58%	67% A	68% A	64%
City streets as a whole	87%	86%	85%	87%	85%	86%	90% A	87%
Streets in your neighborhood	88%	85%	84%	87%	88%	84%	89% B	87%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	69%	78% A	77%	71%	75%	73%	70%	72%
Asphalt trails in your neighborhood	79%	74%	74%	78%	74%	82% A	78%	77%
Snow removal on City streets (excludes 494, 62 and County roads)	89% B	84%	78%	89% A	88%	89%	86%	87%
Street sweeping on City streets (excludes 494, 62 and County roads)	86%	85%	78%	87% A	87%	82%	86%	85%
Building inspections	78%	82%	76%	80%	77%	76%	82%	79%
Assessing services	63%	71%	79% B	64%	66%	62%	67%	65%
City planning services	68%	75%	72%	69%	70%	70%	70%	70%
City engineering services	75%	82%	84%	76%	78%	72%	79%	77%
Housing and community services	71%	71%	66%	72%	72% B	57%	78% B	72%
Drinking water	84% B	73%	73%	82% A	78%	77%	85% A B	80%
Economic development	80% B	70%	60%	79% A	76%	75%	76%	76%
Storm drainage	88%	89%	89%	88%	87%	89%	90%	88%
Water and sewer services	89%	92%	94%	89%	90%	88%	92% B	90%
Utility billing	79% B	70%	60%	79% A	71%	73%	82% A B	76%
Emergency management (services that prepare the community for natural disasters or other emergency situations)	87% B	77%	79%	84%	79%	84%	87% A	83%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Preservation of natural areas such as open space, parklands and wetlands	88%	88%	90%	88%	89%	90%	88%	88%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	91%	89%	88%	91%	87%	90%	94% A	90%
Overall quality of Eden Prairie services	92% B	86%	84%	92% A	85%	88%	95% A B	90%

Table 66: Airport Noise Ratings by Respondent Characteristics

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	8%	13% A	10%	8%	9%	11%	10%	10%	9%	13% A	10%

Table 67: Airport Noise Ratings by Respondent Characteristics

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	14% B	5%	2%	12% A	5%	11% A	13% A	10%

Table 68: Event Familiarity Ratings by Respondent Characteristics

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Citywide Open House	39%	66% A	69% A	41%	61% A	62% A	58%	57%	55%	65% A	58%
Eden Prairie Night to Unite	47%	76% A	87% A B	44%	71% A	81% A B	74% B	65%	70%	72%	71%
Fourth of July Hometown Celebration	71%	91% A	95% A B	76%	87% A	90% A	87%	84%	85%	88%	86%
Staring Lake Summer Concert Series	67%	91% A	97% A B	63%	88% A	93% A B	88% B	82%	85%	85%	85%
Arts in the Park	67%	89% A	93% A	69%	85% A	88% A	83%	83%	83%	83%	83%
Community theater productions	47%	75% A	83% A B	46%	69% A	79% A B	71%	66%	68%	72%	69%
Movies in the Park	58%	82% A	84% A	57%	79% A	80% A	79% B	71%	74%	78%	75%
Harvest to Halloween at the Barn	33%	62% A	61% A	37%	54% A	58% A	54%	50%	48%	62% A	53%
PeopleFest! A Community Celebration of Culture	40%	60% A	61% A	36%	58% A	57% A	58% B	48%	48%	66% A	54%

Table 69: Event Familiarity Ratings by Respondent Characteristics

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Citywide Open House	65% B	48%	40%	63% A	56%	59%	58%	58%
Eden Prairie Night to Unite	79% B	57%	43%	77% A	66%	67%	73% A	71%
Fourth of July Hometown Celebration	90% B	81%	72%	89% A	81%	93% A C	85%	86%
Staring Lake Summer Concert Series	90% B	78%	69%	89% A	79%	86% A	87% A	85%
Arts in the Park	86% B	79%	73%	85% A	81%	87% A	82%	83%
Community theater productions	75% B	60%	46%	74% A	68%	69%	68%	69%
Movies in the Park	80% B	69%	61%	79% A	74%	75%	74%	75%
Harvest to Halloween at the Barn	58% B	44%	30%	58% A	52%	52%	53%	53%
PeopleFest! A Community Celebration of Culture	61% B	43%	34%	59% A	50%	60% A C	52%	54%

Table 70: Participation in Parks and Recreation Amenities Ratings by Respondent Characteristics

In the last two years, how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	89%	94% A	91%	95% C	92%	89%	92%	91%	89%	96% A	91%
Smaller neighborhood parks	87%	92% A C	84%	91% C	93% C	81%	85%	90% A	84%	96% A	88%
Senior Center	11%	18% A	33% A B	6%	10%	39% A B	21%	21%	26% B	10%	21%
Outdoor Center	31%	46% A	44% A	32%	47% A C	38%	38%	43%	34%	54% A	40%
Staring Lake Amphitheatre	42%	60% A	61% A	43%	59% A	54% A	54%	55%	49%	65% A	54%
Staring Lake Observatory	15%	21% A C	16%	21% C	22% C	11%	17%	19%	15%	22% A	17%
Richard T. Anderson Conservation Area	36%	48% A C	41%	46% C	46% C	36%	40%	43%	37%	50% A	41%
Art Center	17%	26% A C	20%	19%	23%	19%	22%	19%	17%	29% A	21%
Community Center	56%	75% A C	68% A	61%	71% A C	65%	66%	68%	60%	80% A	67%

Table 71: Participation in Parks and Recreation Amenities Ratings by Respondent Characteristics

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	96% B	86%	87%	93% A	88%	93% A	94% A	91%
Smaller neighborhood parks	91% B	83%	86%	88%	82%	88% A	92% A	88%
Senior Center	19%	22%	17%	22%	32% B C	16%	14%	21%
Outdoor Center	48% B	30%	23%	45% A	38%	38%	45% A	40%
Staring Lake Amphitheatre	63% B	43%	39%	58% A	51%	55%	56%	54%
Staring Lake Observatory	19%	16%	19%	17%	17% B	12%	21% B	17%
Richard T. Anderson Conservation Area	50% B	29%	32%	44% A	38%	38%	48% A B	41%
Art Center	23% B	17%	16%	22%	20%	17%	25% B	21%
Community Center	75% B	55%	48%	71% A	59%	71% A	71% A	67%

Table 72: Quality of Parks and Recreation Amenities Ratings by Respondent Characteristics

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	96%	96%	98%	96%	95%	98% B	97%	96%	98% B	93%	97%
Smaller neighborhood parks	94%	91%	93%	94%	92%	94%	93%	94%	94% B	90%	93%
Senior Center	91%	94%	86%	74%	81%	93% B	91%	89%	91% B	79%	89%
Outdoor Center	91%	86%	92%	84%	88%	93% A	91%	88%	91%	87%	90%
Staring Lake Amphitheatre	95% B	88%	95% B	87%	91%	96% A B	92%	93%	95% B	87%	92%
Staring Lake Observatory	91%	92%	88%	98% B	85%	93% B	90%	91%	94% B	83%	90%
Richard T. Anderson Conservation Area	94% B	86%	92%	92%	89%	90%	87%	93% A	92% B	86%	90%
Art Center	87%	92% C	81%	82%	86%	90%	91% B	80%	87%	86%	87%
Community Center	88%	89%	92%	88%	85%	96% A B	90%	89%	93% B	84%	90%

Table 73: Quality of Parks and Recreation Amenities Ratings by Respondent Characteristics

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	97%	96%	95%	97%	99% B C	95%	96%	97%
Smaller neighborhood parks	93%	93%	95%	92%	95% B	90%	93%	93%
Senior Center	87%	92%	96%	88%	92%	87%	88%	89%
Outdoor Center	91%	86%	95%	89%	90% B	81%	93% B	90%
Staring Lake Amphitheatre	92%	94%	93%	92%	94%	90%	93%	92%
Staring Lake Observatory	89%	94%	99% B	88%	96% B	85%	89%	90%
Richard T. Anderson Conservation Area	89%	93%	91%	90%	93%	87%	90%	90%
Art Center	86%	87%	91%	85%	88%	81%	88%	87%
Community Center	89%	92%	91%	90%	94% B	85%	90%	90%

Table 74: Feelings of Safety by Respondent Characteristics

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Eden Prairie Center mall	93% B C	86%	87%	94% B	85%	91% B	89%	90%	88%	90%	89%
Paths or walking trails	93%	90%	90%	93% C	93% C	88%	89%	94% A	89%	94% A	91%
Retail parking lots	90% B	84%	86%	87%	87%	88%	86%	89%	87%	86%	87%
Your neighborhood	98% B C	94%	94%	96%	96%	96%	95%	96%	95%	96%	95%
Parks and open space	94% C	92%	89%	93%	93%	90%	91%	93%	92%	92%	92%

Table 75: Feelings of Safety by Respondent Characteristics

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Eden Prairie Center mall	87%	91% A	89%	89%	92% C	89%	86%	89%
Paths or walking trails	91%	90%	89%	91%	92% B	87%	92% B	91%
Retail parking lots	86%	88%	87%	87%	87%	85%	88%	87%
Your neighborhood	96%	95%	97%	95%	95%	95%	97%	95%
Parks and open space	92%	92%	93%	91%	92%	88%	93% B	92%

Table 76: Problem Ratings by Respondent Characteristics

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," 'major' or "extreme" problem)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Traffic speeding	28%	40% A	47% A B	26%	37% A	45% A B	39%	38%	40%	36%	39%
Stop sign violations in your neighborhood	14%	28% A	30% A	18%	20%	30% A B	25%	23%	25%	24%	24%
Violent crime	4%	7%	11% A	5%	6%	10% A	7%	7%	9% B	5%	8%
Drugs	9%	20% A	32% A B	11%	20% A	25% A	19%	20%	20%	20%	20%
Youth crimes	8%	22% A	34% A B	13%	22% A	25% A	22%	22%	24% B	18%	22%
Vandalism and property crimes	8%	23% A	35% A B	7%	24% A	28% A	24%	20%	24%	20%	23%
Identity theft	8%	20% A	36% A B	10%	17% A	32% A B	24%	18%	25% B	14%	21%

Table 77: Problem Ratings by Respondent Characteristics

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," "major" or "extreme" problem)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Traffic speeding	38%	39%	30%	41% A	43% C	38%	33%	39%
Stop sign violations in your neighborhood	27% B	19%	16%	26% A	22%	27%	22%	24%
Violent crime	8%	6%	5%	8%	7%	11%	6%	8%
Drugs	22%	17%	12%	22% A	21%	26% C	17%	20%
Youth crimes	25% B	16%	13%	24% A	20%	25%	21%	22%
Vandalism and property crimes	25% B	17%	10%	25% A	21%	25%	20%	23%
Identity theft	24% B	16%	11%	23% A	21%	27% C	16%	21%

Table 78: Police Department Contact by Respondent Characteristics

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Report a crime	14%	21% A	16%	14%	21% A C	14%	19%	15%	15%	21% A	17%
Animal Control	8%	12%	16% A	9%	12%	12%	13%	10%	12%	12%	12%
Services such as medical assistance	9%	14%	18% A	12%	12%	18% A B	13%	16%	15%	13%	14%
Assistance with a car lockout	2%	2%	4% A B	2%	4%	2%	4% B	1%	3%	3%	3%
Community programs	22%	24%	26%	16%	28% A	24% A	25%	23%	20%	33% A	24%
Schools (Liaison Officers)	7%	13% A C	6%	4%	16% A C	4%	10%	8%	4%	18% A	9%
Senior programs	4%	3%	12% A B	0%	1%	16% A B	8% B	5%	10% B	1%	7%
Eden Prairie Night to Unite	18%	28% A	33% A	15%	29% A	29% A	27%	26%	22%	36% A	26%
Safety Camp	1%	6% A	5% A	1%	7% A C	2%	3%	4%	2%	8% A	4%
Citywide Open House	8%	16% A	16% A	10%	17% A C	11%	13%	15%	8%	24% A	13%

Table 79: Police Department Contact by Respondent Characteristics

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Report a crime	16%	20% A	19%	17%	16%	19%	16%	17%
Animal Control	14% B	9%	6%	13% A	8%	14% A	14% A	12%
Services such as medical assistance	14%	14%	13%	14%	16% C	17% C	11%	14%
Assistance with a car lockout	3%	2%	3%	2%	5% B C	1%	2%	3%
Community programs	28% B	18%	17%	26% A	24%	20%	27% B	24%
Schools (Liaison Officers)	10%	7%	8%	9%	7%	8%	11% A	9%
Senior programs	4%	9% A	9%	6%	13% B C	6%	3%	7%
Eden Prairie Night to Unite	33% B	17%	9%	31% A	20%	26%	31% A	26%
Safety Camp	5% B	2%	2%	4% A	2%	1%	6% A B	4%
Citywide Open House	18% B	7%	6%	15% A	10%	13%	18% A	13%

Table 80: Impression of Police Department

Overall, how would you rate your contact with the Eden Prairie Police Department? (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall, how would you rate your contact with the Eden Prairie Police Department?	96%	92%	94%	84%	96% A	95% A	92%	95%	93%	95%	93%

Table 81: Impression of Police Department Contact by Respondent Characteristics

Overall, how would you rate your contact with the Eden Prairie Police Department? (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Overall, how would you rate your contact with the Eden Prairie Police Department?	93%	94%	93%	94%	94% B	89%	96% B	93%

Table 82: Support for City Owned Liquor Stores by Respondent Characteristics

(Percent "strongly" or "somewhat support")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	86% C	81%	80%	86%	82%	82%	85% B	79%	83%	80%	82%

Table 83: Support for City Owned Liquor Stores by Respondent Characteristics

(Percent "strongly" or "somewhat support")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	81%	84%	82%	82%	82%	83%	82%	82%

Table 84: Quality of Liquor Store Ratings by Respondent Characteristics

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following: (Percent "excellent" or 'good')	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Product selection	84%	84%	85%	86%	82%	86%	88% B	82%	85%	82%	84%
Prices of products	64% C	56%	50%	66% B C	54%	54%	60% B	54%	56%	57%	57%
Courtesy and friendliness of staff	96%	94%	95%	98% B	93%	95%	95%	95%	95%	94%	95%

Table 85: Quality of Liquor Store Ratings by Respondent Characteristics

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following: (Percent "excellent" or 'good')	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Product selection	84%	85%	86%	84%	83%	89% C	83%	84%
Prices of products	56%	57%	54%	57%	52%	57%	61% A	57%
Courtesy and friendliness of staff	95%	95%	98%	94%	96%	96%	94%	95%

Table 86: Impression of City Employee by Respondent Characteristics

What was your impression of City employees in your most recent contact? (Percent "excellent" or 'good')	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Knowledge	92%	90%	94% B	88%	92%	95% A	91%	95% A	93%	90%	92%
Courtesy	94%	89%	95% B	86%	92% A	97% A B	90%	96% A	95% B	89%	93%
Responsiveness	87%	87%	92%	78%	90% A	92% A	85%	94% A	90%	87%	89%
Follow-up (got back to you or took action if needed)	83%	85%	87%	75%	86% A	90% A	83%	89% A	87%	83%	85%
Overall customer service	91%	89%	91%	86%	90%	93% A	89%	94% A	92% B	88%	91%

Table 87: Impression of City Employee by Respondent Characteristics

What was your impression of City employees in your most recent contact? (Percent "excellent" or 'good')	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Knowledge	93%	91%	90%	92%	94% B	86%	95% B	92%
Courtesy	91%	95%	93%	93%	95%	90%	92%	93%
Responsiveness	89%	89%	83%	90% A	92% B	83%	89% B	89%
Follow-up (got back to you or took action if needed)	84%	88%	81%	86%	90% B	78%	85% B	85%
Overall customer service	89%	93% A	93%	90%	92%	87%	91%	91%

Table 88: Accessed City Website by Respondent Characteristics

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months? (Percent "yes")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	68%	76% A C	67%	76% C	76% C	63%	71%	70%	68%	76% A	70%

Table 89: Accessed City Website by Respondent Characteristics

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months? (Percent "yes")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	76% B	63%	57%	74% A	63%	76% A	74% A	70%

Table 90: Website Ratings by Respondent Characteristics

Please rate the following aspects of the Eden Prairie website. (Percent "excellent" or 'good')	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Appearance	84%	84%	90% A B	73%	87% A	93% A B	86%	86%	89% B	81%	86%
Online information and services offered	82%	84%	84%	77%	84% A	89% A	86%	82%	85%	81%	84%
Ease of navigation/ability to find information	63%	62%	72% A B	50%	65% A	77% A B	64%	69%	68%	62%	66%
Search function	60%	62%	71% A B	50%	62% A	76% A B	66%	63%	70% B	55%	64%
Online registration for recreation programs	56%	67% A	77% A B	44%	69% A	78% A	64%	70%	70% B	62%	66%

Table 91: Website Ratings by Respondent Characteristics

Please rate the following aspects of the Eden Prairie website. (Percent "excellent" or 'good')	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Appearance	88% B	83%	86%	86%	85%	83%	87%	86%
Online information and services offered	84%	82%	84%	84%	81%	81%	88% A B	84%
Ease of navigation/ability to find information	68% B	60%	55%	68% A	66% B	55%	71% B	66%
Search function	65%	62%	60%	65%	68% B	54%	67% B	64%
Online registration for recreation programs	69% B	60%	50%	69% A	68% B	54%	73% B	66%

Table 92: Readership of City Newsletter by Respondent Characteristics

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter? (Percent "yes")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	70%	79% A	84% A	70%	75%	83% A B	82% B	73%	80% B	74%	78%

Table 93: Readership of City Newsletter by Respondent Characteristics

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter? (Percent "yes")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	77%	80%	76%	78%	81% C	79%	75%	78%

Table 94: Quality of City Newsletter by Respondent Characteristics

How would you rate the quality of the "Life in the Prairie" newsletter? (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
How would you rate the quality of the "Life in the Prairie" newsletter?	81%	82%	84%	78%	83%	86% A	84%	82%	82%	84%	83%

Table 95: Quality of City Newsletter by Respondent Characteristics

How would you rate the quality of the "Life in the Prairie" newsletter? (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
How would you rate the quality of the "Life in the Prairie" newsletter?	86% B	77%	68%	86% A	80%	85%	84%	83%

Table 96: Sources of Information by Area

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Life in the Prairie (quarterly City newsletter)	78%	82%	83%	82%	78%	82%	82%	79%	82%	79%	81%
City Website (edenprairie.org)	84%	88%	84%	88% C	86%	82%	86%	84%	84%	88%	85%
City News email/text subscription	56%	72% A	70% A	50%	72% A	68% A	65%	66%	63%	72% A	66%
EPTV government access cable channel	10%	13%	15% A	13%	11%	13%	12%	13%	13%	13%	13%
City Council and/or Planning Commission meeting broadcasts	27%	31%	30%	39% B C	28%	25%	29%	30%	31%	28%	29%
Nextdoor	29%	39% A	41% A	22%	41% A	39% A	36%	37%	36%	37%	37%
Facebook	42%	50% A C	37%	42% C	56% A C	31%	48% B	39%	38%	53% A	43%
Twitter	13%	16%	12%	16% C	18% C	8%	10%	19% A	11%	18% A	13%
Other online news sources	41%	48% A	42%	48% C	51% C	35%	40%	48% A	41%	50% A	44%
Star Tribune	41%	47%	51% A	53% B	41%	50% B	43%	52% A	50% B	41%	47%
Eden Prairie Sun Sailor	26%	35% A	36% A	26%	33%	32%	29%	35% A	30%	36% A	32%
Local TV/radio stations	39%	46% A	54% A B	39%	39%	59% A B	46%	49%	52% B	37%	47%
Eden Prairie Local News	56%	69% A	69% A	66%	67%	64%	66%	65%	63%	70% A	65%

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Word of mouth from family, friends or neighbors	78%	90% A	91% A	78%	91% A C	87% A	86%	87%	83%	93% A	87%

Table 97: Sources of Information by Area

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Life in the Prairie (quarterly City newsletter)	80%	83%	81%	81%	84% C	83%	78%	81%
City Website (edenprairie.org)	89% B	81%	79%	87% A	81%	91% A	86%	85%
City News email/text subscription	71% B	60%	51%	70% A	64%	63%	69%	66%
EPTV government access cable channel	11%	15%	16%	12%	19% B C	13%	8%	13%
City Council and/or Planning Commission meeting broadcasts	27%	32%	36% B	28%	34% C	31%	25%	29%
Nextdoor	38%	34%	27%	39% A	39%	39%	33%	37%
Facebook	45%	41%	44%	43%	35%	46% A	48% A	43%
Twitter	13%	14%	20% B	12%	13%	15%	14%	13%
Other online news sources	45%	43%	42%	44%	42%	48%	45%	44%
Star Tribune	45%	48%	47%	47%	48%	45%	49%	47%
Eden Prairie Sun Sailor	33%	32%	34%	32%	30%	30%	35%	32%
Local TV/radio stations	44%	52% A	49%	46%	51% C	46%	43%	47%
Eden Prairie Local News	66%	65%	65%	65%	66%	65%	65%	65%
Word of mouth from family, friends or neighbors	91% B	80%	77%	89% A	83%	84%	90% A B	87%

Table 98: Familiarity with Sustainability Strategies

Please indicate your level of familiarity with the following sustainability strategies: (Percent "very familiar" or 'somewhat familiar')	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Completing a home energy audit to identify energy savings opportunities in your home	55%	71% A	79% A B	51%	69% A	77% A B	68%	70%	69%	69%	69%
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort	64%	73% A	80% A B	61%	73% A	78% A	71%	75%	72%	73%	73%
Using on-site solar to provide electricity or heat to your home	50%	63% A	59% A	59%	61% C	53%	54%	61% A	54%	64% A	57%
Utility programs where you can opt-in to purchase renewable energy for your home use	49%	58% A	56%	58%	55%	52%	50%	59% A	52%	59% A	54%
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options	51%	57%	54%	53%	56%	52%	48%	60% A	51%	60% A	54%
Switching from a gasoline-powered personal vehicle to an electric vehicle	73%	75%	76%	73%	77%	73%	74%	75%	73%	77%	75%
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	69%	81% A	82% A	70%	77% A	82% A	79%	76%	76%	80%	77%

Table 99: Familiarity with Sustainability Strategies

Please indicate your level of familiarity with the following sustainability strategies: (Percent "very familiar" or 'somewhat familiar')	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Completing a home energy audit to identify energy savings opportunities in your home	74% B	60%	48%	74% A	68%	71%	68%	69%
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort	79% B	64%	52%	78% A	72%	73%	73%	73%
Using on-site solar to provide electricity or heat to your home	67% B	43%	36%	63% A	50%	57%	63% A	57%
Utility programs where you can opt-in to purchase renewable energy for your home use	60% B	46%	39%	58% A	47%	57% A	59% A	54%
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options	59% B	47%	43%	57% A	53%	58%	54%	54%
Switching from a gasoline-powered personal vehicle to an electric vehicle	79% B	69%	65%	77% A	66%	80% A	78% A	75%
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	84% B	68%	60%	82% A	69%	83% A	80% A	77%

Table 100: Likelihood of implementing sustainability strategies

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home: (Percent 'already completed' or 'very likely')	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Complete a home energy audit	41%	51% A	48%	47%	50%	44%	47%	48%	47%	47%	47%
Improve energy efficiency/weatherization of home	52%	57%	55%	52%	57%	54%	49%	61% A	56%	52%	54%
Install on-site solar	32%	33% C	19%	29%	33%	22%	28%	31%	23%	36% A	30%
Subscribe to a utility renewable power purchase program	42%	45% C	34%	56% B C	41% C	32%	37%	45%	37%	45%	41%
Electrify your home space/water heating and/or cooking equipment	40%	47%	38%	48%	40%	42%	39%	46%	42%	42%	42%
Purchase an electric vehicle	45%	37%	39%	39%	43%	39%	41%	41%	36%	47% A	41%
Sign up for curbside composting (organics) collection through your waste hauler	59%	57%	56%	56%	56%	60%	59%	55%	54%	63% A	57%

Table 101: Likelihood of implementing sustainability strategies

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home: (Percent 'already completed' or "very likely")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Complete a home energy audit	49%	42%	35%	48% A	45%	46%	50%	47%
Improve energy efficiency/weatherization of home	59% B	47%	36%	57% A	47%	51%	62% A B	54%
Install on-site solar	31%	25%	33%	29%	20%	36% A	31%	30%
Subscribe to a utility renewable power purchase program	45% B	31%	28%	42% A	36%	40%	43%	41%
Electrify your home space/water heating and/or cooking equipment	45%	36%	45%	42%	48% B	33%	44% B	42%
Purchase an electric vehicle	44% B	35%	36%	42%	41% B	27%	48% B	41%
Sign up for curbside composting (organics) collection through your waste hauler	64% B	44%	29%	62% A	48%	58%	63% A	57%

Survey Results by Race and Ethnicity

- White respondents were more likely to rate Eden Prairie positively as a place to work, while Asian respondents rated the overall quality of life in Eden Prairie lower.
- Respondents identifying as Black were less likely to rate the overall economic health of Eden Prairie, health and wellness opportunities, and the sense of community as excellent or good. They were also less likely to remain in Eden Prairie for the next five years.
- Hispanic respondents tended to be less positive about the overall opportunities for education and enrichment.
- White respondents were more likely to recommend conducting business in Eden Prairie.
- White residents were more likely to positively rate several community characteristics, including the ease of public parking, the availability of affordable, quality food, the availability of affordable, quality healthcare, and the availability of preventive health services.
- White residents were also more likely to positively rate the quality of several services, such as fire services, recreation services, recreation centers or facilities, utility billing, and overall customer service by Eden Prairie employees.
- Overall, residents identifying as Black were less likely to have participated in or have awareness of City events.
- Black respondents were less likely to have used the Senior Center, Staring Lake Amphitheatre, or the Community Center.
- White residents tended to rate their contact with the Eden Prairie Police Department more positively.
- Residents identifying as White tended to be more supportive of City-operated liquor stores.
- Overall, Black and Asian residents were less likely to positively rate their most recent contact with a City employee.
- Black residents were less likely to have accessed the City website in the past year.
- Overall, White and Asian respondents were more likely to be familiar with sustainability strategies. Asian residents were more likely to install on-site solar panels.

Comparisons by Race and Ethnicity

Table 102: Quality of Life Ratings by Race and Ethnicity

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Eden Prairie as a place to live	95% D	92% D	94% D	70%	93%	98%	93%
Your neighborhood as a place to live	95% D	96% D	95% D	73%	93%	98%	93%
Eden Prairie as a place to raise children	93% D	91% D	88% D	69%	90%	98%	91%
Eden Prairie as a place to work	88% B C D	72% C	32%	73% C	83%	75%	82%
Eden Prairie as a place to visit	72% B D	55%	65%	51%	67%	72%	68%
Eden Prairie as a place to retire	73% D	65% D	63% D	41%	69%	71%	69%
The overall quality of life in Eden Prairie	93% B D	83% D	94% B D	63%	90%	93%	90%

Table 103: General Community Characteristics Ratings by Race and Ethnicity

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Overall feeling of safety in Eden Prairie	95% D	93% D	88% D	77%	93%	99%	93%
Overall ease of getting to the places you usually have to visit	82% D	87% D	87% D	70%	82%	93% A	82%
Quality of overall natural environment in Eden Prairie	93%	92%	87%	90%	92%	96%	92%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	79% D	83% D	75% D	49%	77%	80%	77%
Health and wellness opportunities in Eden Prairie	90% C D	86% C D	74%	69%	88%	82%	87%
Overall opportunities for education and enrichment	88% D	87% D	90% D	63%	87% B	76%	86%
Overall economic health of Eden Prairie	89% C D	87% C D	59%	53%	85%	95%	85%
Sense of community	69% C D	69% C D	52%	36%	66%	73%	66%
Overall image or reputation of Eden Prairie	90% D	93% D	84% D	57%	88%	95%	87%

Table 104: Likelihood Ratings by Race and Ethnicity

Please indicate how likely or unlikely you are to do each of the following: (Percent "very" or "somewhat likely")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Recommend living in Eden Prairie to someone who asks	92% D	95% D	86% D	65%	90%	98% A	90%
Recommend visiting Eden Prairie	81% D	83% D	89% D	57%	80%	83%	80%
Recommend conducting business in Eden Prairie	90% B C D	81%	77%	76%	87%	94%	87%
Remain in Eden Prairie for the next five years	90% C D	92% C D	79%	69%	89%	95%	88%

Table 105: Community Characteristics Ratings by Race and Ethnicity

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Traffic flow on major streets	74%	74%	65%	64%	74%	62%	73%
Ease of public parking	90% B C D	84% C D	70%	71%	88%	80%	87%
Ease of travel by car in Eden Prairie	86% D	84%	92% D	74%	85%	82%	85%
Ease of travel by public transportation in Eden Prairie	43% D	39% D	57% D	20%	41%	45%	42%
Ease of walking in Eden Prairie	71% D	74% C D	58%	53%	70%	80%	70%
Availability of paths and walking trails	91%	93%	83%	92%	90%	96%	91%
Air quality	95% D	95% D	98% D	83%	95%	96%	94%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Cleanliness of Eden Prairie	94%	94%	97%	89%	93%	94%	93%
Overall appearance of Eden Prairie	92% D	98% A D	97% D	83%	92%	92%	92%
Public places where people want to spend time	82% B D	73% D	72% D	51%	79%	75%	79%
Variety of housing options	68% C D	66% D	51%	41%	66%	65%	66%
Availability of affordable quality housing	39%	41%	26%	34%	38%	43%	39%
Fitness opportunities (including exercise classes and paths or trails, etc.)	91% B D	81%	86%	83%	89%	81%	89%
Recreational opportunities	87% B D	76%	81%	72%	86% B	68%	85%
Availability of affordable quality food	77% B C D	57%	52%	62%	73%	74%	73%
Availability of affordable quality health care	75% B C D	51% D	34%	33%	70% B	38%	69%
Availability of preventive health services	77% B C D	65% D	54% D	33%	72% B	58%	72%
Availability of affordable quality mental health care	59% B D	46% D	44% D	15%	54%	47%	54%
Opportunities for residents to provide input into City decision-making	66% D	60% D	61% D	27%	63%	61%	62%
Value of City services considering the property taxes you pay	69% B D	57% D	64% D	32%	65%	60%	64%

Table 106: Quality of Service Delivery Ratings by Race and Ethnicity

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Police services	95%	93%	88%	90%	94%	97%	94%
Crime prevention	90% D	93% D	88% D	70%	89%	83%	89%
Fire services	98% B C D	92%	89%	90%	97%	98%	97%
Fire Department response time	97% D	94% D	100% D	72%	95%	94%	95%
Hennepin Healthcare Emergency Medical Service (ambulance) response time	94%	97%	100%	100%	94%	100%	95%
Animal control	84%	80%	72%	77%	83%	76%	82%
Recreation services (i.e., recreation programs and classes, etc.)	91% B C D	79% D	75%	65%	88%	84%	88%
Recreation centers or facilities	90% B C D	80% D	76%	70%	87%	91%	88%
Park maintenance	95% B C	82%	85%	91% B	93%	90%	93%
Trail maintenance	92% B	78%	92% B	89% B	90%	90%	90%
Senior programs and services	89% B D	71%	100% B D	56%	85%	79%	85%
Street lighting	78% C D	72% C	53%	67%	76% B	60%	76%
Street repair	81% D	77%	72%	71%	80%	72%	80%
Traffic signal timing	65%	68% C	50%	67%	66% B	40%	64%
City streets as a whole	89% C	87% C	69%	81% C	87%	87%	87%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Streets in your neighborhood	88% C	85%	78%	85%	87%	86%	87%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	71%	76%	95% A B D	64%	72%	67%	72%
Asphalt trails in your neighborhood	77% D	88% A D	77%	62%	77%	76%	77%
Snow removal on City streets (excludes 494, 62 and County roads)	89% B C	80%	71%	89% C	87%	90%	87%
Street sweeping on City streets (excludes 494, 62 and County roads)	86%	85%	77%	87%	85%	87%	85%
Building inspections	83% D	76%	71%	63%	80%	76%	79%
Assessing services	70% D	69% D	55% D	20%	67%	59%	65%
City planning services	72% D	80% D	87% D	32%	70%	81%	70%
City engineering services	81% D	79% D	89% D	22%	77%	85%	77%
Housing and community services	75% D	69% D	70% D	28%	72%	64%	72%
Drinking water	82% C D	76%	68%	71%	80%	84%	80%
Economic development	79% C D	82% C D	63% D	43%	75%	86%	76%
Storm drainage	89% D	88%	85%	81%	88%	92%	88%
Water and sewer services	92% B D	87% D	89%	77%	91%	86%	90%
Utility billing	81% B C D	69% C	45%	58%	76%	69%	76%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Emergency management (services that prepare the community for natural disasters or other emergency situations)	86% C D	83% C D	61%	65%	85% B	61%	83%
Preservation of natural areas such as open space, parklands and wetlands	90% D	91% C D	79%	70%	89%	85%	88%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	95% B C D	86% C D	62%	63%	91%	85%	90%
Overall quality of Eden Prairie services	94% C D	89% C D	60%	75% C	90%	95%	90%

Table 107: Airport Noise Ratings by Race and Ethnicity

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	9%	12%	5%	15%	10%	6%	10%

Table 108: Event Familiarity Ratings by Race and Ethnicity

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Citywide Open House	62% B C D	48% C	19%	50% C	57%	73% A	58%
Eden Prairie Night to Unite	75% B C D	53% C	24%	63% C	70%	69%	71%
Fourth of July Hometown Celebration	88% C D	91% C D	54%	70% C	86%	82%	86%
Staring Lake Summer Concert Series	88% B C	78% C	37%	85% C	85%	92%	85%
Arts in the Park	84% C D	86% C D	57%	71% C	83%	88%	83%
Community theater productions	73% B C D	58% C	39%	48%	70% B	51%	69%
Movies in the Park	77% C D	77% C D	49%	60%	75%	85%	75%
Harvest to Halloween at the Barn	55% C D	51% C	25%	39%	52%	73% A	53%
PeopleFest! A Community Celebration of Culture	54% C D	64% A C D	22%	38%	53%	57%	54%

Table 109: Participation in Parks and Recreation Amenities Ratings by Race and Ethnicity

In the last two years, how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	
	(A)	(B)	(C)	(D)	(A)	(B)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	91%	95%	91%	96%	92%	93%	91%
Smaller neighborhood parks	86%	99% A	89%	92%	88%	92%	88%
Senior Center	22% C D	20% C	6%	11%	21%	12%	21%
Outdoor Center	42% D	46% C D	27%	23%	41%	29%	40%
Staring Lake Amphitheatre	56% C D	60% C	28%	39%	55%	49%	54%
Staring Lake Observatory	17%	27% A D	15%	10%	17%	19%	17%
Richard T. Anderson Conservation Area	43% B	30%	50% B	43%	42%	41%	41%
Art Center	22% C	21% C	5%	15%	20%	36% A	21%
Community Center	67% C	77% A C D	48%	59%	66%	84% A	67%

Table 110: Quality of Parks and Recreation Amenities Ratings by Race and Ethnicity

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	98% B D	91%	96% D	88%	96%	100%	97%
Smaller neighborhood parks	94%	91%	96%	87%	93%	86%	93%
Senior Center	92% B	77%	80%	78%	90%	91%	89%
Outdoor Center	92% B	80%	77%	84%	90%	90%	90%
Staring Lake Amphitheatre	95% B D	86% D	91% D	68%	93% B	78%	92%
Staring Lake Observatory	94% B D	83% D	90% D	63%	92% B	71%	90%
Richard T. Anderson Conservation Area	93% B D	66%	88% B	72%	89%	100%	90%
Art Center	89% B	75%	100%	76%	87%	84%	87%
Community Center	93% B D	84% D	87% D	67%	90%	86%	90%

Table 111: Feelings of Safety by Race and Ethnicity

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Eden Prairie Center mall	90% D	91% D	95% D	74%	89%	89%	89%
Paths or walking trails	91%	91%	88%	93%	91%	93%	91%
Retail parking lots	88%	86%	80%	81%	87%	85%	87%
Your neighborhood	97% B D	92%	93%	90%	95%	97%	95%
Parks and open space	93% C D	91% C D	80%	81%	92%	86%	92%

Table 112: Problem Ratings by Race and Ethnicity

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," 'major' or "extreme" problem)	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Traffic speeding	39% C	38%	22%	40%	38%	37%	39%
Stop sign violations in your neighborhood	26% C D	24% C	3%	15%	24%	26%	24%
Violent crime	7%	7%	9%	14% A	7%	14%	8%
Drugs	19%	22%	25%	31% A	20%	27%	20%
Youth crimes	21%	18%	16%	38% A B C	21%	30%	22%
Vandalism and property crimes	20%	25%	18%	42% A B C	21%	38% A	23%
Identity theft	21%	18%	14%	34% A B C	20%	32%	21%

Table 113: Police Department Contact by Race and Ethnicity

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Report a crime	15%	22% A	20%	29% A	17%	21%	17%
Animal Control	12%	10%	13%	5%	12%	4%	12%
Services such as medical assistance	15% B	6%	16%	21% B	14%	12%	14%
Assistance with a car lockout	2%	1%	9% A B	12% A B	2%	16% A	3%
Community programs	26% C	21%	8%	21%	25%	14%	24%
Schools (Liaison Officers)	9%	10%	6%	4%	9%	10%	9%
Senior programs	8% B C	0%	0%	5%	7%	3%	7%
Eden Prairie Night to Unite	30% B C D	17%	12%	11%	27% B	12%	26%
Safety Camp	4%	5%	2%	0%	4%	0%	4%
Citywide Open House	15% D	10%	9%	5%	14%	12%	13%

Table 114: Impression of Police Department Contact by Race and Ethnicity

Overall, how would you rate your contact with the Eden Prairie Police Department? (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Overall, how would you rate your contact with the Eden Prairie Police Department?	94% C	90%	81%	94%	93%	97%	93%

Table 115: Support for City Owned Liquor Stores by Race and Ethnicity

(Percent "strongly" or "somewhat support")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	84% B D	75%	85%	70%	83%	76%	82%

Table 116: Quality of Liquor Store Ratings by Race and Ethnicity

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following: (Percent "excellent" or 'good')	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Product selection	87% C D	84% C D	52%	68%	84%	85%	84%
Prices of products	60% D	51%	42%	39%	58%	43%	57%
Courtesy and friendliness of staff	95% D	98% D	96%	88%	95%	94%	95%

Table 117: Impression of City Employee by Race and Ethnicity

What was your impression of City employees in your most recent contact? (Percent "excellent" or 'good')	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Knowledge	94% B	86%	87%	90%	92%	99%	92%
Courtesy	95% B D	86%	87%	81%	92%	97%	93%
Responsiveness	93% B C D	76%	77%	74%	88%	94%	89%
Follow-up (got back to you or took action if needed)	90% B D	67%	77%	63%	85% B	72%	85%
Overall customer service	94% B D	84% D	87% D	70%	91%	87%	91%

Table 118: Accessed City Website by Race and Ethnicity

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months? (Percent "yes")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	72% C	71% C	46%	67% C	70%	83%	70%

Table 119: Website Ratings by Race and Ethnicity

Please rate the following aspects of the Eden Prairie website. (Percent "excellent" or 'good')	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Appearance	88% B	78%	87%	79%	86%	84%	86%
Online information and services offered	86% D	85% D	74%	62%	84%	82%	84%
Ease of navigation/ability to find information	66%	76% A D	53%	59%	67% B	49%	66%
Search function	68% B C D	56%	40%	50%	64%	70%	64%
Online registration for recreation programs	69% D	71% D	44%	36%	67%	53%	66%

Table 120: Readership of City Newsletter by Race and Ethnicity

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter? (Percent "yes")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	79%	73%	74%	81%	77%	91% A	78%

Table 121: Quality of City Newsletter by Race and Ethnicity

How would you rate the quality of the "Life in the Prairie" newsletter? (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
How would you rate the quality of the "Life in the Prairie" newsletter?	84%	86%	73%	79%	83%	83%	83%

Table 122: Sources of Information by Race and Ethnicity

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	
	(A)	(B)	(C)	(D)	(A)	(B)	
Life in the Prairie (quarterly City newsletter)	81% C	84% C	68%	83% C	81%	91%	81%
City Website (edenprairie.org)	86% C	91% C	55%	85% C	85%	91%	85%
City News email/text subscription	66% C D	79% A C D	43%	53%	67%	55%	66%
EPTV government access cable channel	9%	33% A C D	6%	18% A C	12%	24% A	13%
City Council and/or Planning Commission meeting broadcasts	27%	44% A D	45% A D	24%	29%	40%	29%
Nextdoor	34%	58% A C D	22%	32%	36%	45%	37%
Facebook	42% C	61% A C D	19%	45% C	43%	57% A	43%
Twitter	12%	29% A C D	13%	11%	14%	13%	13%
Other online news sources	42%	61% A D	51%	39%	44%	52%	44%
Star Tribune	48% D	50% D	46%	32%	47%	46%	47%
Eden Prairie Sun Sailor	33% C	30% C	10%	31% C	32%	25%	32%
Local TV/radio stations	48% C	45%	28%	53% C	47%	52%	47%
Eden Prairie Local News	65%	76% A C D	54%	60%	65%	64%	65%
Word of mouth from family, friends or neighbors	88% C	85% C	59%	90% C	86%	97% A	87%

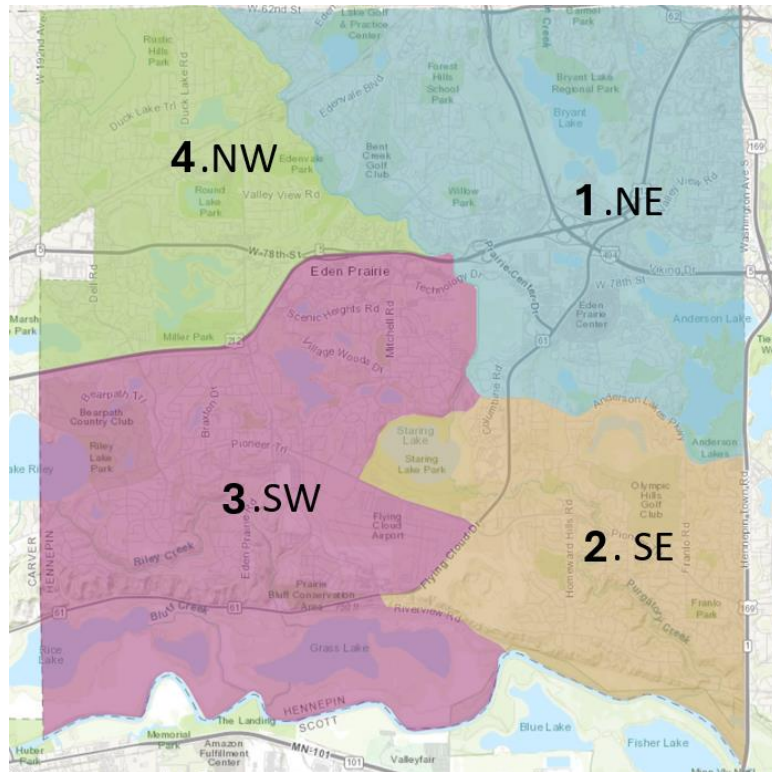
Table 123: Familiarity with Sustainability Strategies by Race and Ethnicity

Please indicate your level of familiarity with the following sustainability strategies: (Percent "very familiar" or 'somewhat familiar')	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Completing a home energy audit to identify energy savings opportunities in your home	73% B C D	54%	41%	51%	69%	73%	69%
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort	75% C D	71% D	58%	57%	73%	74%	73%
Using on-site solar to provide electricity or heat to your home	59% C D	62% C D	33%	38%	58% B	40%	57%
Utility programs where you can opt-in to purchase renewable energy for your home use	56% C D	56% C D	34%	36%	54%	50%	54%
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options	55% C	57% C	28%	47% C	53%	71% A	54%
Switching from a gasoline-powered personal vehicle to an electric vehicle	77% C D	77% C D	43%	55%	75% B	61%	75%
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	81% C D	79% C D	37%	53% C	78%	66%	77%

Table 124: Likelihood of Implementing Sustainability Strategies by Race and Ethnicity

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home: (Percent 'already completed' or "very likely")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Complete a home energy audit	48%	48%	61% D	34%	46%	58%	47%
Improve energy efficiency/weatherization of home	55%	55%	49%	51%	54%	54%	54%
Install on-site solar	29% D	43% A C D	11%	6%	31% B	9%	30%
Subscribe to a utility renewable power purchase program	44% C D	40% D	23%	16%	42% B	13%	41%
Electrify your home space/water heating and/or cooking equipment	43% D	50% D	36%	11%	42%	44%	42%
Purchase an electric vehicle	42% B	31%	26%	55%	41% B	23%	41%
Sign up for curbside composting (organics) collection through your waste hauler	59% C D	59% D	41%	36%	57%	58%	57%

Survey Results by Quadrant



- Overall, residents living in northwestern Eden Prairie were more likely to rate their neighborhood positively as a place to live.
- Those living in the northern part of the City were more likely to rate the overall feeling of safety in Eden Prairie positively.
- Residents in northwestern Eden Prairie tended to rate traffic flow on major streets less positively.
- Residents in the southern half of Eden Prairie (especially in the southwest) tended to view airport noise as more of a problem.
- Those living in western Eden Prairie were more likely to have participated in or heard of City events.
- Residents in northwestern Eden Prairie were more likely to rate the Staring Lake Amphitheatre and the Staring Lake Observatory as excellent or good.
- Residents in northwestern Eden Prairie were more likely to view stop sign violations as a problem, while those living in southeastern Eden Prairie were more likely to view drugs as a problem.
- Residents in northwestern Eden Prairie were less likely to have visited the City's website in the past year.
- When differences occurred, residents in western Eden Prairie tended to be more familiar with sustainability strategies.
- Residents in northeastern Eden Prairie were less likely to consider signing up for curbside composting (organics) collection through their waste hauler, while those in the western part of the City were more likely to consider subscribing to a utility renewable power purchase program.

Comparisons by Geographical Area

Table 125: Quality of Life Ratings by Area

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Eden Prairie as a place to live	94% C	91%	90%	94%	93%
Your neighborhood as a place to live	92%	92%	92%	97% A B C	93%
Eden Prairie as a place to raise children	95% B C	90%	85%	93% C	91%
Eden Prairie as a place to work	79%	87% A	82%	83%	82%
Eden Prairie as a place to visit	68%	68%	69%	64%	68%
Eden Prairie as a place to retire	70%	73% C	63%	69%	69%
The overall quality of life in Eden Prairie	91% C	88%	87%	91%	90%

Table 126: General Community Characteristics Ratings by Area

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Overall feeling of safety in Eden Prairie	95% B C	90%	89%	96% B C	93%
Overall ease of getting to the places you usually have to visit	83%	82%	83%	80%	82%
Quality of overall natural environment in Eden Prairie	92%	93%	92%	93%	92%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	75%	78%	78%	78%	77%
Health and wellness opportunities in Eden Prairie	89% C	89% C	84%	86%	87%
Overall opportunities for education and enrichment	89% C	86%	81%	87%	86%
Overall economic health of Eden Prairie	85%	87%	84%	85%	85%
Sense of community	69%	64%	64%	66%	66%
Overall image or reputation of Eden Prairie	90% C	85%	83%	89% C	87%

Table 127: Likelihood Ratings by Area

Please indicate how likely or unlikely you are to do each of the following: (Percent "very" or "somewhat likely")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Recommend living in Eden Prairie to someone who asks	90%	91%	89%	92%	90%
Recommend visiting Eden Prairie	79%	80%	78%	83%	80%
Recommend conducting business in Eden Prairie	88%	86%	84%	89%	87%
Remain in Eden Prairie for the next five years	91% B	84%	88%	89% B	88%

Table 128: Community Characteristics Ratings by Area

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Quadrant				Overall (A)
	NE	SE	SW	NW	
	(A)	(B)	(C)	(D)	
Traffic flow on major streets	77% D	75% D	75% D	65%	73%
Ease of public parking	87%	91%	86%	86%	87%
Ease of travel by car in Eden Prairie	85%	83%	84%	87%	85%
Ease of travel by public transportation in Eden Prairie	43%	37%	41%	43%	42%
Ease of walking in Eden Prairie	65%	68%	72% A	77% A B	70%
Availability of paths and walking trails	86%	92% A	95% A D	90%	91%
Air quality	96%	93%	94%	94%	94%
Cleanliness of Eden Prairie	93%	94%	93%	93%	93%
Overall appearance of Eden Prairie	94%	92%	90%	93%	92%
Public places where people want to spend time	79%	77%	79%	79%	79%
Variety of housing options	62%	66%	67%	68%	66%
Availability of affordable quality housing	33%	40%	46% A	41%	39%
Fitness opportunities (including exercise classes and paths or trails, etc.)	86%	90%	92% A	90%	89%
Recreational opportunities	82%	89% A	86%	86%	85%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Quadrant				Overall (A)
	NE	SE	SW	NW	
	(A)	(B)	(C)	(D)	
Availability of affordable quality food	74%	80% C D	69%	71%	73%
Availability of affordable quality health care	68%	71%	66%	73%	69%
Availability of preventive health services	72%	79% C	66%	72%	72%
Availability of affordable quality mental health care	58%	51%	48%	58%	54%
Opportunities for residents to provide input into City decision-making	65% C	66% C	55%	61%	62%
Value of City services considering the property taxes you pay	68% C	65%	59%	64%	64%

Table 129: Quality of Service Delivery Ratings by Area

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Police services	95% C	96% C	91%	94%	94%
Crime prevention	90%	88%	88%	89%	89%
Fire services	99% C	97% C	93%	98% C	97%
Fire Department response time	99% B C	93%	94%	96%	95%
Hennepin Healthcare Emergency Medical Service (ambulance) response time	91%	94%	96%	97% A	95%
Animal control	88% C	83%	77%	80%	82%
Recreation services (i.e., recreation programs and classes, etc.)	91% B C	83%	86%	89% B	88%
Recreation centers or facilities	87%	88%	88%	89%	88%
Park maintenance	94%	92%	91%	93%	93%
Trail maintenance	93% C	91%	87%	89%	90%
Senior programs and services	85%	84%	82%	86%	85%
Street lighting	78%	76%	76%	72%	76%
Street repair	79%	83%	80%	77%	80%
Traffic signal timing	63%	65%	66%	63%	64%
City streets as a whole	84%	91% A	88%	85%	87%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Quadrant				Overall
	NE (A)	SE (B)	SW (C)	NW (D)	(A)
Streets in your neighborhood	83%	87%	87%	90% A	87%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	71%	66%	77% B	73%	72%
Asphalt trails in your neighborhood	76%	79%	79%	76%	77%
Snow removal on City streets (excludes 494, 62 and County roads)	88%	84%	87%	87%	87%
Street sweeping on City streets (excludes 494, 62 and County roads)	86%	86%	86%	82%	85%
Building inspections	79%	78%	77%	81%	79%
Assessing services	63%	67%	62%	69%	65%
City planning services	71%	79% C	64%	69%	70%
City engineering services	81% C	90% C D	67%	73%	77%
Housing and community services	76%	74%	66%	70%	72%
Drinking water	77%	84% A	80%	81%	80%
Economic development	75%	80% C	71%	78%	76%
Storm drainage	90%	90%	87%	86%	88%
Water and sewer services	92% C	91% C	86%	91%	90%
Utility billing	77%	76%	74%	76%	76%
Emergency management (services that prepare the community for natural disasters or other emergency situations)	83%	79%	81%	89% B C	83%
Preservation of natural areas such as open space, parklands and wetlands	91% C	91% C	85%	87%	88%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	94% B C	88%	86%	93% C	90%
Overall quality of Eden Prairie services	90%	92%	90%	89%	90%

Table 130: Airport Noise Ratings by Area

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	4%	15% A D	21% A B D	4%	10%

Table 131: Event Familiarity Ratings by Area

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Citywide Open House	52%	54%	64% A B	64% A B	58%
Eden Prairie Night to Unite	63%	73% A	69%	80% A C	71%
Fourth of July Hometown Celebration	80%	84%	89% A	94% A B	86%
Staring Lake Summer Concert Series	78%	87% A	89% A	89% A	85%
Arts in the Park	78%	78%	88% A B	87% A B	83%
Community theater productions	63%	68%	73% A	73% A	69%
Movies in the Park	65%	77% A	82% A	80% A	75%
Harvest to Halloween at the Barn	44%	53% A	60% A	56% A	53%
PeopleFest! A Community Celebration of Culture	43%	54% A	60% A	61% A	54%

Table 132: Participation in Parks and Recreation Amenities Ratings by Area

In the last two years, how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	86%	92% A	93% A	95% A	91%
Smaller neighborhood parks	86%	86%	91% A	88%	88%
Senior Center	19%	18%	23%	24%	21%
Outdoor Center	33%	39%	47% A B	45% A	40%
Staring Lake Amphitheatre	52%	50%	58% B	57%	54%
Staring Lake Observatory	17%	17%	18%	18%	17%
Richard T. Anderson Conservation Area	36%	42%	44% A	45% A	41%
Art Center	18%	19%	20%	26% A B C	21%
Community Center	60%	61%	68% A	80% A B C	67%

Table 133: Quality of Parks and Recreation Amenities Ratings by Area

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	96%	99% C	94%	97%	97%
Smaller neighborhood parks	95%	94%	93%	91%	93%
Senior Center	92%	92%	86%	88%	89%
Outdoor Center	90%	91%	91%	87%	90%
Staring Lake Amphitheatre	97% B C D	91%	91%	91%	92%
Staring Lake Observatory	99% B C D	88%	87%	87%	90%
Richard T. Anderson Conservation Area	96% C	93% C	81%	91% C	90%
Art Center	89% D	97% C D	84%	80%	87%
Community Center	93%	87%	88%	90%	90%

Table 134: Feelings of Safety by Area

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Eden Prairie Center mall	91% C	89%	85%	89%	89%
Paths or walking trails	92%	90%	88%	94% C	91%
Retail parking lots	90% C D	86%	85%	85%	87%
Your neighborhood	94%	97% C	92%	98% A C	95%
Parks and open space	94% B	87%	90%	94% B	92%

Table 135: Problem Ratings by Area

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," 'major' or "extreme" problem)	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Traffic speeding	35%	44% A C	35%	42%	39%
Stop sign violations in your neighborhood	21%	22%	22%	32% A B C	24%
Violent crime	6%	12% A D	9%	5%	8%
Drugs	18%	27% A C D	19%	19%	20%
Youth crimes	18%	28% A C	18%	26% A C	22%
Vandalism and property crimes	17%	28% A	23%	25% A	23%
Identity theft	16%	26% A	23%	22%	21%

Table 136: Police Department Contact by Area

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Report a crime	16%	17%	18%	16%	17%
Animal Control	11%	11%	14%	12%	12%
Services such as medical assistance	17% B	10%	15%	14%	14%
Assistance with a car lockout	1%	5% A C	2%	4% A	3%
Community programs	21%	20%	24%	32% A B C	24%
Schools (Liaison Officers)	9%	5%	9%	11% B	9%
Senior programs	7%	6%	4%	10% B C	7%
Eden Prairie Night to Unite	24%	26%	26%	31%	26%
Safety Camp	1%	3%	7% A B	5% A	4%
Citywide Open House	10%	14%	18% A	13%	13%

Table 137: Impression of Police Department Contact by Area

Overall, how would you rate your contact with the Eden Prairie Police Department? (Percent "excellent" or "good")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Overall, how would you rate your contact with the Eden Prairie Police Department?	93%	94%	92%	94%	93%

Table 138: Support for City Owned Liquor Stores by Area

(Percent "strongly" or "somewhat support")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	81%	84%	81%	83%	82%

Table 139: Quality of Liquor Store Ratings by Area

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following: (Percent "excellent" or 'good')	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Product selection	84%	85%	84%	85%	84%
Prices of products	58% D	58%	59% D	49%	57%
Courtesy and friendliness of staff	96%	95%	94%	94%	95%

Table 140: Impression of City Employee by Area

What was your impression of City employees in your most recent contact? (Percent "excellent" or 'good')	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Knowledge	93%	94% C	89%	94%	92%
Courtesy	96% C	94% C	86%	95% C	93%
Responsiveness	91% C	92% C	82%	92% C	89%
Follow-up (got back to you or took action if needed)	88% C	86%	79%	88% C	85%
Overall customer service	91% C	92% C	85%	93% C	91%

Table 141: Accessed City Website by Area

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months? (Percent "yes")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	62%	77% A C	69% A	76% A	70%

Table 142: Website Ratings by Area

Please rate the following aspects of the Eden Prairie website. (Percent "excellent" or 'good')	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Appearance	85%	91% C	81%	86%	86%
Online information and services offered	87% D	89% D	82%	77%	84%
Ease of navigation/ability to find information	62%	77% A C D	62%	62%	66%
Search function	61%	75% A C D	59%	63%	64%
Online registration for recreation programs	65%	72%	65%	64%	66%

Table 143: Readership of City Newsletter by Area

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter? (Percent "yes")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	76%	82%	79%	76%	78%

Table 144: Quality of City Newsletter by Area

How would you rate the quality of the "Life in the Prairie" newsletter? (Percent "excellent" or "good")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
How would you rate the quality of the "Life in the Prairie" newsletter?	77%	87% A	87% A	82%	83%

Table 145: Sources of Information by Area

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Life in the Prairie (quarterly City newsletter)	82%	81%	82%	78%	81%
City Website (edenprairie.org)	78%	89% A	89% A	88% A	85%
City News email/text subscription	61%	64%	69% A	71% A	66%
EPTV government access cable channel	14% D	13%	16% D	8%	13%
City Council and/or Planning Commission meeting broadcasts	30%	31%	33% D	25%	29%
Nextdoor	30%	40% A	42% A	36%	37%
Facebook	42%	43%	46%	42%	43%
Twitter	16% D	12%	16% D	9%	13%
Other online news sources	43%	43%	49% D	41%	44%
Star Tribune	54% B D	40%	47%	43%	47%
Eden Prairie Sun Sailor	34%	30%	33%	29%	32%
Local TV/radio stations	49% D	53% D	45%	40%	47%

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Eden Prairie Local News	62%	70% A D	70% A D	60%	65%
Word of mouth from family, friends or neighbors	84%	91% A	86%	87%	87%

Table 146: Familiarity with Sustainability Strategies

Please indicate your level of familiarity with the following sustainability strategies: (Percent "very familiar" or "somewhat familiar")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Completing a home energy audit to identify energy savings opportunities in your home	67%	70%	67%	73%	69%
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort	71%	72%	73%	75%	73%
Using on-site solar to provide electricity or heat to your home	52%	57%	60% A	64% A	57%
Utility programs where you can opt-in to purchase renewable energy for your home use	50%	56%	56%	57%	54%
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options	55% B	47%	53%	60% B	54%
Switching from a gasoline-powered personal vehicle to an electric vehicle	71%	75%	75%	79% A	75%
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	72%	77%	78%	83% A	77%

Table 147: Likelihood of implementing sustainability strategies

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home: (Percent 'already completed' or "very likely")	Quadrant				Overall
	NE	SE	SW	NW	(A)
	(A)	(B)	(C)	(D)	
Complete a home energy audit	44%	43%	51%	48%	47%
Improve energy efficiency/weatherization of home	55%	51%	56%	54%	54%
Install on-site solar	32%	27%	35%	26%	30%
Subscribe to a utility renewable power purchase program	39%	29%	43% B	49% B	41%
Electrify your home space/water heating and/or cooking equipment	43%	36%	44%	44%	42%
Purchase an electric vehicle	38%	36%	46%	43%	41%
Sign up for curbside composting (organics) collection through your waste hauler	42%	62% A	62% A	64% A	57%

Appendix E: Detailed Benchmark Comparisons

Comparison Data

Polco/National Research Center (NRC)'s database of comparative resident opinion comprises resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on the Eden Prairie Quality of Life Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. Polco adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. National benchmark comparisons, Minnesota community comparisons and comparisons to the North Central region with populations over 15,000 have been provided when similar questions on the Eden Prairie Quality of Life Survey are included in NRC's database.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Eden Prairie's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Eden Prairie's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Eden Prairie's rating to the benchmark.

In that final column, Eden Prairie's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Eden Prairie's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Eden Prairie's average rating was more than 20 points different when compared to the benchmark.

National Benchmark Comparisons

Table 148: Question 1 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie as a place to live	93%	63	354	Similar
Your neighborhood as a place to live	93%	43	334	Similar
Eden Prairie as a place to raise children	91%	61	359	Higher
Eden Prairie as a place to work	82%	33	351	Higher
Eden Prairie as a place to visit	68%	134	323	Similar
Eden Prairie as a place to retire	69%	120	355	Similar
The overall quality of life in Eden Prairie	90%	52	373	Higher

Table 149: Question 2 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Eden Prairie	93%	40	342	Higher
Overall ease of getting to the places you usually have to visit	82%	5	302	Much higher
Quality of overall natural environment in Eden Prairie	92%	21	325	Higher
Overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems)	77%	16	314	Higher
Health and wellness opportunities in Eden Prairie	87%	26	317	Higher
Overall opportunities for education and enrichment	86%	9	321	Much higher
Overall economic health of Eden Prairie	85%	30	321	Higher
Sense of community	66%	137	335	Similar
Overall image or reputation of Eden Prairie	87%	50	349	Higher

Table 150: Question 3 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recommend living in Eden Prairie to someone who asks	90%	95	321	Similar
Remain in Eden Prairie for the next five years	88%	69	325	Similar

Table 151: Question 6 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow on major streets	73%	30	337	Higher
Ease of public parking	87%	5	311	Much higher
Ease of travel by car in Eden Prairie	85%	54	329	Higher
Ease of travel by public transportation in Eden Prairie	42%	111	313	Similar
Ease of walking in Eden Prairie	70%	92	331	Similar
Availability of paths and walking trails	91%	18	332	Higher
Air quality	94%	24	320	Higher
Cleanliness of Eden Prairie	93%	26	333	Higher
Overall appearance of Eden Prairie	92%	12	332	Higher
Public places where people want to spend time	79%	16	310	Higher
Variety of housing options	66%	21	320	Higher
Availability of affordable quality housing	39%	66	338	Higher
Fitness opportunities (including exercise classes and paths or trails, etc.)	89%	12	312	Higher
Recreational opportunities	85%	32	328	Higher
Availability of affordable quality food	73%	30	309	Higher
Availability of affordable quality health care	69%	61	321	Higher
Availability of preventive health services	72%	56	306	Higher
Availability of affordable quality mental health care	54%	44	310	Higher
Value of City services considering the property taxes you pay	64%	53	364	Higher

Table 152: Question 7 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Police services	94%	3	365	Higher
Crime prevention	89%	23	342	Higher
Fire services	97%	13	345	Similar
Fire Department response time	95%	NA	NA	NA
Hennepin Healthcare Emergency Medical Service (ambulance) response time	95%	28	330	Similar
Animal control	82%	24	326	Higher
Recreation services (i.e., recreation programs and classes, etc.)	88%	NA	NA	NA
Recreation centers or facilities	88%	11	318	Higher
Park maintenance	93%	1	7	Higher
Senior programs and services	85%	1	16	Higher
Street lighting	76%	39	334	Similar
Street repair	80%	5	359	Much higher
Traffic signal timing	64%	63	313	Similar
City streets as a whole	87%	1	8	Higher
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	72%	NA	NA	NA
Snow removal on City streets (excludes 494, 62 and County roads)	87%	13	276	Higher
Street sweeping on City streets (excludes 494, 62 and County roads)	85%	4	323	Higher
Building inspections	79%	1	6	Higher
City planning services	70%	2	327	Much higher
Drinking water	80%	88	326	Similar
Economic development	76%	16	316	Higher
Storm drainage	88%	26	331	Higher
Water and sewer services	90%	NA	NA	NA
Utility billing	76%	50	303	Similar
Emergency management (services that prepare the community for natural disasters or other emergency situations)	83%	12	318	Higher
Preservation of natural areas such as open space, parklands and wetlands	88%	4	311	Much higher
Overall quality of Eden Prairie services	90%	6	354	Higher

Table 153: Question 12 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie Center mall	89%	NA	NA	NA
Your neighborhood	95%	1	6	Similar
Parks and open space	92%	3	11	Similar

Table 154: Question 22 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Knowledge	92%	2	20	Similar
Courtesy	93%	2	15	Similar
Responsiveness	89%	2	18	Similar
Follow-up (got back to you or took action if needed)	85%	NA	NA	NA
Overall customer service	90%	10	351	Higher

Regional Benchmark Comparisons

Table 155: Question 1 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie as a place to live	93%	18	93	Similar
Your neighborhood as a place to live	93%	12	81	Similar
Eden Prairie as a place to raise children	91%	19	93	Higher
Eden Prairie as a place to work	82%	14	92	Higher
Eden Prairie as a place to visit	68%	31	84	Similar
Eden Prairie as a place to retire	69%	21	94	Similar
The overall quality of life in Eden Prairie	90%	12	97	Higher

Table 156: Question 2 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Eden Prairie	93%	9	89	Higher
Overall ease of getting to the places you usually have to visit	82%	1	78	Higher
Quality of overall natural environment in Eden Prairie	92%	1	82	Higher
Overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems)	77%	6	80	Higher
Health and wellness opportunities in Eden Prairie	87%	11	81	Higher
Overall opportunities for education and enrichment	86%	4	83	Higher
Overall economic health of Eden Prairie	85%	9	83	Higher
Sense of community	66%	44	86	Similar
Overall image or reputation of Eden Prairie	87%	12	95	Higher

Table 157: Question 3 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recommend living in Eden Prairie to someone who asks	90%	40	81	Similar
Remain in Eden Prairie for the next five years	88%	26	81	Similar

Table 158: Question 6 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow on major streets	73%	14	86	Similar
Ease of public parking	87%	2	79	Higher
Ease of travel by car in Eden Prairie	85%	29	83	Similar
Ease of travel by public transportation in Eden Prairie	42%	42	81	Similar
Ease of walking in Eden Prairie	70%	33	82	Similar
Availability of paths and walking trails	91%	4	87	Higher
Air quality	94%	4	79	Higher
Cleanliness of Eden Prairie	93%	7	84	Higher
Overall appearance of Eden Prairie	92%	3	83	Higher
Public places where people want to spend time	79%	5	80	Higher
Variety of housing options	66%	16	83	Similar
Availability of affordable quality housing	39%	41	90	Similar
Fitness opportunities (including exercise classes and paths or trails, etc.)	89%	2	80	Higher
Recreational opportunities	85%	6	86	Higher
Availability of affordable quality food	73%	20	79	Similar
Availability of affordable quality health care	69%	34	83	Similar
Availability of preventive health services	72%	31	79	Similar
Availability of affordable quality mental health care	54%	25	80	Similar
Value of City services considering the property taxes you pay	64%	17	96	Similar

Table 159: Question 7 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Police services	94%	1	97	Higher
Crime prevention	89%	5	90	Higher
Fire services	97%	4	87	Similar
Fire Department response time	95%	NA	NA	NA
Hennepin Healthcare Emergency Medical Service (ambulance) response time	95%	11	83	Similar
Animal control	82%	10	83	Similar
Recreation services (i.e., recreation programs and classes, etc.)	88%	NA	NA	NA
Recreation centers or facilities	88%	4	77	Higher
Park maintenance	93%	NA	NA	NA
Senior programs and services	85%	1	9	Much higher
Street lighting	76%	21	88	Similar
Street repair	80%	2	90	Much higher
Traffic signal timing	64%	27	81	Similar
City streets as a whole	87%	NA	NA	NA
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	72%	NA	NA	NA
Snow removal on City streets (excludes 494, 62 and County roads)	87%	4	92	Higher
Street sweeping on City streets (excludes 494, 62 and County roads)	85%	1	81	Higher
Building inspections	79%	NA	NA	NA
City planning services	70%	1	84	Higher
Drinking water	80%	30	86	Similar
Economic development	76%	9	82	Higher
Storm drainage	88%	9	84	Similar
Water and sewer services	90%	NA	NA	NA
Utility billing	76%	25	79	Similar
Emergency management (services that prepare the community for natural disasters or other emergency situations)	83%	3	84	Higher
Preservation of natural areas such as open space, parklands and wetlands	88%	1	79	Higher
Overall quality of Eden Prairie services	90%	4	93	Higher

Table 160: Question 12 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie Center mall	89%	NA	NA	NA
Your neighborhood	95%	1	5	Similar
Parks and open space	92%	2	5	Similar

Table 161: Question 22 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Knowledge	92%	1	10	Similar
Courtesy	93%	1	6	Similar
Responsiveness	89%	1	10	Similar
Follow-up (got back to you or took action if needed)	85%	NA	NA	NA
Overall customer service	90%	3	94	Higher

Minnesota Benchmark Comparison

Table 162: Question 1 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie as a place to live	93%	7	35	Similar
Your neighborhood as a place to live	93%	5	29	Similar
Eden Prairie as a place to raise children	91%	8	35	Similar
Eden Prairie as a place to work	82%	3	34	Higher
Eden Prairie as a place to visit	68%	12	28	Similar
Eden Prairie as a place to retire	69%	8	35	Similar
The overall quality of life in Eden Prairie	90%	7	36	Similar

Table 163: Question 2 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Eden Prairie	93%	2	31	Higher
Overall ease of getting to the places you usually have to visit	82%	1	27	Higher
Quality of overall natural environment in Eden Prairie	92%	2	30	Higher
Overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems)	77%	1	28	Similar
Health and wellness opportunities in Eden Prairie	87%	6	29	Similar
Overall opportunities for education and enrichment	86%	1	29	Higher
Overall economic health of Eden Prairie	85%	6	30	Higher
Sense of community	66%	15	32	Similar
Overall image or reputation of Eden Prairie	87%	5	35	Higher

Table 164: Question 3 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recommend living in Eden Prairie to someone who asks	90%	14	29	Similar
Remain in Eden Prairie for the next five years	88%	13	29	Similar

Table 165: Question 6 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow on major streets	73%	8	29	Similar
Ease of public parking	87%	2	27	Higher
Ease of travel by car in Eden Prairie	85%	16	31	Similar
Ease of travel by public transportation in Eden Prairie	42%	13	28	Similar
Ease of walking in Eden Prairie	70%	15	30	Similar
Availability of paths and walking trails	91%	2	30	Higher
Air quality	94%	4	28	Similar
Cleanliness of Eden Prairie	93%	4	30	Higher
Overall appearance of Eden Prairie	92%	1	28	Higher
Public places where people want to spend time	79%	3	28	Higher
Variety of housing options	66%	9	31	Similar
Availability of affordable quality housing	39%	18	34	Similar
Fitness opportunities (including exercise classes and paths or trails, etc.)	89%	2	29	Higher
Recreational opportunities	85%	4	33	Higher
Availability of affordable quality food	73%	3	27	Similar
Availability of affordable quality health care	69%	8	30	Similar
Availability of preventive health services	72%	9	27	Similar
Availability of affordable quality mental health care	54%	5	27	Similar
Value of City services considering the property taxes you pay	64%	8	36	Similar

Table 166: Question 7 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Police services	94%	1	36	Higher
Crime prevention	89%	1	30	Higher
Fire services	97%	2	31	Similar
Fire Department response time	95%	NA	NA	NA
Hennepin Healthcare Emergency Medical Service (ambulance) response time	95%	3	29	Similar
Animal control	82%	2	30	Similar
Recreation services (i.e., recreation programs and classes, etc.)	88%	NA	NA	NA
Recreation centers or facilities	88%	3	28	Higher
Park maintenance	93%	NA	NA	NA
Senior programs and services	85%	1	8	Much higher
Street lighting	76%	6	31	Similar
Street repair	80%	1	33	Higher
Traffic signal timing	64%	11	29	Similar
City streets as a whole	87%	NA	NA	NA
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	72%	NA	NA	NA
Snow removal on City streets (excludes 494, 62 and County roads)	87%	3	36	Similar
Street sweeping on City streets (excludes 494, 62 and County roads)	85%	1	30	Similar
Building inspections	79%	NA	NA	NA
City planning services	70%	1	32	Higher
Drinking water	80%	6	31	Similar
Economic development	76%	3	30	Similar
Storm drainage	88%	3	30	Similar
Water and sewer services	90%	NA	NA	NA
Utility billing	76%	12	28	Similar
Emergency management (services that prepare the community for natural disasters or other emergency situations)	83%	1	32	Similar
Preservation of natural areas such as open space, parklands and wetlands	88%	1	28	Higher
Overall quality of Eden Prairie services	90%	2	36	Higher

Table 167: Question 12 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie Center mall	89%	NA	NA	NA
Your neighborhood	95%	1	5	Similar
Parks and open space	92%	2	5	Similar

Table 168: Question 22 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Knowledge	92%	1	9	Similar
Courtesy	93%	1	6	Similar
Responsiveness	89%	1	9	Similar
Follow-up (got back to you or took action if needed)	85%	NA	NA	NA
Overall customer service	90%	2	35	Similar

Appendix F: Survey Methodology

About the Survey

The City of Eden Prairie Quality of Life Survey was first administered in 2006. General resident surveys, such as this one, ask recipients their perspectives about the quality of life in the city, their use of city amenities, their opinions on policy issues facing the city and their assessment of city service delivery. The City of Eden Prairie funded this research. Please contact the City Manager's Office at 952-949-8512 if you have any questions about the survey.

Developing the Questionnaire

The 2024 survey instrument was developed by starting with the version from the previous implementation in 2023. Very few changes were made to the survey in order to maximize comparisons over time. In an iterative process between City staff and NRC staff, a final five-page questionnaire was created.

Selecting Survey Recipients

"Sampling" refers to the method by which survey recipients are chosen. The "sample" refers to all those who were given a chance to participate in the survey. A list of all households within the zip codes serving Eden Prairie was purchased from Go-Dog Direct based on updated listings from the United States Postal Service, updated every three months, providing the best representation of all households in a specific geographic location. Polco used the USPS data to select the survey recipients.

A larger list than needed was pulled so that a process referred to as "geocoding" could be used to eliminate addresses from the list that were outside Eden Prairie's boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries; in this case, within Eden Prairie. All addresses determined to be outside the study boundaries were eliminated from the list of potential households. Each address identified as being within City boundaries was further identified as being within one of four quadrants: Northwest (NW), Northeast (NE), Southeast (SE), and Southwest (SW). A random selection was made of the remaining addresses to create a mailing list of 2,500 addresses.

To choose the 2,500 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every Nth one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was randomly selected to complete the survey using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random sample, a link to an online “opt-in” survey was publicized through various channels including the Eden Prairie website and social media. This opt-in survey was identical to the scientific survey and open to all City residents.

Survey Administration and Response Rate

Each selected household was contacted three times. First, a prenotification announcement was sent on December 6, 2024, informing the household members that they had been selected to participate in the City of Eden Prairie Quality of Life Survey. Approximately one week after mailing the prenotification, each household was mailed a survey containing a cover letter signed by Mayor Case enlisting participation. The packet also contained a postage-paid return envelope in which the survey recipients could return the completed questionnaire directly to Polco. A reminder letter and survey, scheduled to arrive one to two weeks after the first survey, was the final contact for all households. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The online survey was available in English, Spanish, and Somali, and each mailing contained instructions in all three languages. The paper survey that was sent to households was in English only; however, Spanish and Somali printed surveys were made available upon request by the City. Each wave of the cover letter accompanying the mailed survey included a web link for residents to visit if they preferred to take the survey online. Data collection was open through January 28, 2025. The online “opt-in” survey became available to all Eden Prairie residents on January 6, 2025 and remained open for the final weeks of data collection.

About 1% of the 2,500 surveys mailed were returned because the housing unit was vacant, or the postal service was unable to deliver the survey as addressed. Of the 2,483 households presumed to have received a survey, 483 completed the survey (158 of which were completed online), providing a response rate of 19%. Additionally, responses were tracked by geographic area; response rates by area ranged from 13% to 25%. The response rates were calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons. Additionally, 842 residents completed the online “opt-in” online survey, provided a grand total of 1,325 completed surveys.

Response Rate by Area for Mailed Survey

	NE	SE	SW	NW	NA	Overall
Total sample used	1,097	350	471	528	-	2,500
I=Complete Interviews	143	85	99	146	10	483
U=Undeliverable	13	3	1	0	-	17
UO=Unknown other	941	262	371	436	-	2,000
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	13%	24%	21%	25%	-	19%

¹ See AAPOR’s Standard Definitions here: <https://aapor.org/standards-and-ethics/standard-definitions/>

Margin of Error

The 95% confidence interval (or “margin of error”) quantifies the “sampling error” or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within three percentage points of the result that would be found if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

While the margin of error for the survey is generally no greater than plus or minus three² percentage points around any given percent reported for the entire sample, results for subgroups will have wider confidence intervals. Where estimates are given for subgroups, they are less precise.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, Polco would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

The Polco platform was used to collect online survey data. The Polco platform includes many features of online survey tools, but also includes elements tailored to the civic environment. For example, like NRC’s mailed surveys, surveys on Polco are presented with the city name, logo (or other image) and a description, so residents understand who is asking for input and why. Optionally, Polco can also verify respondents with local public data to ensure respondents are residents or voters. More generally, an advantage of online programming and data gathering is that it allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

² Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of “confidence interval” or “margin of error,” such as “credibility intervals.” We hew to the traditional way of describing sample-driven uncertainty while we work with the industry to sort out the best ways to describe these new approaches.

Weighting the Data

Upon completion of data collection for both the scientific (probability) and online “opt-in” (non-probability) samples, data were compared in order to determine whether it was appropriate to combine, or blend, both samples together. In the case of Eden Prairie, the non-probability sample’s characteristics were similar to the probability sample, in both respondent trait and opinion, indicating that the samples could be blended. This decision reflects a growing trend in survey research toward integration of traditional scientific probability samples and non-probability samples (opt-in).

The demographic characteristics of the survey sample were compared to those found in the 2020 Census and the 2022 American Community Survey estimates for adults in the City of Eden Prairie. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. Both samples were weighted independently and then combined into one final dataset.

The characteristics used for weighting were respondent gender, age, housing unit type (attached or detached), housing tenure (rent or own), race, and ethnicity. This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in differences of opinion among subgroups
- The historical profile created and the desirability of consistently representing different groups over the years

A special software program using mathematical algorithms is used to calculate the appropriate weights. Several different weighting “schemes” are tested to ensure the best fit for the data.

The results of the weighting scheme are presented on the table on the following page.

2024 Eden Prairie Quality of Life Survey Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	24%	7%	20%
Own home	76%	93%	80%
Detached unit	55%	73%	59%
Attached unit	45%	27%	41%
Race			
White	76%	91%	79%
Asian	13%	5%	12%
Black or African American	5%	2%	4%
Other/Multi-racial	6%	3%	6%
Ethnicity			
Not Hispanic	96%	97%	96%
Hispanic	4%	3%	4%
Sex and Age			
Female	52%	61%	53%
Male	48%	39%	47%
18-34 years of age	24%	6%	19%
35-54 years of age	38%	32%	39%
55+ years of age	38%	62%	42%
Females 18-34	12%	4%	11%
Females 35-54	19%	19%	19%
Females 55+	21%	38%	23%
Males 18-34	12%	3%	9%
Males 35-54	19%	12%	20%
Males 55+	17%	25%	18%
Quadrant			
NE	34%	24%	30%
SE	20%	21%	21%
SW	24%	26%	24%
NW	22%	28%	24%

* 2020 U.S. Census Bureau, 2022 American Community Survey Population Estimates

Analyzing the Data

The electronic dataset was analyzed by NRC staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and mean ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in Appendix B: Complete Survey Frequencies.

Also included are results by respondent characteristics (*Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*). Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they have been denoted with capital letters.

Comparing Survey Results

For reporting comparability, the “don’t know” responses from years prior to 2018 were removed in order to match the reporting of the 2018 and 2024 data which shows the percentages without “don’t know” to focus on the results from those who had an opinion about a particular service or activity. Ratings between 2024 and 2023 can be considered statistically significant if there are differences of four percentage points or more.

Appendix G: Survey Materials

The following pages contain copies of the survey materials sent to randomly selected households within the City of Eden Prairie.



December 2024

Dear Eden Prairie Resident:

Please help us shape the future of Eden Prairie! You have been selected to participate in the 2024 Eden Prairie Quality of Life Survey.

It is important for City leaders to continue to understand the broader needs of our community. By conducting this survey, we can gather feedback to keep resident opinions front and center as we move forward together.

Please take a few minutes to fill out the enclosed survey. Your participation is very important – especially since your household is part of the random sample. Your feedback will help City leaders and elected officials make decisions that affect the entire Eden Prairie community.

A few things to remember:

- **Your responses are confidential.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

polco.us/xxplaceholder

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents in a few weeks.

If you have any questions about the survey, please call 952-949-8412.

Thank you for your time and participation!

Sincerely,

Ron Case
Mayor

Español
Soomaali



Estimado residente de Eden Prairie:

iAyúdenos a forjar el futuro de Eden Prairie! Usted ha sido seleccionado aleatoriamente para participar en la Encuesta sobre la calidad de vida en Eden Prairie 2024.

Es importante que los dirigentes municipales continúen comprendiendo las necesidades generales de nuestra comunidad. Con esta encuesta podemos recabar información para que las opiniones de los residentes sigan siendo prioritarias a medida que avanzamos juntos.

Tómese unos minutos para completar la encuesta adjunta. Su participación es muy importante, sobre todo porque su hogar forma parte de la muestra aleatoria. Sus comentarios ayudarán a los dirigentes municipales y a los funcionarios electos a tomar decisiones que afectan a toda la comunidad de Eden Prairie.

Los siguientes son algunos puntos que debe recordar:

- **Sus respuestas son confidenciales.**
- Con el fin de conocer la opinión de un grupo diverso de residentes, el miembro adulto de 18 años o más de su hogar que cumplió años recientemente es la persona que debe completar esta encuesta.
- **Puede devolver la encuesta por correo postal en el sobre con franqueo pagado adjunto, o puede completarla en línea en:**

polco.us/xxplaceholdersp

No comparta el enlace de su encuesta.

Esta encuesta está dirigida exclusivamente a hogares seleccionados de forma aleatoria. Dentro de unas semanas, la ciudad realizará otra encuesta que estará abierta a todos los residentes.

Si tiene alguna pregunta sobre la encuesta, comuníquese al 952-949-8412.

Gracias por su tiempo y su participación.

Degaanka Eden Prairie ee Sharafta Leh:

Fadlan naga caawi qaabaynta mustaqbalka Eden Prairie! Waxa si bakhtiyaa nasiib ah laguugu doortay inaad ka qaybqaadato Xog-ururinta Tayada Nolosha Eden Prairie ee 2024.

Fadlan dhawr daqiiqo ku qaado buuxinta xog-ururinta lifaaqan. Ka qaybqaadashadaadu aad baa ay muhiim u tahay - gaar ahaan maadaama oo qoyskaagu qayb ka yahay muunadda bakhtiyaa nasiibka ah. Ra'yi-celintaadu waxa ay ka caawin doontaa hoggaamiyeyaasha Magaalada iyo madaxda la doortay inay gaadhaan go'aano saamaynaya dhammaan bulshada Eden Prairie.

Dhawr shay oo ay tahay in aad xusuusato:

- **Jawaabahaagu waa qarsoodi.**
- Si wax looga maqlo koox kala duwan oo degaan ah, qofka weyn ee 18 jirka ah ama ka weyn ee qoyskaaga ee ugu xaflooda dhalashada danmbeeyey waa in uu dhamaystiro xog-ururintan.
- **Waxa aad ku soo celin kartaa xog-ururintan boos ahaan iyada oo ku jirta gal waraaqeedka kharashkeeda lagu bixiyey boosta ee lifaaqa ah, ama waxa aad xog-ururinta kaga dhamaystiri kartaa onlayn ahaan barta:**

polco.us/xxplaceholderso

Fadlan cidna ha la wadaagin linkiga xog-ururintaada. Xog-ururintan waxa loogu talagalay qoysaska sida bakhtiyaa nasiibka ah loo doortay oo keliya. Magaaladu waxa ay qaban doontaa xog-ururin gaar ah oo u furan dhammaan degaanka dhawr toddobaad gudahood.

Haddii aad qabto wax su'aalo ah oo ku saabsan xog-ururinta, fadlan wac 952-949-8412.

Waad ku mahadsan tahay wakhtigaaga iyo ka qaybqaadashadaada!

2024 Eden Prairie Quality of Life Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are confidential and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Eden Prairie:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Eden Prairie as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Eden Prairie as a place to raise children.....	1	2	3	4	5
Eden Prairie as a place to work.....	1	2	3	4	5
Eden Prairie as a place to visit.....	1	2	3	4	5
Eden Prairie as a place to retire.....	1	2	3	4	5
The overall quality of life in Eden Prairie.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Eden Prairie as a whole:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall feeling of safety in Eden Prairie.....	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Eden Prairie.....	1	2	3	4	5
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems).....	1	2	3	4	5
Health and wellness opportunities in Eden Prairie.....	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Eden Prairie.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Eden Prairie.....	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Eden Prairie to someone who asks.....	1	2	3	4	5
Recommend visiting Eden Prairie.....	1	2	3	4	5
Recommend conducting business in Eden Prairie.....	1	2	3	4	5
Remain in Eden Prairie for the next five years.....	1	2	3	4	5

4. What one thing do you like most, if anything, about living in Eden Prairie?

5. What one thing do you like least, if anything, about living in Eden Prairie?

6. Please rate each of the following characteristics as they relate to Eden Prairie as a whole:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Eden Prairie.....	1	2	3	4	5
Ease of travel by public transportation in Eden Prairie.....	1	2	3	4	5
Ease of walking in Eden Prairie.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Cleanliness of Eden Prairie.....	1	2	3	4	5
Overall appearance of Eden Prairie.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)....	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities for residents to provide input into City decision-making.....	1	2	3	4	5
Value of City services considering the property taxes you pay.....	1	2	3	4	5

7. Please rate the quality of each of the following services in Eden Prairie:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Police services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire Department response time.....	1	2	3	4	5
Hennepin Healthcare Emergency Medical Service (ambulance) response time.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Recreation services (i.e., recreation programs and classes, etc.).....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Park maintenance.....	1	2	3	4	5
Trail maintenance.....	1	2	3	4	5
Senior programs and services.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
City streets as a whole.....	1	2	3	4	5
Streets in your neighborhood.....	1	2	3	4	5
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood.....	1	2	3	4	5
Asphalt trails in your neighborhood.....	1	2	3	4	5
Snow removal on City streets (excludes 494, 62 and County roads).....	1	2	3	4	5
Street sweeping on City streets (excludes 494, 62 and County roads).....	1	2	3	4	5
Building inspections.....	1	2	3	4	5
Assessing services.....	1	2	3	4	5
City planning services.....	1	2	3	4	5
City engineering services.....	1	2	3	4	5
Housing and community services.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Storm drainage.....	1	2	3	4	5
Water and sewer services.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Emergency management (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space, parklands and wetlands.....	1	2	3	4	5
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.).....	1	2	3	4	5
Overall quality of Eden Prairie services.....	1	2	3	4	5

8. Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:

☐ Not a problem ☐ Minor problem ☐ Major problem ☐ Extreme problem

9. How familiar are you, if at all, with each of the following events in Eden Prairie?

	<u>I have participated</u>	<u>I am aware but have not participated</u>	<u>I am not aware</u>
Citywide Open House.....	1	2	3
Eden Prairie Night to Unite.....	1	2	3
Fourth of July Hometown Celebration.....	1	2	3
Staring Lake Summer Concert Series.....	1	2	3
Arts in the Park.....	1	2	3
Community theater productions.....	1	2	3
Movies in the Park.....	1	2	3
Harvest to Halloween at the Barn.....	1	2	3
PeopleFest! A Community Celebration of Culture.....	1	2	3

10. In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?

	<u>Never</u>	<u>Once or twice</u>	<u>3 to 12 times</u>	<u>13 to 26 times</u>	<u>More than 26 times</u>
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park).....	1	2	3	4	5
Smaller neighborhood parks.....	1	2	3	4	5
Senior Center.....	1	2	3	4	5
Outdoor Center.....	1	2	3	4	5
Staring Lake Amphitheatre.....	1	2	3	4	5
Staring Lake Observatory.....	1	2	3	4	5
Richard T. Anderson Conservation Area.....	1	2	3	4	5
Art Center.....	1	2	3	4	5
Community Center.....	1	2	3	4	5

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11. Please rate each of the following Eden Prairie Parks and Recreation Department amenities:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park).....	1	2	3	4	5
Smaller neighborhood parks	1	2	3	4	5
Senior Center.....	1	2	3	4	5
Outdoor Center.....	1	2	3	4	5
Staring Lake Amphitheatre	1	2	3	4	5
Staring Lake Observatory	1	2	3	4	5
Richard T. Anderson Conservation Area	1	2	3	4	5
Art Center.....	1	2	3	4	5
Community Center	1	2	3	4	5

12. Please rate how safe or unsafe you feel in the following areas of Eden Prairie:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
Eden Prairie Center mall.....	1	2	3	4	5	6
Paths or walking trails	1	2	3	4	5	6
Retail parking lots	1	2	3	4	5	6
Your neighborhood.....	1	2	3	4	5	6
Parks and open space.....	1	2	3	4	5	6

13. Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie.

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>	<u>Extreme problem</u>	<u>Don't know</u>
Traffic speeding.....	1	2	3	4	5	6
Stop sign violations in your neighborhood.....	1	2	3	4	5	6
Violent crime.....	1	2	3	4	5	6
Drugs.....	1	2	3	4	5	6
Youth crimes	1	2	3	4	5	6
Vandalism and property crimes	1	2	3	4	5	6
Identity theft.....	1	2	3	4	5	6

14. Have you had contact with the Eden Prairie Police Department within the last two years through any of the following?

	<u>No</u>	<u>Yes</u>	<u>Don't know</u>
Report a crime	1	2	3
Animal Control.....	1	2	3
Services such as medical assistance	1	2	3
Assistance with a car lockout	1	2	3
Community programs.....	1	2	3
Schools (Liaison Officers)	1	2	3
Senior programs	1	2	3
Eden Prairie Night to Unite	1	2	3
Safety Camp.....	1	2	3
Citywide Open House	1	2	3

15. Overall, how would you rate your contact with the Eden Prairie Police Department?

☐ Excellent
 ☐ Good
 ☐ Fair
 ☐ Poor
 ☐ Don't know

16. The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?

☐ Strongly support
 ☐ Somewhat support
 ☐ Somewhat oppose
 ☐ Strongly oppose
 ☐ Don't know

17. In the last 12 months, about how many times, if ever, have you or other household members visited each of the City's three liquor stores?

	<u>Never</u>	<u>Once or twice</u>	<u>3 to 12 times</u>	<u>13 to 26 times</u>	<u>More than 26 times</u>
Prairie Village Mall/Kowalski's store	1	2	3	4	5
Den Road/Cub Foods store	1	2	3	4	5
Prairie View Mall/Lunds & Byerlys store.....	1	2	3	4	5

18. If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Product selection.....	1	2	3	4	5
Prices of products.....	1	2	3	4	5
Courtesy and friendliness of staff.....	1	2	3	4	5

19. Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City's efforts to create a balance.

- ☐ The City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider community
- ☐ The City fosters an equal balance between the rights of individual property owners and the interests of the wider community
- ☐ The City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners
- ☐ Don't know

20. With which of the following departments have you had contact (email, in-person or phone) in the last 12 months? (Please select all that apply.)

- ☐ I have not contacted the City → skip to question #22
- ☐ General information
- ☐ City Manager
- ☐ Police
- ☐ Fire
- ☐ Utilities and Water
- ☐ Human Resources
- ☐ Outdoor Center
- ☐ Recreation
- ☐ Park Maintenance
- ☐ Planning/Economic Development
- ☐ Building Inspections
- ☐ Assessing
- ☐ City Clerk
- ☐ Housing and Community Services
- ☐ Art Center
- ☐ Utility Billing
- ☐ Street Maintenance
- ☐ Engineering
- ☐ Community Center
- ☐ Senior Center
- ☐ Communications
- ☐ Environmental Services
- ☐ Other

21. What was your impression of City employees in your most recent contact?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Knowledge	1	2	3	4	5
Courtesy.....	1	2	3	4	5
Responsiveness.....	1	2	3	4	5
Follow-up (got back to you or took action if needed)	1	2	3	4	5
Overall customer service.....	1	2	3	4	5

22. Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?

- ☐ No → skip to question #24
- ☐ Yes → continue to question #23

23. Please rate the following aspects of the Eden Prairie website.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Appearance.....	1	2	3	4	5
Online information and services offered.....	1	2	3	4	5
Ease of navigation/ability to find information.....	1	2	3	4	5
Search function	1	2	3	4	5
Online registration for recreation programs	1	2	3	4	5

24. The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?

- ☐ No → skip to question #26
- ☐ Yes → continue to question #25

25. How would you rate the quality of the "Life in the Prairie" newsletter?

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Poor
- ☐ Don't know

26. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
Life in the Prairie (quarterly City newsletter)	1	2	3
City Website (edenprairie.org)	1	2	3
City News email/text subscription	1	2	3
EPTV government access cable channel.....	1	2	3
City Council and/or Planning Commission meeting broadcasts	1	2	3
Nextdoor.....	1	2	3
Facebook.....	1	2	3
X (formerly known as Twitter)	1	2	3
Other online news sources	1	2	3
Star Tribune.....	1	2	3
Eden Prairie Sun Sailor.....	1	2	3
Local TV/radio stations	1	2	3
Eden Prairie Local News	1	2	3
Word of mouth from family, friends or neighbors	1	2	3

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27. Please indicate your level of familiarity with the following sustainability strategies:

Very familiar Somewhat familiar Not at all familiar

Completing a home energy audit to identify energy savings opportunities in your home.....	1	2	3
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort.....	1	2	3
Using on-site solar to provide electricity or heat to your home.....	1	2	3
Utility programs where you can opt-in to purchase renewable energy for your home use.....	1	2	3
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options.....	1	2	3
Switching from a gasoline-powered personal vehicle to an electric vehicle.....	1	2	3
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste.....	1	2	3

28. Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home:

Already completed Very likely Somewhat likely Not at all likely

Complete a home energy audit	1	2	3	4
Improve energy efficiency/weatherization of home.....	1	2	3	4
Install on-site solar.....	1	2	3	4
Subscribe to a utility renewable power purchase program.....	1	2	3	4
Electrify your home space/water heating and/or cooking equipment.....	1	2	3	4
Purchase an electric vehicle.....	1	2	3	4
Sign up for curbside composting (organics) collection through your waste hauler.....	1	2	3	4

Our last questions are about you and your household. Again, all of your responses to this survey are completely confidential and will be reported in group form only.

D1. Do you work inside the boundaries of Eden Prairie?

- ☐ Yes, outside the home
- ☐ Yes, from home
- ☐ No

D2. How many years have you lived in Eden Prairie?

- ☐ Less than 2 years ☐ 11-20 years
- ☐ 2-5 years ☐ 21-30 years
- ☐ 6-10 years ☐ More than 30 years

D3. Which best describes the building you live in?

- ☐ Single-family detached home
- ☐ Townhouse or duplex (may share walls but no units above or below you)
- ☐ Condominium or apartment (have units above or below you)
- ☐ Mobile home
- ☐ Other

D4. Do you rent or own your home?

- ☐ Rent
- ☐ Own

D5. Do any children 17 or under live in your household?

- ☐ No
- ☐ Yes

D6. Are you or any other members of your household aged 65 or older?

- ☐ No
- ☐ Yes

D7. How much do you anticipate your household's total income before taxes will be for the current year?

- ☐ Less than \$25,000 ☐ \$100,000 to \$149,999
- ☐ \$25,000 to \$49,999 ☐ \$150,000 to \$199,999
- ☐ \$50,000 to \$74,999 ☐ \$200,000 to \$299,999
- ☐ \$75,000 to \$99,999 ☐ \$300,000 or more

D8. Are you of Hispanic, Latino/a/x, or Spanish origin?

- ☐ No ☐ Yes

D9. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- ☐ American Indian or Alaskan Native
- ☐ Asian
- ☐ Black or African American
- ☐ Native Hawaiian or Other Pacific Islander
- ☐ White
- ☐ A race not listed

D10. In which category is your age?

- ☐ 18-24 years ☐ 55-64 years
- ☐ 25-34 years ☐ 65-74 years
- ☐ 35-44 years ☐ 75 years or older
- ☐ 45-54 years

D11. What is your gender?

- ☐ Female
- ☐ Male
- ☐ Identify another way

**Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**